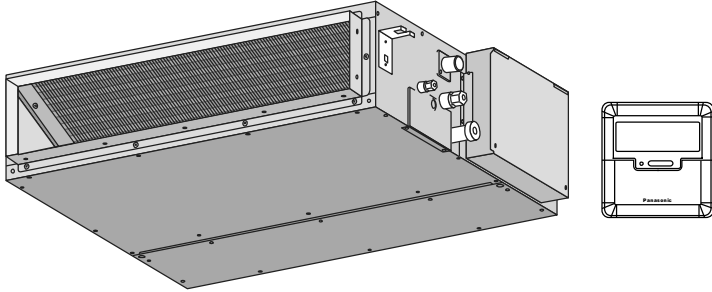


# Service Manual

## Air Conditioner

### Indoor Unit CS-MZ20UD3EA

### Destination Europe Turkey




Please file and use this manual together with the service manual for Model No. CU-2E12SBE, CU-2E15SBE, CU-2E18SBE, CU-3E23SBE, CU-3E18PBE, CU-4E23PBE, CU-4E27PBE, CU-5E34PBE, CU-2Z35TBE, CU-2Z41TBE, CU-2Z50TBE, CU-3Z52TBE, CU-3Z68TBE, CU-4Z68TBE, CU-4Z80TBE, CU-5Z90TBE, Order No. PAPAMY1601015CE, PAPAMY1301048CE, PAPAMY1303046CE, PAPAMY1702035CE, PAPAMY1703049CE, PAPAMY1710082CE.

### WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the products dealt with in this service information by anyone else could result in serious injury or death.

### IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safety. These parts are marked by  in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.

### PRECAUTION OF LOW TEMPERATURE

In order to avoid frostbite, be assured of no refrigerant leakage during the installation or repairing of refrigerant circuit.

### CAUTION

**R32 REFRIGERANT** – This Air Conditioner contains and operates with refrigerant R32.

**THIS PRODUCT MUST ONLY BE INSTALLED OR SERVICED BY QUALIFIED PERSONNEL.**

Refer to Commonwealth, State, Territory and local legislation, regulations, codes, installation & operation manuals, before the installation, maintenance and/or service of this product.



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• Specifications, designs and contents in this Service Manual are subject to change without notice.

# 1. Safety Precautions





- Read the following “SAFETY PRECAUTIONS” carefully before perform any servicing.
- Electrical work must be installed or serviced by a licensed electrician. Be sure to use the correct rating of the power plug and main circuit for the model installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below. Incorrect installation or servicing due to ignoring of the instruction will cause harm or damage, and the seriousness is classified by the following indications.

 <b>WARNING</b>	This indication shows the possibility of causing death or serious injury.
 <b>CAUTION</b>	This indication shows the possibility of causing injury or damage to properties.














- The items to be followed are classified by the symbols:

	This symbol denotes item that is PROHIBITED from doing.
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- Explanation of symbols displayed on the indoor unit or outdoor unit.

 <b>WARNING</b>	This symbol shows that this equipment uses a flammable refrigerant. If the refrigerant is leaked, together with an external ignition source, there is a possibility of ignition.
 <b>CAUTION</b>	This symbol shows that the Operation Manual should be read carefully.
 <b>CAUTION</b>	This symbol shows that a service personnel should be handling this equipment with reference to the Installation Manual.
 <b>CAUTION</b>	This symbol shows that there is information included in the Operation Manual and/or Installation Manual.





- Carry out test run to confirm that no abnormality occurs after the servicing. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.

 <b>WARNING</b>		
1.	Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer. Any unfit method or using incompatible material may cause product damage, burst and serious injury.	
2.	Do not install outdoor unit near handrail of veranda. When installing air-conditioner unit on veranda of a high rise building, child may climb up to outdoor unit and cross over the handrail causing an accident.	
3.	Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.	
4.	The appliance shall be stored in a well ventilated room with floor area larger than A min (m <sup>2</sup> ) [refer Table A] and without any continuously operating ignition sources. Keep away from open flames, any operating gas appliances or any operating electric heater. Else, it may explode and cause injury or death.	
5.	Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.	
6.	Do not insert your fingers or other objects into the unit, high speed rotating fan may cause injury.	
7.	Do not sit or step on the unit, you may fall down accidentally.	
8.	The appliance shall be installed, and/or operated in a room with floor area larger than A min (m <sup>2</sup> ) [refer Table A] and keep away from ignition sources, such as heat/sparks/open flame, or, hazardous areas, such as gas appliances, gas cooking, reticulated gas supply systems, or electric cooking appliances, etc.	
9.	Keep plastic bag (packaging material) away from small children, it may cling to nose and mouth and prevent breathing.	
10.	When installing or relocating air conditioner, do not let any substance other than the specified refrigerant, eg. air etc mix into refrigeration cycle (piping). Mixing of air etc. will cause abnormal high pressure in refrigeration cycle and result in explosion, injury etc.	
11.	Do not pierce or burn as the appliance is pressurized. Do not expose the appliance to heat, flame, sparks, or other sources of ignition. Else, it may explode and cause injury or death.	
12.	Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.	



 **WARNING**

13.	Do not perform flare connection inside a building or dwelling or room, when joining the heat exchanger of indoor unit with interconnecting piping. Refrigerant connection inside a building or dwelling or room must be made by brazing or welding. Joint connection of indoor unit by flaring method can only be made at outdoor or at outside of a building or dwelling or room. Flare connection may cause gas leak and flammable atmosphere.	
14.	<ul style="list-style-type: none"> <li>• For R32 model, use piping, flare nut and tools which is specified for R32 refrigerant. Using of existing (R22) piping, flare nut and tools may cause abnormally high pressure in the refrigerant cycle (piping), and possibly result in explosion and injury.</li> <li>• Thickness or copper pipes used with R32 must be more than 0.8 mm. Never use copper pipes thinner than 0.8 mm.</li> <li>• It is desirable that the amount of residual oil less than 40 mg/10 m.</li> </ul>	
15.	Engage authorized dealer or specialist for installation and servicing. If installation or servicing done by the user is defective, it will cause water leakage, electrical shock or fire.	
16.	For refrigeration system work, Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.	
17.	Use the attached accessories parts and specified parts for installation and servicing. Otherwise, it will cause the set to fall, water leakage, fire or electrical shock.	
18.	Install at a strong and firm location which is able to withstand weight of the set. If the strength is not enough or installation is not properly done, the set will drop and cause injury.	
19.	For electrical work, follow the national regulation, legislation and this installation instructions. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in the electrical work, it will cause electrical shock or fire.	
20.	Do not use joint cable for indoor/outdoor connection cable. Use the specified indoor/outdoor connection cable, refer to instruction <b>CONNECT THE CABLE TO THE INDOOR UNIT</b> and connect tightly for indoor/outdoor connection. Clamp the cable so that no external force will have impact on the terminal. If connection or fixing is not perfect, it will cause heat up or fire at the connection.	
21.	Wire routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause heat-up or fire at connection point of terminal, fire or electrical shock.	
22.	This equipment is strongly recommended to be installed with Earth Leakage Circuit Breaker (ELCB) or Residual Current Device (RCD), with sensitivity of 30mA at 0.1 sec or less. Otherwise, it may cause electrical shock and fire in case of equipment breakdown or insulation breakdown.	
23.	During installation, install the refrigerant piping properly before running the compressor. Operation of compressor without fixing refrigeration piping and valves at opened position will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.	
24.	During pump down operation, stop the compressor before removing the refrigeration piping. Removal of refrigeration piping while compressor is operating and valves are opened will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.	
25.	Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.	
26.	After completion of installation or service, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.	
27.	Ventilate if there is refrigerant gas leakage during operation. It may cause toxic gas when the refrigerant contacts with fire.	
28.	Be aware that refrigerants may not contain an odour.	
29.	This equipment must be properly earthed. Earth line must not be connected to gas pipe, water pipe, earth of lightning rod and telephone. Otherwise, it may cause electrical shock in case of equipment breakdown or insulation breakdown.	
30.	Do not modify the machine, part, material during repairing service.	
31.	If wiring unit is supplied as repairing part, do not repair or connect the wire even only partial wire break. Exchange the whole wiring unit.	
32.	Do not wrench the fasten terminal. Pull it out or insert it straightly.	
33.	Must not use other parts except original parts describe in catalog and manual.	

 **CAUTION**


1.	Do not install the unit in a place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.	
2.	Prevent liquid or vapor from entering sumps or sewers since vapor is heavier than air and may form suffocating atmospheres.	
3.	Do not release refrigerant during piping work for installation, servicing, reinstallation and during repairing a refrigerant parts. Take care of the liquid refrigerant, it may cause frostbite.	
4.	Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.	


 **CAUTION**

5.	Do not touch the sharp aluminium fin, sharp parts may cause injury.	
6.	Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.	
7.	Select an installation location which is easy for maintenance. Incorrect installation, service or repair of this air conditioner may increase the risk of rupture and this may result in loss damage or injury and/or property.	
8.	Installation or servicing work: It may need two people to carry out the installation or servicing work.	
9.	Pb free solder has a higher melting point than standard solder; typically the melting point is 50°F – 70°F (30°C – 40°C) higher. Please use a high temperature solder iron. In case of the soldering iron with temperature control, please set it to 700 ± 20°F (370 ± 10°C). Pb free solder will tend to splash when heated too high (about 1100°F / 600°C).	
10.	Do not touch the sharp aluminum fins or edges of metal parts. If you are required to handle sharp parts during installation or servicing, please wear hand glove. Sharp parts may cause injury.	
11.	Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.	
12.	Do not touch outdoor unit air inlet and aluminium fin. It may cause injury.	

## 2. Precaution for Using R32 Refrigerant

- The basic installation work procedures are the same as conventional refrigerant (R410A, R22) models. However, pay careful attention to the following points:

 <b>WARNING</b>	
1.	<p>Since the working pressure is higher than that of refrigerant R22 models, some of the piping and installation and service tools are special. (See "2.1. Special tools for R32 (R410A)".)</p> <p>Especially, when replacing a refrigerant R22 model with a new refrigerant R32 model, always replace the conventional piping and flare nuts with the R32 and R410A piping and flare nuts on the outdoor unit side. For R32 and R410A, the same flare nut on the outdoor unit side and pipe can be used.</p>
2.	<p>Models that use refrigerant R32 and R410A have a different charging port thread diameter to prevent erroneous charging with refrigerant R22 and for safety. Therefore, check beforehand. [The charging port thread diameter for R32 and R410A is 12.7 mm (1/2 inch).]</p>
3.	<p>Be more careful than R22 so that foreign matter (oil, water, etc.) does not enter the piping. Also, when storing the piping, securely seal the opening by pinching, taping, etc. (Handling of R32 is similar to R410A.)</p>

 <b>CAUTION</b>	
1.	<p><b>Installation (Space)</b></p> <ul style="list-style-type: none"> <li>Must ensure the installation of pipe-work shall be kept to a minimum. Avoid use dented pipe and do not allow acute bending.</li> <li>Must ensure that pipe-work shall be protected from physical damage.</li> <li>Must comply with national gas regulations, state municipal rules and legislation. Notify relevant authorities in accordance with all applicable regulations.</li> </ul> <ul style="list-style-type: none"> <li>Must ensure mechanical connections be accessible for maintenance purposes.</li> <li>In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction.</li> <li>When disposal of the product, do follow to the precautions in #12 and comply with national regulations.</li> <li>Always contact to local municipal offices for proper handling.</li> <li>Interconnecting refrigerant pipework, i.e. pipework external to the unitary components, should be marked with a Class label (see Figure 9.1 of Code of Practice) every two metres where the pipework is visible. This includes pipework located in a ceiling space or any void which a person may access for maintenance or repair work within that space.</li> </ul>
2.	<p><b>Servicing</b></p> <p><b>2-1. Service personnel</b></p> <ul style="list-style-type: none"> <li>Any qualified person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognised assessment specification.</li> <li>Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.</li> <li>Servicing shall be performed only as recommended by the manufacturer.</li> </ul> <p><b>2-2. Work</b></p> <ul style="list-style-type: none"> <li>Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised.</li> <li>For repair to the refrigerating system, the precautions in #2-2 to #2-8 must be followed before conducting work on the system.</li> <li>Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.</li> <li>All maintenance staff and others working in the local area shall be instructed and supervised on the nature of work being carried out.</li> <li>Avoid working in confined spaces.</li> <li>Wear appropriate protective equipment, including respiratory protection, as conditions warrant.</li> <li>Ensure that the conditions within the area have been made safe by limit of use of any flammable material. Keep all sources of ignition and hot metal surfaces away.</li> </ul> <p><b>2-3. Checking for presence of refrigerant</b></p> <ul style="list-style-type: none"> <li>The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.</li> <li>Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non sparking, adequately sealed or intrinsically safe.</li> <li>In case of leakage/spillage happened, immediately ventilate area and stay upwind and away from spill/release.</li> <li>In case of leakage/spillage happened, do notify persons downwind of the leaking/spill, isolate immediate hazard area and keep unauthorized personnel out.</li> </ul> <p><b>2-4. Presence of fire extinguisher</b></p> <ul style="list-style-type: none"> <li>If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available at hand.</li> <li>Have a dry powder or CO<sub>2</sub> fire extinguisher adjacent to the charging area.</li> </ul>



**CAUTION**

2-5. No ignition sources

- No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. He/She must not be smoking when carrying out such work.
- All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space.
- Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks.
- "No Smoking" signs shall be displayed.

2-6. Ventilated area

- Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work.
- A degree of ventilation shall continue during the period that the work is carried out.
- The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

2-7. Checks to the refrigeration equipment

- Where electrical components are being changed, they shall be fit for the purpose and to the correct specification.
- At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- The following checks shall be applied to installations using flammable refrigerants.
  - The charge size is in accordance with the room size within which the refrigerant containing parts are installed.
  - The ventilation machinery and outlets are operating adequately and are not obstructed.
  - If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant.
  - Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
  - Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are properly protected against being so corroded.

2-8. Checks to electrical devices

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures.
- Initial safety checks shall include but not limit to:-
  - That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking.
  - That there is no live electrical components and wiring are exposed while charging, recovering or purging the system.
  - That there is continuity of earth bonding.
- At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with.
- If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used.
- The owner of the equipment must be informed or reported so all parties are advised thereafter.

Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc.
  - If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
  - Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
- 3.
- Ensure that apparatus is mounted securely.
  - Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres.
  - Replacement parts shall be in accordance with the manufacturer's specifications.

**NOTE:** The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.
- 4.
- Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere.
  - The test apparatus shall be at the correct rating.
  - Replace components only with parts specified by the manufacturer. Unspecified parts by manufacturer may result ignition of refrigerant in the atmosphere from a leak.

Cabling

- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects.
- The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

Detection of flammable refrigerants

- Under no circumstances shall potential sources of ignition be used in the searching or detection of refrigerant leaks.
- A halide torch (or any other detector using a naked flame) shall not be used.

 CAUTION

Leak detection methods

- Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration.  
(Detection equipment shall be calibrated in a refrigerant-free area.)
  - Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used.
  - Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed.
- 7.
- Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
  - If a leak is suspected, all naked flames shall be removed/extinguished.
  - If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

Removal and evacuation

- When breaking into the refrigerant circuit to make repairs – or for any other purpose – conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- remove refrigerant -> • purge the circuit with inert gas -> • evacuate -> • purge again with inert gas ->
- open the circuit by cutting or brazing

- 8.
- The refrigerant charge shall be recovered into the correct recovery cylinders.
  - The system shall be “flushed” with OFN to render the unit safe.
  - This process may need to be repeated several times.
  - Compressed air or oxygen shall not be used for this task.
  - Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum.
  - This process shall be repeated until no refrigerant is within the system.
  - When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.
  - This operation is absolutely vital if brazing operations on the pipe work are to take place.
  - Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed.
    - Ensure that contamination of different refrigerants does not occur when using charging equipment.
    - Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
    - Cylinders shall be kept upright.
    - Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
    - Label the system when charging is complete (if not already).
    - Extreme care shall be taken not to over fill the refrigeration system.
- 9.
- Prior to recharging the system it shall be pressure tested with OFN (refer to #7).
  - The system shall be leak tested on completion of charging but prior to commissioning.
  - A follow up leak test shall be carried out prior to leaving the site.
  - Electrostatic charge may accumulate and create a hazardous condition when charging and discharging the refrigerant. To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging.

Decommissioning

- Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its details.
- It is recommended good practice that all refrigerants are recovered safely.
- Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant.
- It is essential that electrical power is available before the task is commenced.
  - a) Become familiar with the equipment and its operation.
  - b) Isolate system electrically.
  - c) Before attempting the procedure ensure that:

- mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- all personal protective equipment is available and being used correctly;
- the recovery process is supervised at all times by a competent person;
- recovery equipment and cylinders conform to the appropriate standards.

- 10.
- d) Pump down refrigerant system, if possible.
  - e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
  - f) Make sure that cylinder is situated on the scales before recovery takes place.
  - g) Start the recovery machine and operate in accordance with manufacturer’s instructions.
  - h) Do not over fill cylinders. (No more than 80 % volume liquid charge).
  - i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
  - j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
  - k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.
- Electrostatic charge may accumulate and create a hazardous condition when charging or discharging the refrigerant. To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging.



 CAUTION

Labelling

- 11.
- Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant.
  - The label shall be dated and signed.
  - Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

Recovery

- 12.
- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.
  - When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed.
  - Ensure that the correct number of cylinders for holding the total system charge are available.
  - All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant).
  - Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order.
  - Recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
  - The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants.
  - In addition, a set of calibrated weighing scales shall be available and in good working order.
  - Hoses shall be complete with leak-free disconnect couplings and in good condition.
  - Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.
  - The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged.
  - Do not mix refrigerants in recovery units and especially not in cylinders.
  - If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant.
  - The evacuation process shall be carried out prior to returning the compressor to the suppliers.
  - Only electric heating to the compressor body shall be employed to accelerate this process.
  - When oil is drained from a system, it shall be carried out safely.

### 3. Specifications

Model		Indoor		CS-MZ20UD3EA		
Performance Test Condition				EUROVENT		
Power Supply		Phase, Hz		Single, 50		
		V		230		
				Min.	Mid.	Max.
Cooling	Capacity		kW	1.80	2.00	2.90
			BTU/h	6140	6820	9890
	Running Current		A	–	2.70	–
	Input Power		W	340	550	860
	Annual Consumption		kWh	–	275	–
	EER		W/W	5.29	3.64	3.37
	Indoor Noise (H / L / QLo)		dB-A		34 / 29 / 26	
Power Level dB			50 / – / –			
Heating	Capacity		kW	1.20	3.20	4.10
			BTU/h	4090	10900	14000
	Running Current		A	–	4.10	–
	Input Power		W	300	840	1.33k
	COP		W/W	4.00	3.81	3.08
	Indoor Noise (H / L / QLo)		dB-A		36 / 29 / 26	
			Power Level dB		52 / – / –	
Indoor Fan	Type		SIROCCO			
	Material		GFZ010A / GF20			
	Motor Type		DC / Transistor (8-poles)			
	Input Power		W			
	Output Power		W			
	Speed	QLo	Cool	rpm	800	
			Heat	rpm	790	
		Lo	Cool	rpm	880	
			Heat	rpm	860	
		Me	Cool	rpm	970	
			Heat	rpm	960	
		Hi	Cool	rpm	1070	
			Heat	rpm	1070	
		SHi	Cool	rpm	1120	
			Heat	rpm	1120	
Moisture Removal			L/h (Pt/h)	1.3 (2.7)		
Indoor Airflow		QLo	Cool	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	7.3 (260)	
	Heat		m <sup>3</sup> /min (ft <sup>3</sup> /min.)	7.2 (250)		
	Lo	Cool	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	8.2 (290)		
		Heat	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	7.9 (280)		
	Me	Cool	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	9.0 (320)		
		Heat	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	8.9 (310)		
	Hi	Cool	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	10.1 (355)		
		Heat	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	10.1 (355)		
	SHi	Cool	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	10.5 (370)		
		Heat	m <sup>3</sup> /min (ft <sup>3</sup> /min.)	10.5 (370)		
Dimension	Height (I/D)		mm (inch)	200 (7-7/8)		
	Width (I/D)		mm (inch)	750 (29-17/32)		
	Depth (I/D)		mm (inch)	640 (25-7/32)		

Model		Indoor	CS-MZ20UD3EA	
Weight	Net (I/D)	kg (lb)	19 (42)	
Piping	Pipe Diameter (Liquid / Gas)	mm (inch)	6.35 (1/4) / 9.52 (3/8)	
Drain Hose	Inner Diameter	mm	16	
	Length	mm	117.5	
Indoor Heat Exchanger	Fin Material		Aluminium (Pre Coat)	
	Fin Type		Slit Fin	
	Row × Stage × FPI		3 × 12 × 18	
	Size (W × H × L)	mm	590 × 282 × 38.1	
Air Filter	Material		-	
	Type		-	
Power Supply			Outdoor	
Power Supply Cord		A	Nil	
Thermostat			Electronic Contol	
Protection Device			Electronic Contol	
			Dry Bulb	Wet Bulb
Indoor Operation Range	Cooling	Maximum °C	32	23
		Minimum °C	16	11
	Heating	Maximum °C	30	-
		Minimum °C	16	-

1. Cooling capacities are based on indoor temperature of 27°C Dry Bulb (80.6°F Dry Bulb), 19.0°C Wet Bulb (66.2°F Wet Bulb) and outdoor air temperature of 35°C DRY BULB (95°F Dry Bulb), 24°C Wet Bulb (75.2°F Wet Bulb).
2. Heating capacities are based on indoor temperature of 20°C Dry Bulb (68°F Dry Bulb) and outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb).
3. Heating low temperature capacity, Input Power and COP measured at 230 V, indoor temperature 20°C, outdoor 2/1°C.
4. Heating extreme low temperature capacity, Input Power and COP measured at 230 V, indoor temperature 20°C, outdoor -7/-8°C.
5. Standby power consumption ≤10.0w (when switched OFF by remote control, except under self protection control).
6. Specifications are subjected to change without prior notice for further improvement.

- **Multi Split Combination Possibility:**

- A single outdoor unit enables air conditioning of up to two separate rooms for CU-2Z35TBE, CU-2Z41TBE, CU-2Z50TBE.
- A single outdoor unit enables air conditioning of up to three separate rooms for CU-3Z68TBE, CU-3Z52TBE.

CONNECTABLE INDOOR UNIT			CU-2Z35TBE		CU-2Z41TBE		CU-2Z50TBE		CU-3Z68TBE			CU-3Z52TBE		
ROOM			A	B	A	B	A	B	A	B	C	A	B	C
Wall	2.0kW	CS-MZ20UD3EA	●	●	●	●	●	●	●	●	●	●	●	●
	2.5kW	CS-Z25UD3EAW	●	●	●	●	●	●	●	●	●	●	●	●
	3.5kW	CS-Z35UD3EAW	●	–	●	–	●	●	●	●	●	●	●	–
	5.0kW	CS-Z50UD3EAW	–	–	–	–	●	–	●	●	–	●	–	–
	6.0kW	CS-Z60UD3EAW	–	–	–	–	–	–	●	–	–	–	–	–
Capacity range of connectable units			From 3.2kW to 6.0kW		From 3.2kW to 6.0kW		From 3.2kW to 7.7kW		From 4.5kW to 11.2kW			From 4.5kW to 9.5kW		
Pipe length	1 room maximum pipe length (m)		20		20		20		25			25		
	Allowable elevation (m)		10		10		10		15			15		
	Total allowable pipe length (m)		30		30		30		60			50		
	Total pipe length for maximum chargeless length (m)		20		20		20		30			30		
	Additional gas amount over chargeless length (g/m)		15		15		15		20			20		

Note: "●" : Available

**Remarks for CU-2Z35TBE / CU-2Z41TBE / CU-2Z50TBE**

- The total nominal cooling capacity of indoor unit that will be connected to outdoor unit must be within connectable capacity range of indoor unit. (as shown in the table above)  
 Example: The indoor units' combination below is possible to connect to CU-2Z41TBE. (Total nominal capacity of indoor units is between 3.2kW to 6.0kW)  
 1) Two CS-MZ20UD3EA only. (Total nominal cooling capacity is 4.0kW)

**Remarks for CU-3Z68TBE / CU-3Z52TBE**

- The total nominal cooling capacity of indoor unit that will be connected to outdoor unit must be within connectable capacity range of indoor unit. (as shown in the table above)  
 Example: The indoor units' combination below is possible to connect to CU-3Z68TBE. (Total nominal capacity of indoor units is between 4.5kW to 11.2kW)  
 1) Two CS-Z25UD3EAW only. (Total nominal cooling capacity is 5.0kW)

• **Multi Split Combination Possibility:**

- A single outdoor unit enables air conditioning of up to four separate rooms for CU-4Z68TBE, CU-4Z80TBE.
- A single outdoor unit enables air conditioning of up to five separate rooms for CU-5Z90TBE.

CONNECTABLE INDOOR UNIT			CU-4Z68TBE				CU-4Z80TBE				CU-5Z90TBE				
ROOM			A	B	C	D	A	B	C	D	A	B	C	D	E
Wall	2.0kW	CS-MZ20UD3EA	•	•	•	•	•	•	•	•	•	•	•	•	•
	2.5kW	CS-Z25UD3EAW	•	•	•	•	•	•	•	•	•	•	•	•	•
	3.5kW	CS-Z35UD3EAW	•	•	•	–	•	•	•	•	•	•	•	•	•
	5.0kW	CS-Z50UD3EAW	•	•	–	–	•	•	–	–	•	•	•	–	–
	6.0kW	CS-Z60UD3EAW	•	–	–	–	•	•	–	–	•	•	–	–	–
Capacity range of connectable units			From 4.5kW to 11.5kW				From 4.5kW to 14.7kW				From 4.5kW to 18.3kW				
Pipe length	1 room maximum pipe length (m)		25				25				25				
	Allowable elevation (m)		15				15				15				
	Total allowable pipe length (m)		60				70				80				
	Total pipe length for maximum chargeless length (m)		30				45				45				
	Additional gas amount over chargeless length (g/m)		20				20				20				
Note: "•" : Available															
<b>Remarks for CU-4Z68TBE / CU-4Z80TBE / CU-5Z90TBE</b>															
1. The total nominal cooling capacity of indoor unit that will be connected to outdoor unit must be within connectable capacity range of indoor unit. (as shown in the table above) Example: The indoor units' combination below is possible to connect to CU-4Z80TBE. (Total nominal capacity of indoor units is between 4.5kW to 14.7kW) 1) Two CS-Z25UD3EAW only. (Total nominal cooling capacity is 5.0kW)															

- **Multi Split Combination Possibility:**

- A single outdoor unit enables air conditioning of up to two separate rooms for CU-2E12SBE, CU-2E15SBE, CU-2E18SBE.
- A single outdoor unit enables air conditioning of up to three separate rooms for CU-3E23SBE, CU-3E18PBE.

CONNECTABLE INDOOR UNIT			CU-2E12SBE*		CU-2E15SBE*		CU-2E18SBE*		CU-3E23SBE*			CU-3E18PBE*		
ROOM			A	B	A	B	A	B	A	B	C	A	B	C
Wall	2.0kW	CS-MZ20UD3EA	●	●	●	●	●	●	●	●	●	●	●	●
	2.5kW	CS-Z25UD3EAW	●	●	●	●	●	●	●	●	●	●	●	●
	3.2kW	CS-Z35UD3EAW	●	–	●	–	●	●	●	●	●	●	●	–
	5.0kW	CS-Z50UD3EAW	–	–	–	–	●	–	●	●	–	●	–	–
	6.0kW	CS-Z60UD3EAW	–	–	–	–	–	–	●	–	–	–	–	–
Capacity range of connectable units			From 3.2kW to 5.7kW		From 3.2kW to 5.7kW		From 3.2kW to 7.5kW		From 4.5kW to 11.0kW			From 4.5kW to 9.0kW		
Pipe length	1 room maximum pipe length (m)		20		20		20		25			25		
	Allowable elevation (m)		10		10		10		15			15		
	Total allowable pipe length (m)		30		30		30		60			50		
	Total pipe length for maximum chargeless length (m)		20		20		20		30			30		
	Additional gas amount over chargeless length (g/m)		15		15		15		20			20		
Note: “●” : Available														
<b>Remarks for CU-2E12SBE / CU-2E15SBE / CU-2E18SBE</b>														
1. The total nominal cooling capacity of indoor unit that will be connected to outdoor unit must be within connectable capacity range of indoor unit. (as shown in the table above) Example: The indoor units' combination below is possible to connect to CU-2E15SBE. (Total nominal capacity of indoor units is between 3.2kW to 5.7kW) 1) Two CS-MZ20UD3EA only. (Total nominal cooling capacity is 4.0kW)														
<b>Remarks for CU-3E23SBE / CU-3E18PBE</b>														
1. The total nominal cooling capacity of indoor unit that will be connected to outdoor unit must be within connectable capacity range of indoor unit. (as shown in the table above) Example: The indoor units' combination below is possible to connect to CU-3E23SBE. (Total nominal capacity of indoor units is between 4.5kW to 11.0kW) 1) Two CS-Z25UD3EAW only. (Total nominal cooling capacity is 5.0kW)														

Note\*: Above outdoor unit is contains and operates with refrigerant R410A gas.

• **Multi Split Combination Possibility:**

- A single outdoor unit enables air conditioning of up to four separate rooms for CU-4E23PBE, CU-4E27PBE.
- A single outdoor unit enables air conditioning of up to five separate rooms for CU-5E34PBE.

CONNECTABLE INDOOR UNIT			CU-4E23PBE*				CU-4E27PBE*				CU-5E34PBE*				
ROOM			A	B	C	D	A	B	C	D	A	B	C	D	E
	2.0kW	CS-MZ20UD3EA	•	•	•	•	•	•	•	•	•	•	•	•	•
	2.5kW	CS-Z25UD3EAW	•	•	•	•	•	•	•	•	•	•	•	•	•
	3.2kW	CS-Z35UD3EAW	•	•	•	–	•	•	•	•	•	•	•	•	•
	5.0kW	CS-Z50UD3EAW	•	•	–	–	•	•	–	–	•	•	•	–	–
	6.0kW	CS-Z60UD3EAW	•	–	–	–	•	•	–	–	•	•	–	–	–
Capacity range of connectable units			From 4.5kW to 11.0kW				From 4.5kW to 13.6kW				From 4.5kW to 17.5kW				
Pipe length	1 room maximum pipe length (m)		25				25				25				
	Allowable elevation (m)		15				15				15				
	Total allowable pipe length (m)		60				70				80				
	Total pipe length for maximum chargeless length (m)		30				45				45				
	Additional gas amount over chargeless length (g/m)		20				20				20				
Note: "•" : Available															
<b>Remarks for CU-4E23PBE / CU-4E27PBE / CU-5E34PBE</b>															
1. The total nominal cooling capacity of indoor unit that will be connected to outdoor unit must be within connectable capacity range of indoor unit. (as shown in the table above) Example: The indoor units' combination below is possible to connect to CU-4E27PBE. (Total nominal capacity of indoor units is between 4.5kW to 13.6kW) 1) Two CS-Z25UD3EAW only. (Total nominal cooling capacity is 5.0kW)															

Note\*: Above outdoor unit is contains and operates with refrigerant R410A gas.

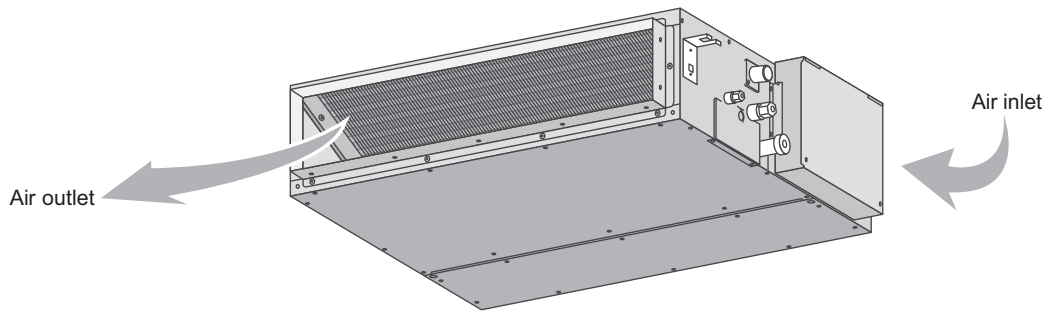
## 4. Features

- **Inverter Technology**
  - Wider output power range
  - Energy saving
  - Quick Cooling
  - Quick Heating
  - More precise temperature control
- **Environment Protection**
  - Non-ozone depletion substances refrigerant (R32)
- **Easy to use remote control**
- **Quality Improvement**
  - Random auto restart after power failure for safety restart operation
  - Gas leakage protection
  - Prevent compressor reverse cycle
  - Inner protector to protect compressor
  - Noise prevention during soft dry operation
- **Operation Improvement**
  - Quiet mode to reduce the indoor unit operating sound
  - Powerful mode to reach the desired room temperature quickly
  - 24-hour timer setting
- **Serviceability Feature**
  - Breakdown Self Diagnosis function

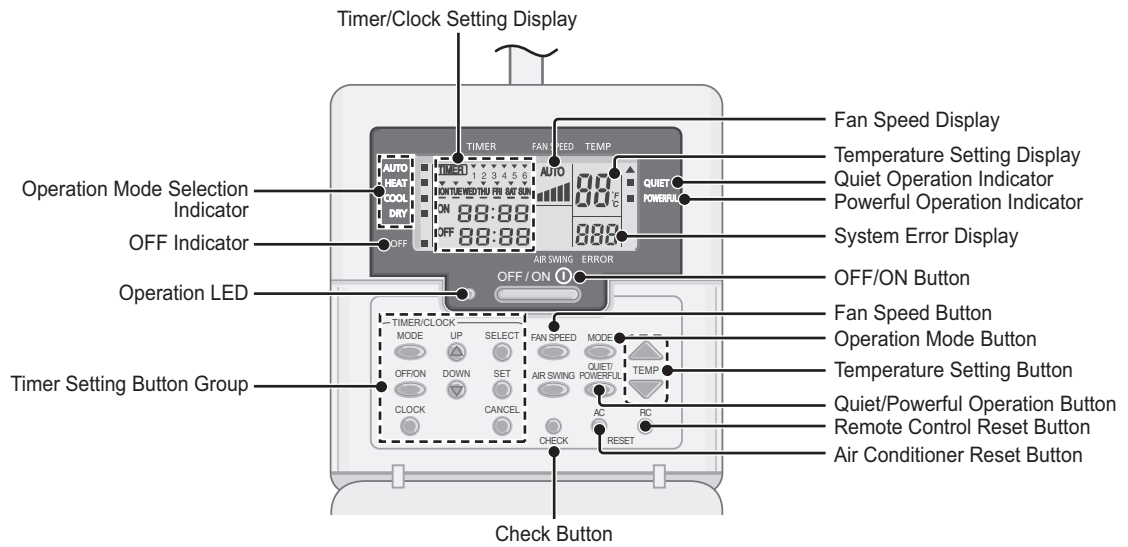


# 5. Location of Controls and Components

## 5.1 Indoor Unit

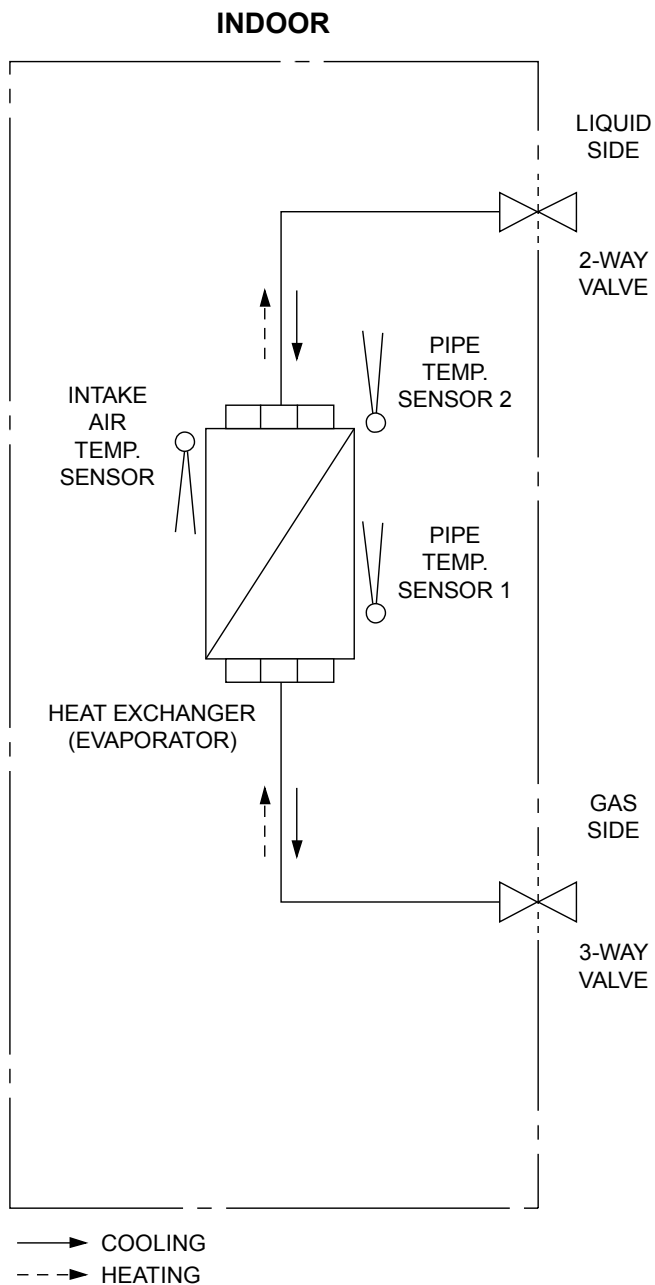


## 5.2 Remote Control

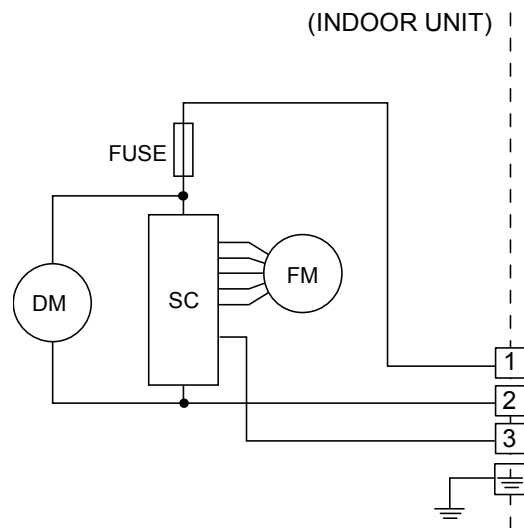




# 7. Refrigeration Cycle Diagram



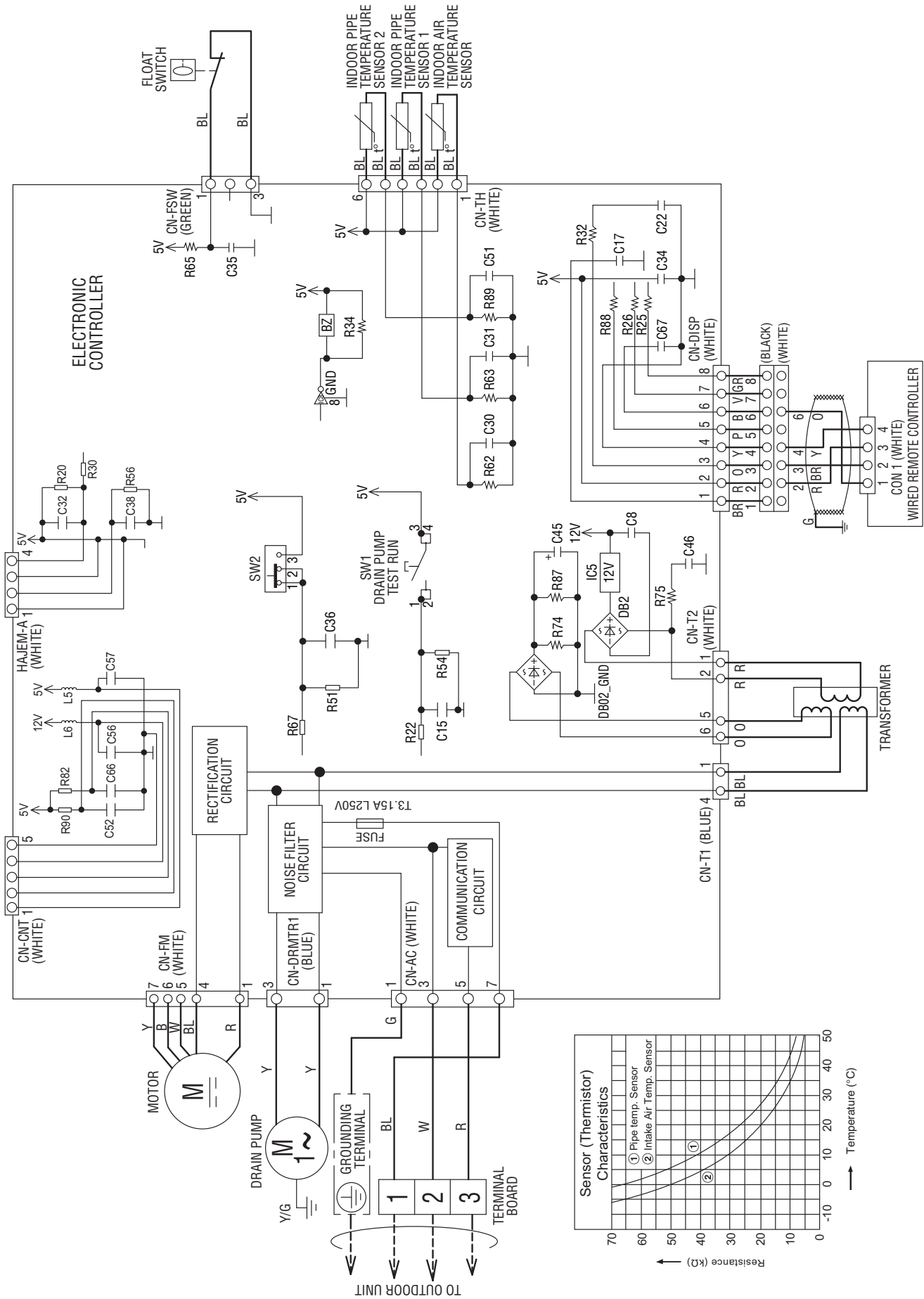
## 8. Block Diagram





# 10. Electronic Circuit Diagram

## 10.1 Indoor Unit





## 12. Installation Instruction

### ■ Required Materials

- Read the catalog and other technical materials and prepare the required materials.
- Applicable piping kit

Applicable piping kit	Piping size	
	Gas	Liquid
CZ-3F5, 7BP	9.52 mm (3/8")	6.35 mm (1/4")
CZ-4F5, 7, 10BP	12.7 mm (1/2")	6.35 mm (1/4")
CZ-52F5, 7, 10BP	15.88 mm (5/8")	6.35 mm (1/4")

- Pipe Size Reducer (CZ-MA1P) and Expander (CZ-MA2P) for Outdoor Multi Connection CS-Z50\*\*\*\*\*, CS-Z60\*\*\*\*\*.
- Please refer to "Connect the piping".

### ■ Other Items to be Prepared (Locally Purchased)

Product name	Remarks
Rigid PVC pipe	VP20 (outer diameter ø26); also sockets, elbows and other parts as necessary
Adhesive	PVC adhesive
Insulation	For refrigerant piping insulation : foamed polyethylene with a thickness of 8 mm or more. For drain piping insulation : foamed polyethylene with a thickness of 10 mm or more.
Indoor/outdoor connecting cable	4 x 1.5 mm <sup>2</sup> flexible cord, designation type 60245 IEC 57 (H05RN-F)
Hanging bolt related parts	Hanging bolts (M10) (4) and nuts (12), (when hanging the indoor unit)

**Table A**

Model	Capacity	Indoor A <sub>min</sub> (m <sup>2</sup> )	
		2.2m for ducted	2.5m for ducted
Z25*****	1.0HP	0.64	0.50
Z35*****	1.5HP	0.71	0.55
Z50*****	2.0HP	1.37	1.06
Z60*****	2.25HP	1.37	1.06

- \* Table "A" only applicable for single split connection.
- \* In case of connection to outdoor multi inverter, refer to installation manual at outdoor unit.

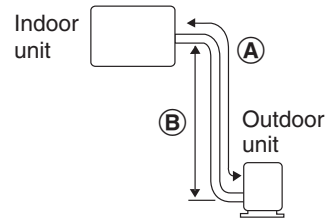
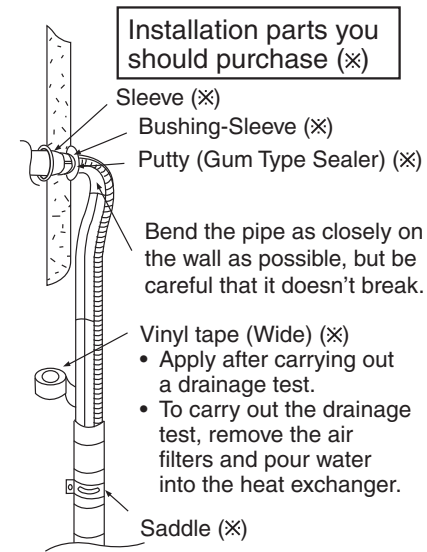
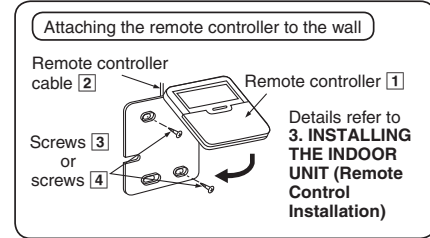
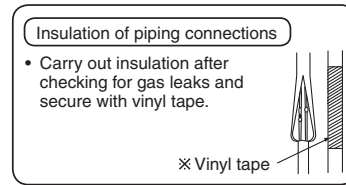
$$A_{\min} = (M / (2.5 \times (LFL)^{(5/4)} \times h_0))^2$$

A<sub>min</sub> = Required minimum room area, in m<sup>2</sup>

M = Refrigerant charge amount in appliance, in kg

LFL = Lower flammable limit (0.306 kg/m<sup>3</sup>)

h<sub>0</sub> = Installation height of the appliance: (2.2m for ducted is standard reference installed height)  
(2.5m for ducted is minimum installed height given by manufacturer)



### IMPORTANT

Begin the installation job from the "Indoor Unit" installation.

- This illustration is for explanation purposes only. The indoor unit will actually face a different way.



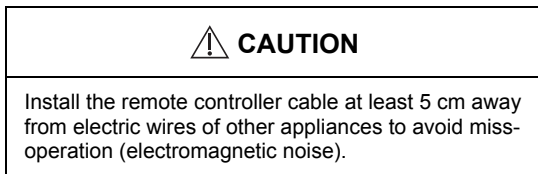
## 12.1 Indoor Unit

### 12.1.1 Selecting the Installation Location

Take into consideration the following contents when creating the blueprint.

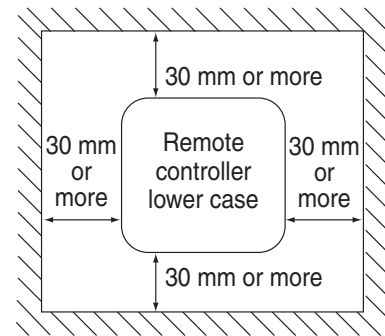
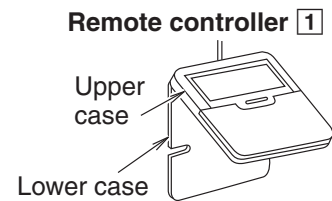
#### ■ Indoor unit installation location

- Do not install the unit in excessive oil fume area such as kitchen, workshop and etc.
- The location should be strong enough to support the main unit without vibration.
- There should not be any heat or steam source nearby.
- Drainage should be easy. Avoid locating the drain port close to ditches (domestic wastewater).
- Avoid locations above entrances and exits.
- Do not block the air intake and discharge passages.
- Select the location that enables the cool and warm air to spread out to the entire room.
- Locate the indoor unit at least 1 m or more away from a TV, radio, wireless appliance, antenna cable and fluorescent light, and 2 m or more away from a telephone.
- Installation height for indoor unit must be at least 2.5m from floor.



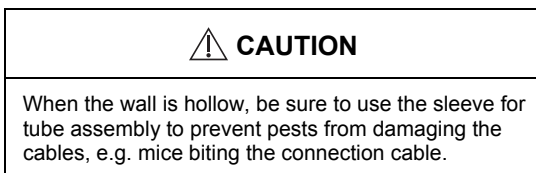
#### ■ Remote control mounting location

- Allow sufficient space around the remote controller 1 as shown in the illustration at right.
- Install in a place which is away from direct sunlight and high humidity.
- Install in a flat surface to avoid warping of the remote controller. If installed to a wall with an uneven surface, damage to the LCD case or operation problems may result.
- Install in a place where the LCD can be easily seen for operation. (Standard height from the floor is 1.2 to 1.5 meters.)
- Avoid installing the remote controller cable near refrigerant pipes or drain pipes, else it will cause electrical shock or fire.

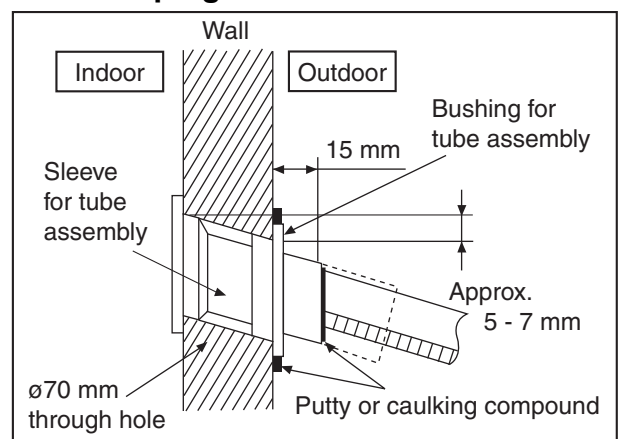


### 12.1.2 To Drill a Hole in the Wall and Install a Sleeve of Piping

- 1 Insert the piping sleeve to the hole.
- 2 Fix the bushing to the sleeve.
- 3 Cut the sleeve until it extrudes about 15 mm from the wall.



- 4 Finish by sealing the sleeve with putty or caulking compound at the final stage.



## 12.1.3 Installing the Indoor Unit (Installation Embedded in the Ceiling)

### 12.1.3.1 Preparation before installation

- Always provide sufficient entry and exit space to allow installation work, inspection and unit replacement.
- Waterproof the rear surface of the ceiling below the unit in consideration of water droplets forming and dropping.

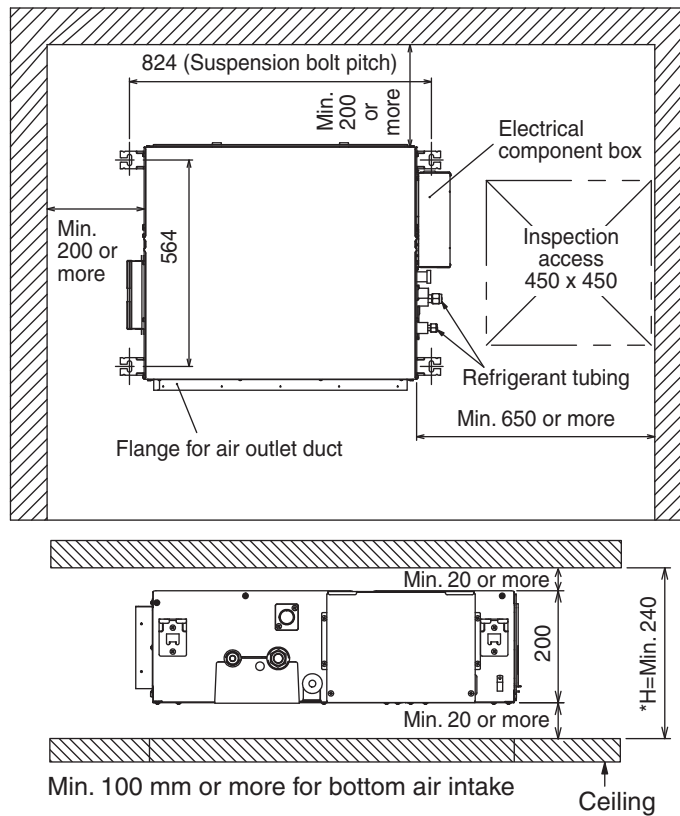
#### ⚠ CAUTION

When cooling operation is performed for an extended period under the following conditions, water droplets may form and drop. Attach locally purchased insulation (foamed polyethylene with a thickness of 5 mm or more) to the outside of the indoor unit before installing into the ceiling to improve heat insulation.

- Locations with a dew point inside the ceiling of 23°C or more
- Kitchens and other locations that produce large amounts of heat and steam
- Locations where the inside of the ceiling serves as an outside air intake passage

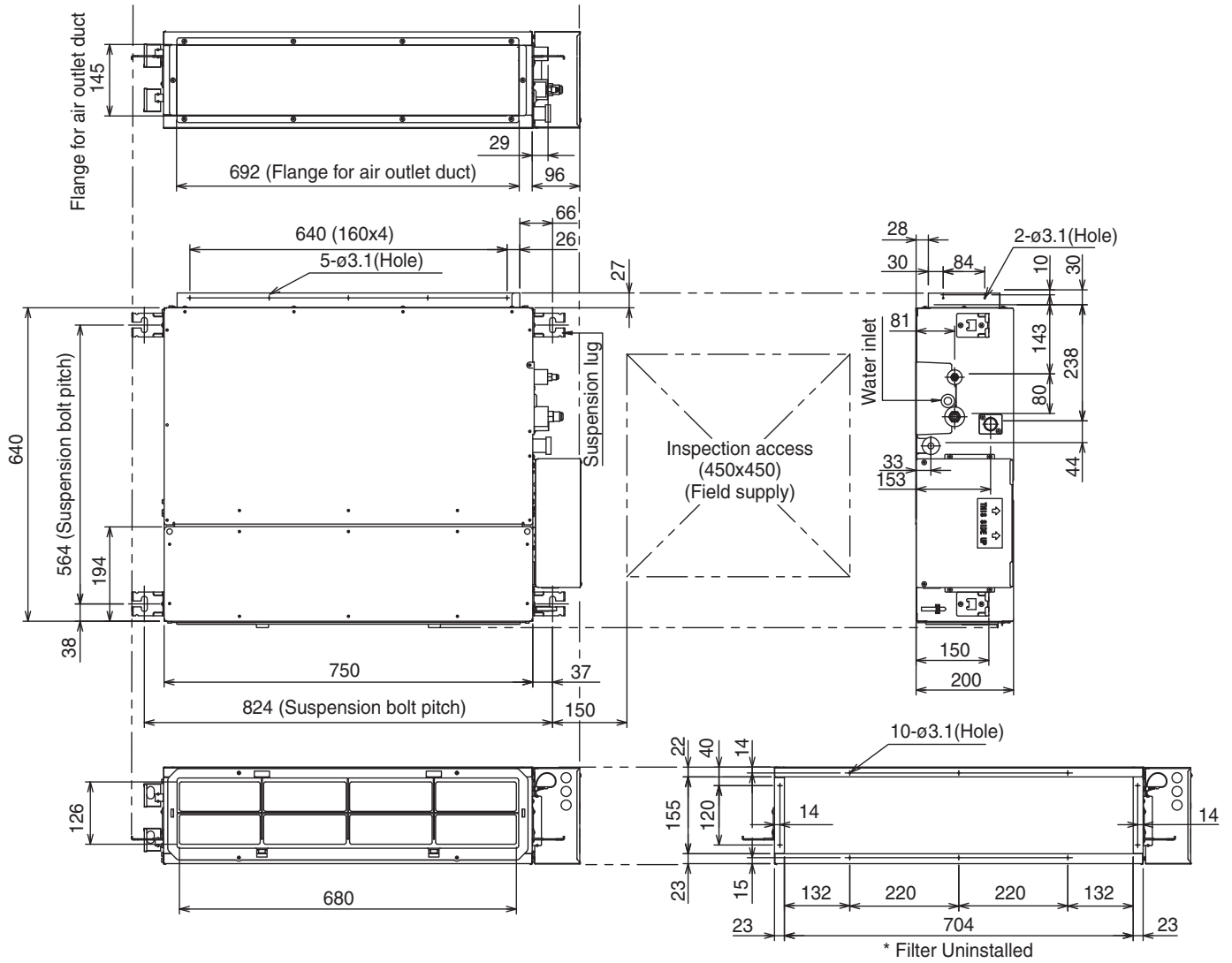
- **When installing into a ceiling, select the unit position and airflow direction that enable the cool and warm air to spread out to the whole room.**
- **Do not place objects that might obstruct the airflow within 1 m below the intake grill.**

#### Required Minimum Space for installation and Service



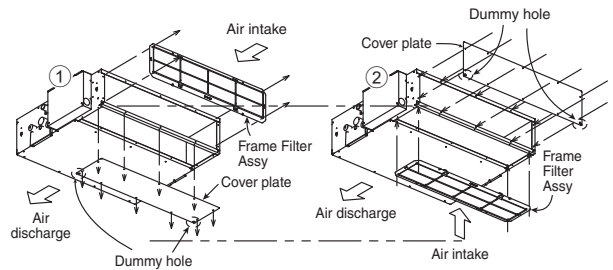
- H dimension means the minimum height of the unit installation space.
- Select H dimension such that a downward slope of at least 1/100 is ensured. Refer to 12.1.4 “Connecting the drain piping”

### Dimension of the indoor unit

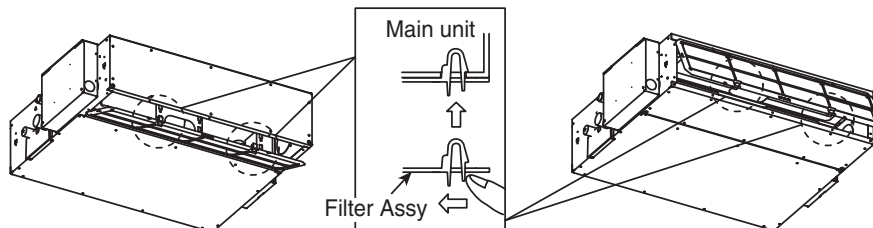


### In case of Bottom Intake

- 1 Remove the frame filter assy as shown in diagram ①
- 2 Remove cover plate as shown in diagram ①
- 3 Fix frame filter assy as shown in diagram ②
- 4 Fix cover plate as shown in diagram ② with the dummy hole downward.



### Fixing Frame Filter Assy



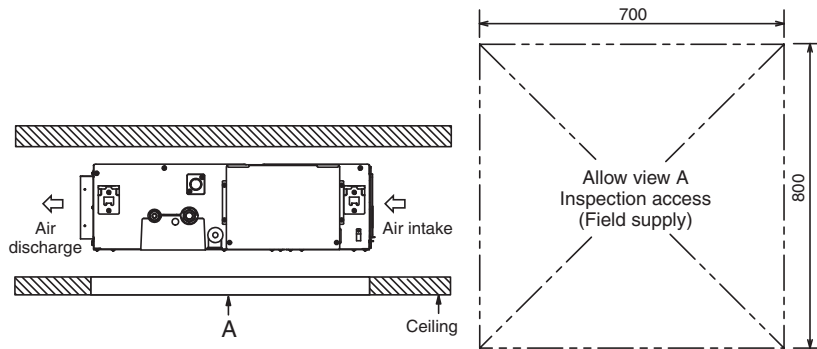
In case of bottom side

\* Attach the frame filter assy to the main unit while pushing the tip of the latches in the direction of the arrow.

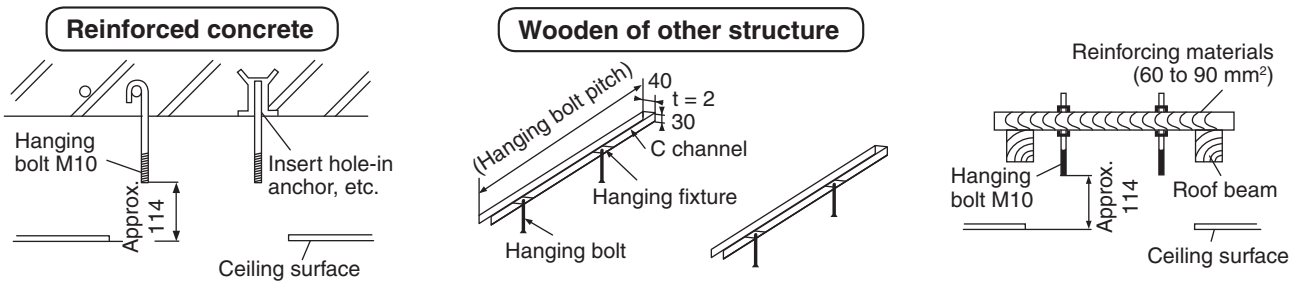
In case of back side

## Ceiling Opening

- Install inspection opening (450 mm x 450 mm) on the control box side where maintenance and inspection of the control box and drain pump are easy. Install another inspection opening (800 mm x 700 mm) also at the lower part of the unit.



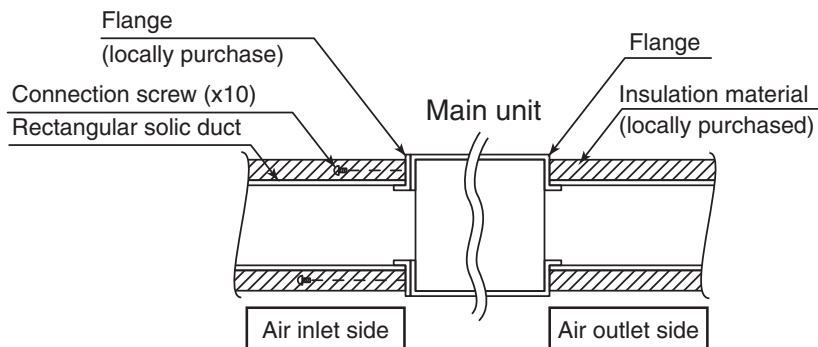
## Securing the Hanging Bolts



- Secure the hanging bolts (M10, locally purchased) firmly in a manner capable of supporting the unit weight.
- Consult your construction or interior contractor for details on finishing the ceiling opening.

## Installing an Intake and Discharge Duct Type

- Ensure the range of unit external static pressure is not exceeded. Refer technical manual for the range of external static pressure setting.
- Connect the duct as shown.
- When attaching duct to the intake side, remove the product filter frame assembly and replace with locally purchased intake-side flange by using 10 - Ø 3.1 (hole) screws.
- Wrap the flange and duct connection area with aluminium tape or similar to prevent air leak.

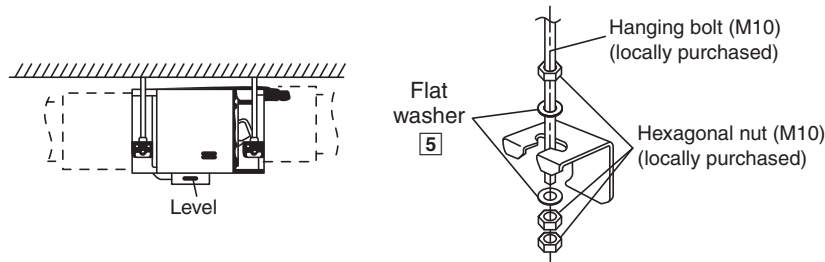


## ⚠ CAUTION

When attaching a duct to the intake-side, be sure to attach an air filter inside the air passage on the intake-side. (Use an air filter with dust collecting efficiency at least 50% in a gravimetric technique.)

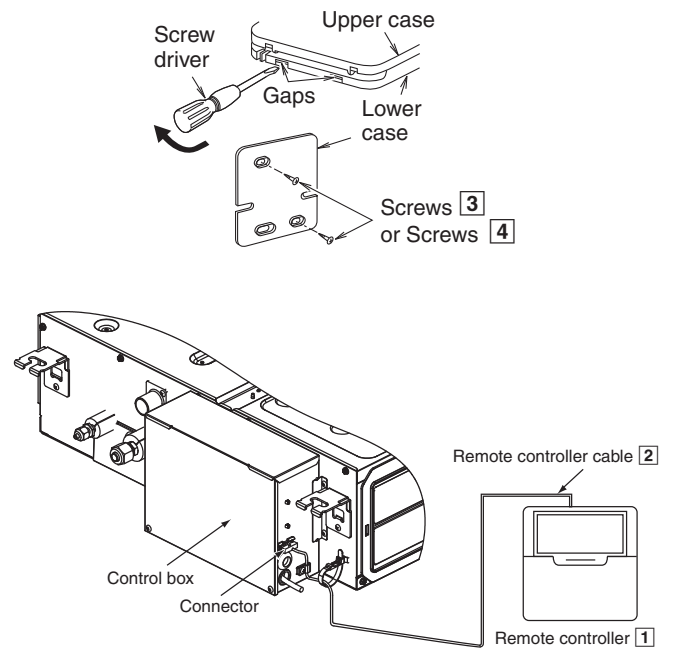
### Installation into the Ceiling

- Attach the nuts and washers to the hanging bolts, then lift up and hook the main unit onto the hanging fixtures.
- Check if the unit is leveled using a level or a vinyl hose filled partially with water.



### Remote Controller Installation

- 1 Remove the remote controller 1 lower case. (Insert a flat-tipped screw driver or similar tool 2 to 3 mm into one of the gaps at the bottom of the case, and twist to open. Refer to the illustration at right.) Be careful not to damage the lower case.
- 2 Do not remove the protective tape which is affixed to the upper case circuit board when remove the remote controller lower case.
- 3 Secure the lower case to an outlet box or wall. Refer to (A) or (B) instructions below depending on your choice of cable installation.
- 4 Be sure to use only the screws provided.
- 5 Do not over tighten the screws, as it may result in damage to the lower case.
- 6 Connect the indoor unit and the remote controller 1. (Refer to the illustration)
- 7 Insert firmly the connector of remote controller cable 2 to connector at control box of indoor unit.
- 8 Fix the green wire from remote controller cable 2 to the grounding location provided inside control board.

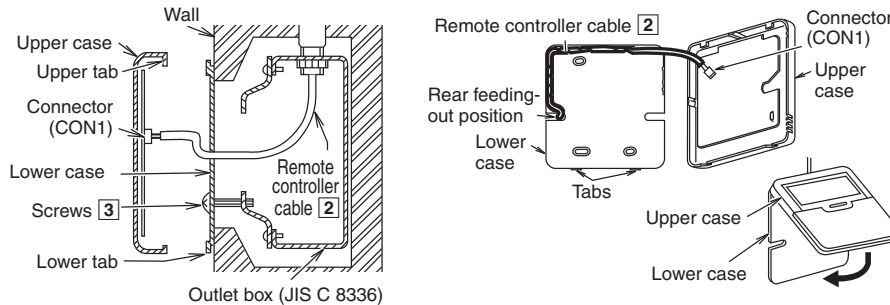


### A. IF REMOTE CONTROLLER CABLE IS EMBEDDED

- 1 Embed an outlet box (JIS C 8336) into the wall. Outlet box maybe purchased separately. Medium size square outlet box (obtain locally) Part No. DS3744 (Panasonic Co., Ltd.) or equivalent.
- 2 Secure the remote controller lower case to the outlet box with the two accessory screws 3. Make sure that the lower case is flat againts the wall at this time, with no bending.
- 3 Pass the remote controller cable 2 into the box.
- 4 Route the remote controller cable 2 inside the lower case through rear feeding-out direction.
- 5 Insert firmly the connector of remote controller cable 2 to connector (CON1) in the upper case circuit board.
- 6 Secure the remote controller upper case to the lower case with the tabs provided.

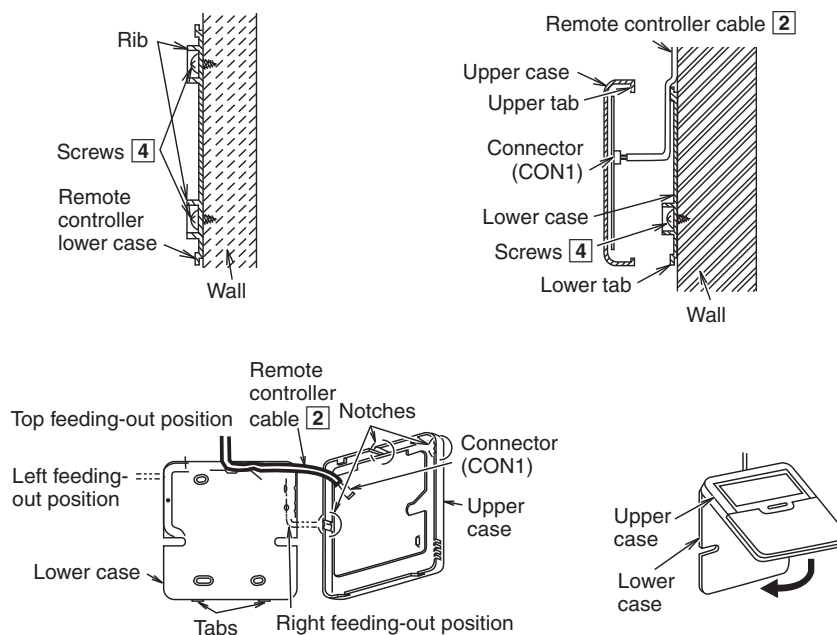
### ⚠ CAUTION

When the wall is hollow, please be sure to use the sleeve for remote controller cable to prevent dangers caused by mice biting the cable.



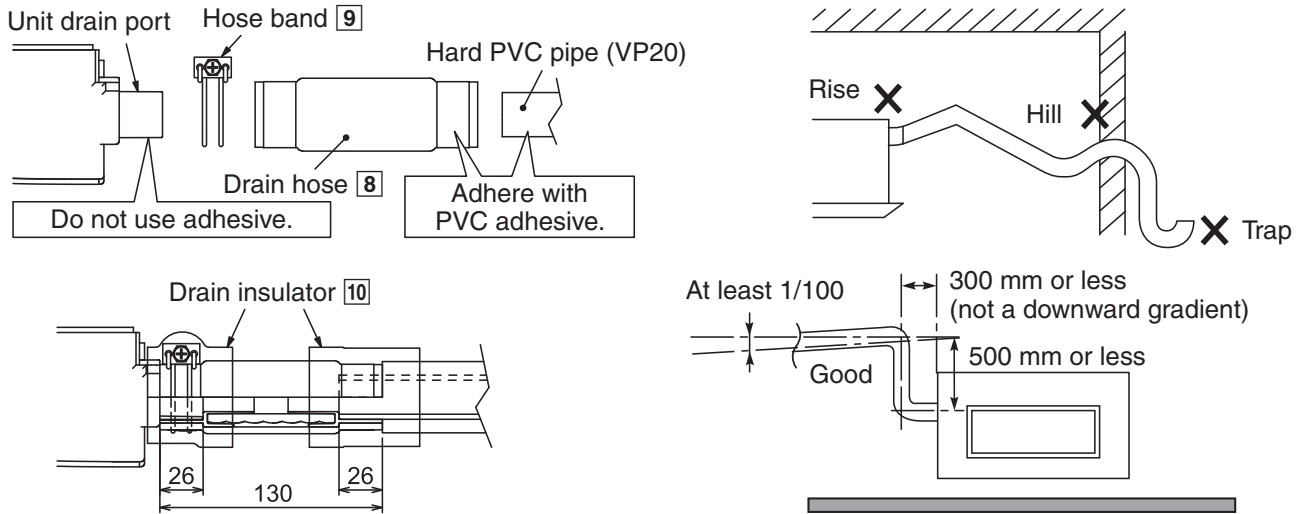
### B. IF REMOTE CONTROLLER CABLE IS EXPOSED

- 1 Install the remote controller lower case to the wall with the two accessory screws 4.
- 2 Fasten the screws properly until screw head is lower than the rib and reach the base of remote controller lower case to ensure they do not damage the PCB inside the remote controller 1.
- 3 The feeding-out direction for the remote controller cable can be either via top, left or right side.
- 4 Use nipper to cut a notch at the upper case. (Select the intended feeding-out position)
- 5 Route the remote controller cable 2 inside the lower case in accordance with the intended feeding-out direction. (Refer to the illustration at below).
- 6 Insert firmly the connector of remote controller cable 2 to connector (CON1) in the upper case circuit board. (Refer to the illustration)
- 7 Secure the remote controller upper case to the lower case with the tabs provided.



### 12.1.4 Connecting the Drain Piping

- Lay the drain piping so as to ensure drainage.
- Use a locally purchased VP20 general rigid PVC pipe (outer diameter  $\varnothing 26$ ) for the drain piping **and firmly connect the indoor unit and the drain piping using supplied hose band to ensure that no leakage occurs.**
- Drain piping located indoor should always be insulated by wrapping with locally purchased insulation (foamed polyethylene with a thickness of 10 mm or more).
- The drain piping should have a downward gradient (1/100 or more) and should be secured by using pipe hanging equipment to avoid creating hills or traps partway.
- Should there be any obstacle preventing the drain piping from being extended smoothly, the drain piping can be raised outside of the main unit as shown in the illustration below.

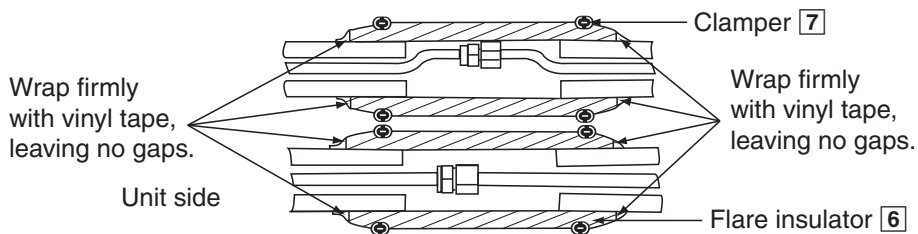


#### ⚠ CAUTION

- Strictly do not install and extend the drain piping from the main unit drain water outlet horizontally or upward or raised it 50 cm or more. Doing so may result in poor drainage or drain motor failure.
- Do not use drain hose bent at 90° angle. (The maximum permissible bend is 45°.)

### 12.1.5 Insulating the Refrigerant Piping

- After the piping is connected, insulate. (Refer to the illustration)



## 12.1.6 Connecting the Indoor/Outdoor Connection Cable

- Remove the control box cover and insert the connection cable into the control box.
- Check the color of the wires on the terminal board and secure them with screws.
- Secure the outer sheath of the connection cable with the cord clamp.
- Reattach the control box cover to its original position.

### ⚠ CAUTION

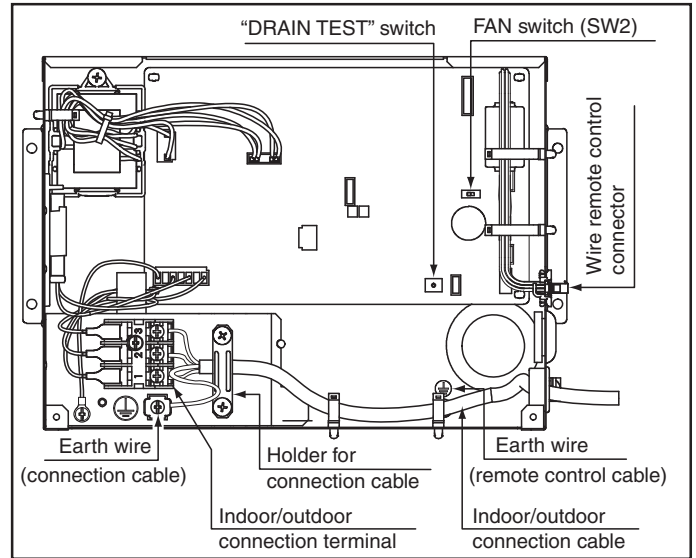
When the wall is hollow, please be sure to use the sleeve for tube ass'y to prevent dangers caused by mice biting the connection cable.







- Connection cable between indoor unit and outdoor unit should be approved polychloroprene sheathed 4 x 1.5 mm<sup>2</sup> flexible cord, designation type 60245 IEC 57 (H05RN-F) or heavier cord. Allowable connection cable length of each indoor unit shall be 30 m or less.
  - Ensure that the terminal numbers on the indoor unit are connected to the same terminal numbers on the outdoor unit by the right coloured wires as shown in the diagram.
  - Earth lead wire should be longer than the other lead wires as shown in the diagram for electrical safety purpose in case the cord slips out from the anchorage.
  - Secure the cable onto the control board with the holder (clammer).

- Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.
- Earth wire shall be Yellow/Green (Y/G) in colour and longer than other AC wires for safety reason.

### ⚠ WARNING

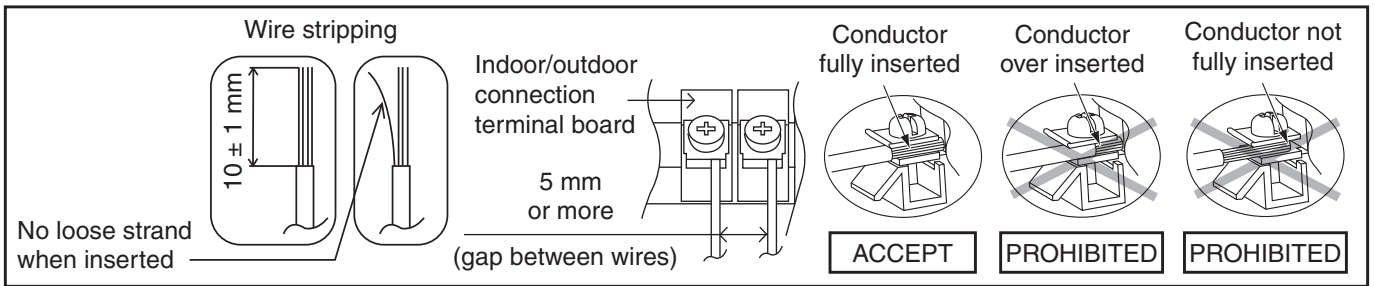
⚡ This equipment must be properly earthed.



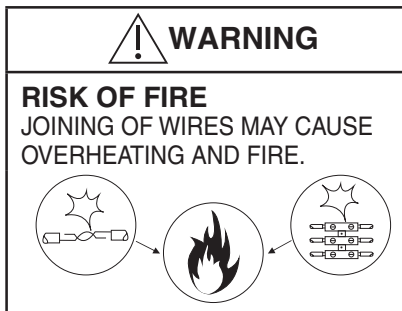
Terminals on the indoor unit	1	2	3	
Colour of wires				
Terminals on the outdoor unit	1	2	3	



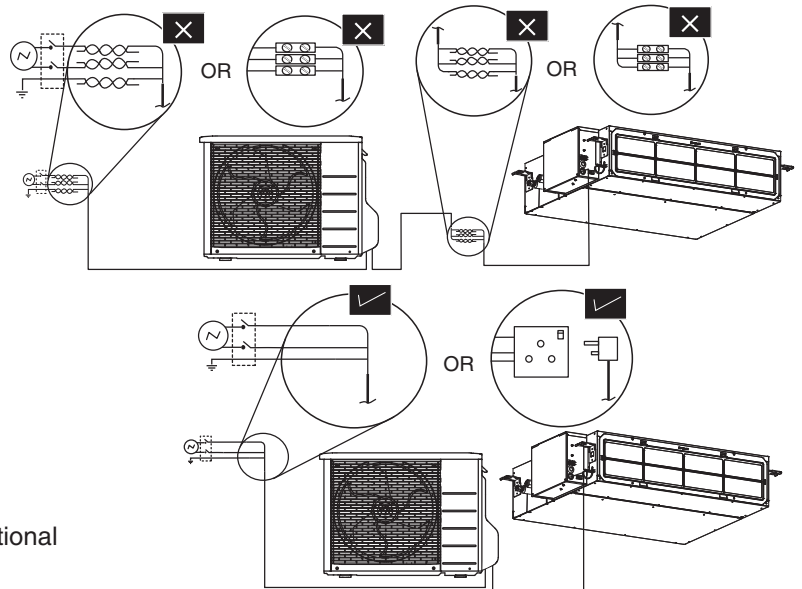
## 12.1.6.1 Wire Stripping and Connecting Requirement



Do not joint wires



- ❗ Use complete wire without joining.
- ❗ Use approved socket and plug with earth pin.
- ❗ Wire connection in this area must follow to national wiring rules.



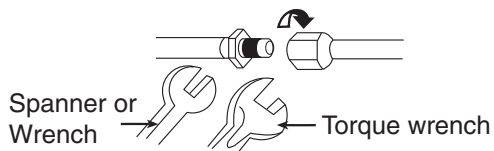
## 12.1.7 Connect the Piping

### 12.1.7.1 Connecting the Piping to Indoor

For connection joint of all model (except R32 model)  
Please make flare after inserting flare nut (locate at joint portion of tube assembly) onto the copper pipe.  
(In case of using long piping)

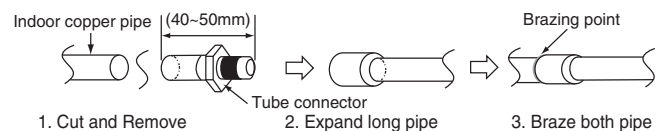
Connect the piping

- Align the center of piping and sufficiently tighten the flare nut with fingers.
- Further tighten the flare nut with torque wrench in specified torque as stated in the table.



For connection joint of R32 models

- Decide the length.
- Cut and remove the tube connectors at indoor copper pipings (both gas and liquid piping) by using pipe cutter. Remove burrs from cut edge.
- Use pipe expander to expand the end of long piping.
- Align the center of piping and braze the piping joints.



- Braze the piping joints carefully so that the indoor unit is not damaged by brazing flame. If necessary, cover with wet clothes to prevent parts unintentionally overburnt.

### 12.1.7.2 Connecting the Piping to Outdoor

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe. Align center of piping to valve and then tighten with torque wrench to the specified torque as stated in the table.

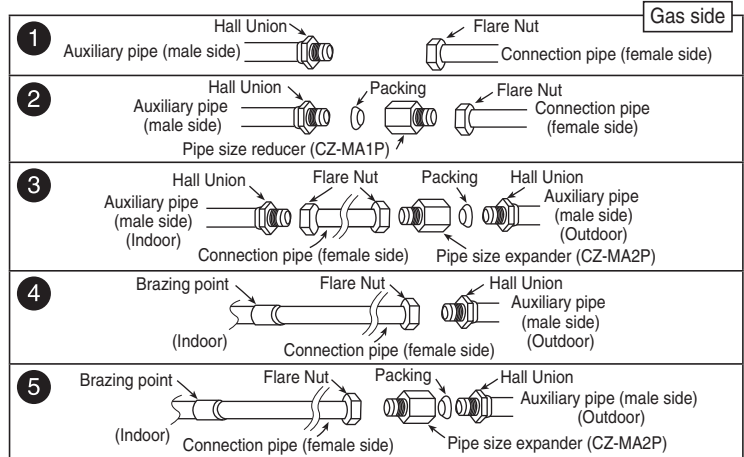
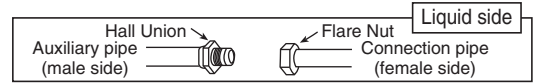
### 12.1.7.3 Connecting the Piping to Outdoor Multi

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe. Align center of piping to valve and then tighten with torque wrench to the specified torque as stated in the table.

\* For Gas side piping please refer table and diagram below

Outdoor Multi Combination Model				
	R410A Model	Pipe size (refer to diagram)	R32 Model	Pipe size (refer to diagram)
CS-MZ20* CS-Z25* CS-Z35*	CU-2E12* CU-2E15* CU-2E18* CU-3E18* CU-3E23* CU-4E23* CU-4E27* CU-5E34*	①	CU-2Z35* CU-2Z41* CU-2Z50* CU-3Z52* CU-3Z68* CU-4Z68* CU-4Z80* CU-5Z90*	④
CS-Z50*	CU-2E18* CU-3E18* CU-3E23* CU-4E23* CU-4E27* CU-5E34*	② (CZ-MA1P)	CU-2Z50* CU-3Z52* CU-3Z68* CU-4Z68* CU-4Z80* CU-5Z90*	
CS-Z60*	CU-3E23* CU-4E23* CU-4E27* CU-5E34*	③ (CZ-MA2P)	CU-3Z68* CU-4Z68* CU-4Z80* CU-5Z90*	⑤ (CZ-MA2P)

\* Kindly contact authorized dealer for connectivity validity.



### 12.1.8 Switching the High State Switch (SW2)

- To increase the air volume, open the control box and on the control board, switch the FAN switch (SW2) to "HI".
- See the diagram for "Connecting the Indoor/Outdoor Connection Cable".

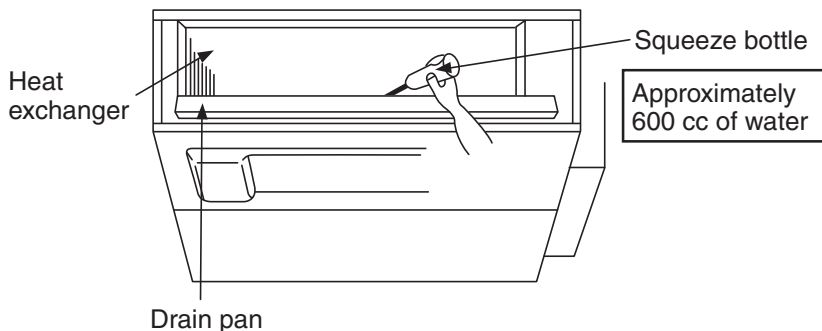
### 12.1.9 Note: Enabling long-range remote control

- To maintain EMC emission limits, cabling interconnecting the HA terminal and subsequent opto-coupler, must be no more than 1.9 m length.
- Loop four turns of this cable through a suitable small EMC ferrite toroid, and protect with a short length of large diameter heat-shrink tube.
- There is no similar length limit for cable following on from the opto-coupler isolation.

### 12.1.10 Check the Drainage

#### Check after connecting the power supply.

- Pour approximately 600 cc of water into the drain pan of the main unit using a squeeze bottle, etc.
- Press the drain test run switch on the control board in the control box to start the drain motor and check whether the water drains normally.  
(The drain motor operates for approximately 5 minutes and then stops automatically.)  
(See the diagram for "Connecting the Indoor/Outdoor Connection Cable".)



# 13. Installation and Servicing Air Conditioner using R32

## 13.1 About R32 Refrigerant

For air conditioning refrigerants such as R410A, the refrigerants were collected back in order to prevent their air dissipation, to curbe the global warming impact, in case they were released into the atmosphere. In the “4th Environmental Basic Plan”, 80% reduction of greenhouse gas emissions by 2050 is required, and due to this requirement, further reduction in the emission of high greenhouse effect gas, such as CFCs, is required. Therefore, the conversion of air conditioning refrigerant into the ones who has smaller greenhouse effect, even if it is dissipated into the atmosphere, became our responsibility.

Nevertheless, in case of air conditioning refrigerant, it would be the best if there is a refrigerant which has smaller impact on global warming, but ensures good energy efficiency and performance, and is safe; however, there is no such refrigerant which satisfies all these conditions. As a result, we have been considering the practical usage, within the safety frame-work, of R32 refrigerant which has short lifetime in the atmosphere, and has smaller effect of global warming, but is slightly flammable.

In 2004, due to the revision of air conditioner safety standards by the International Electro-safety Commission (IEC), the safety standards of air conditioners using slightly flammable refrigerant was issued. In 2010, the regulations of American Society of Heating, Refrigerating and Air-Conditioning Engineers in the United States (ANSI/ASHRAE34) was issued adopting the grades for refrigerants which are difficult to inflame due to their slow burning rates, and as a result have smaller damages in cases of fire. The burning rate of R32 is lower by 10cm / per second, and safety standardization for various usage is now being processed.

## 13.2 Characteristics of R32 Refrigerant

### 1. Chemical Characteristics

R32 is one of the refrigerants used in R410A, has almost no toxicity, and chemically stable compound formed by hydrogen, carbon and fluorine.

R32 has short lifetime of 4 to 9 years in case of being released into the atmosphere; therefore, it has smaller greenhouse gas effect but has slight inflammability because of the large proportion of hydrogen.

Chemical Characteristic Table of R32, R410A and R22.

	R32	R410A	R22
Chemical Formula	CH2F2	CH2F2 / CHF2CF3	CHCLF2
Composition (mixture ratio wt.%)	Single Composition	R32 / R125A (50 / 50 wt.%)	Single Composition
Boiling Point (°C)	-51.7	-51.5	-40.8
Pressure (physical) *1	3.14	3.07	1.94
Capacity (physical) *2	160	141	100
COP (physical) *3	95	91	100
Ozone Depletion Potential (ODP)	0	0	0.055
Global Warming Potential (GWP) *4	675	2090	1810
Inflammability *5	Slightly Inflammable (A2L)	Non-inflammable (A1)	Non-inflammable (A1)
Toxicity	None	None	None

\*1 : Physical property of temperature condition 50°C

\*2 : Relative value of temperature condition 0/50°C, providing R22=100

\*3 : Te/Tc/SC/SH=5/50/3/0°C

\*4 : GWP=Global Warming Potential, each figure is based on “4<sup>th</sup> IPCC4 Report”

\*5 : Based on ANSI / ASHRAE std. 34-2010

## 2. Characteristic of Pressure

As shown in Table 2, R32 does not have much difference in vapor pressure at the same refrigerant temperature comparing to R410A, but comparing to R22, it is higher at 1.6 times more. Thus, the same as in case of R410A, it is necessary to do installation and service using high-pressure tools and components.

Table 2. Saturated vapor pressure comparison table

(Unit: MPa)

Temperature	Refrigerant		
	R32	R410A	R22
-20	0.30	0.30	0.14
0	0.71	0.70	0.40
20	1.37	1.35	0.81
40	2.38	2.32	1.43
60	3.84	3.73	2.33
65	4.29	4.17	2.60

Reference : Thermal properties table of Japan Society of Refrigerating and Air Conditioning Engineers (60, 65°C)  
NIST REFPROP V8.0 (-20 ~ 40°C)

## 13.3 Refrigerant piping installation • Tools used in services

### 13.3.1 Required Tools

R32 refrigerant air conditioners use the common parts as R410A air conditioners for two-way valves and three-way valves (diameters of service ports); thus, they maintain commonality in the maintenance of the compressive strength, the size of pipe flaring, and the size of flare nuts as R410A. Therefore, for refrigerant pipe installation and services, you can use tools for R410A.

However, mixing of refrigerants is not allowed, so that you have to separate the cylinders for the recovery of refrigerants.

Tools used for installation • relocation • replacement of air conditioning units

Works	R32	R410A	R22
Flaring	Flare tools for R410A (clutch type)		Flare tools for R22 (clutch type)
Connection of pipes	Torque wrench (diameter 1/4 3/8)		
	Torque wrench (diameter 1/2 5/8) *1		Toque wrench (diameter 1/2 5/8)
Manifold gauge charging hose	R32 & R410A Common (As at November 2013)		R22 Only
Air purging	Vacuum pump + Reducer / expander		Vacuum pump
Gas leakage test	Detection liquid or soup water, HFC detector		

\*1. Nut diameters of 1/2 5/8, the size of torque wrench common with R410A

For other installation, you can use general tools such as screw drivers (+, -), metal saws, electric drills, long-nose pliers, hole core drills (ø70 or ø65), linen tape, levels, temperature gauges, clamp meters, electric knives, nippers, pipe cutters, reamers or scrapers, spring benders, (diameters 1/4 3/8 1/2 5/8), monkey wrenches, fixing wrenches (17 or 12 mm), feeler gauges, hexagon wrenches (4 mm), testers, megohm testers, etc.

Tools used for services

Works	R32	R410A	R22
Insertion of refrigerant	Digital scale for refrigerant charging, refrigerant cylinders, cylinder adopters and packing *a		
Recovery of refrigerant	Refrigerant recovery devices, refrigerant cylinders, manifold gauges, charging hoses *b		

\*a. Use cylinder for each refrigerant, cylinder adopter and packing.

\*b. Use refrigerant recovery cylinder separately for each refrigerant (**no mixture of refrigerant allowed**). Please be aware that there are some refrigerant collection devices which do not have self-certification.

### 13.3.2 Tools for R32 (common with R410A)

#### 1. Flare gauges

Use flare gauges when you perform flaring with flare tools (crutch type). Flare gauges are used to set the pipe ends at 0.5 ~ 1.5 mm from clump bars of flare tools.

Flare gauges



#### 2. Flare tools (clutch type)

Flare tools have larger holes of clump bars in order to set the pipe end at 0 ~ 0.5 mm, and have stronger springs inside to ensure solid flaring torques. These flare tools can be used commonly for R22.

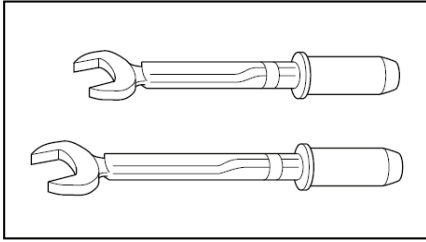
Flare tools (clutch type)



### 3. Torque wrenches (diameters 1/2, 5/8)

In order to strengthen the compressive strength, the diameters of wrenches change depending on the flare nut sizes.

#### Torque wrenches



#### Differences in torque wrenches

	R32 (common R410A)	R22
1/2 (diameter × torque)	26 mm × 55 N•m (550 kgf•cm)	24 mm × 55 N•m (550 kgf•cm)
5/8 (diameter × torque)	29 mm × 65 N•m (650 kgf•cm)	27 mm × 65 N•m (650 kgf•cm)

### 4. Manifold gauges

R22 gauges cannot be used because of the high pressures.

Each port of manifold has different shapes in order to prevent inserting wrong refrigerant.

\*However, the port shape for R410A and R32 is the same; therefore, attention need to be paid not to insert wrong refrigerant.

#### Differences in high/low pressure gauges

	R32 (common R410A)	R22
High pressure gauges (red)	-0.1 ~ 5.3 MPa -76 cmHg ~ 53 kgf / cm <sup>2</sup>	-76 cmHg ~ 35 kgf / cm <sup>2</sup>
Low pressure gauges (blue)	-0.1 ~ 3.8 MPa -76 cmHg ~ 38 kgf / cm <sup>2</sup>	-76 cmHg ~ 17 kgf / cm <sup>2</sup>

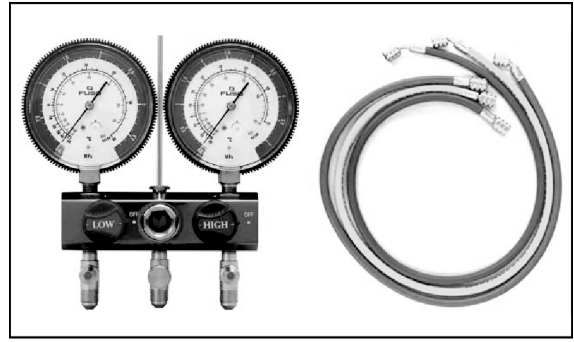
#### Difference in manifold port sizes

	R32 (common R410A)	R22
Port sizes	1/2 UNF20	7/16 UNF20

### 5. Charging hoses

The pressure resistance of charge hoses is increased. At the same time, the material is changed to HFC resistant, and the size of each manifold adopter is changed, as the port size of manifold gauge itself. Further, some hoses are with anti-gas pressure backflow valves placed near the adopters. (hoses with the valves recommended)

### Manifold gauges / Charging hoses



#### Differences in charging hoses

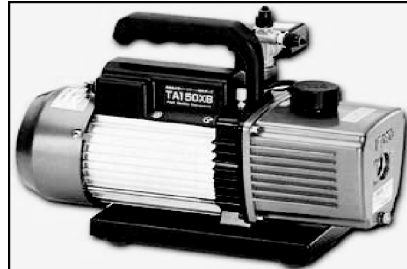
		R32 (common R410A)	R22
Pressure Resistance	Normal operation pressure	5.1 MPa (52 kgf / cm <sup>2</sup> )	3.4 MPa (35 kgf / cm <sup>2</sup> )
	Burst pressure	27.4 MPa (280 kgf / cm <sup>2</sup> )	17.2 MPa (175 kgf / cm <sup>2</sup> )
Material		HNBR rubber Internal nylon coating	NBR rubber

### 6. Vacuum pump and Vacuum pump adopter

When using a vacuum pump, it is necessary to set a solenoid valve in order to prevent backflow of vacuum pump oil into the charge hoses, and use a vacuum pump with oil backflow prevention function, or use the vacuum pump with vacuum pump adopter.

If vacuum pump oil ( mineral oil-based ) mixes with R410A (R32), it may cause damage to the machine.

#### Vacuum pump



#### Vacuum pump adopter



7. HFC refrigerant\_Electric gas leakage tester  
 R32 refrigerant is often used for other mixed refrigerant (R410A, R404A, R407C etc.). Therefore, the usage of existing HFC detectors is possible, but in order to detect more accurately, we recommend to use detectors specially set and adjusted for R32 detection.

HFC refrigerant\_Electric gas leakage tester



8. Digital scale for refrigerant charging  
 R32 and R410A have high pressure level and their evaporation speed is high. Thus, if you recover the refrigerant by cylinder charging method, the refrigerant evaporates within the weighing scale glass, which makes reading the scale difficult, rather than liquidating the refrigerant into the cylinder. (Charging cylinders for R22 have different pressure resistance, scale, connection port size; therefore, they are not usable) At the same time, the digital scale for refrigerant charging is strengthened by receiving the weight of the refrigerant cylinders with four pillars at the corners. The connection ports of charging hoses have two separate ports for R22 (7/16 UNF20) and R32/R410A (1/2 UNF20) therefore, they can be used for the insertion of the existing refrigerants.

Digital scale for refrigerant charging



9. Refrigerant cylinders  
 Refrigerant cylinders for R410A are painted in pink, and the ones for R32 are painted in other colors that might subject to change according to the international standards. R32 is a single refrigerant, so that both liquid and gas insertion are possible. Additional charging is also possible. (R410A is a mixed refrigerant, so only liquid insertion is possible)

Refrigerant cylinders



10. Connection ports of refrigerant cylinders and packing  
 Charging ports which fit to the charging hose connection port size (1/2 UNF20) is needed. At the same time, the packing has to be of HFC resistant materials.

Connection ports and packing

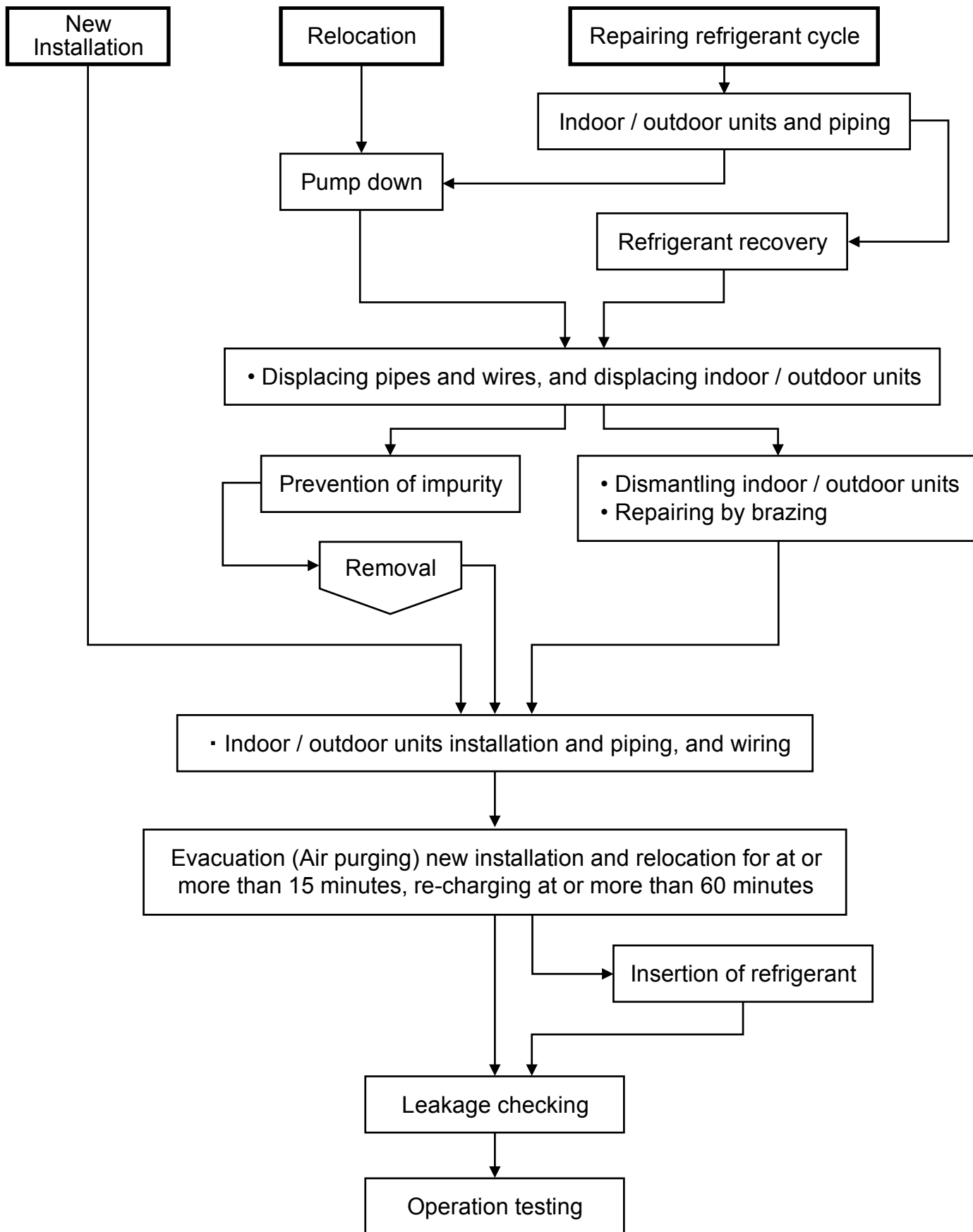


## 11. Tools used for refrigerant piping installations and services

	Tools for R410A	Common with R32	Possibility of usage for R22
1.	Pipe cutters, reamers or scrapers	○	○
2.	Flare tools (clutch type)	○	○
3.	Torque wrench (1/4, 3/8)	○	○
4.	Torque wrench (1/2, 5/8)	○	×
5.	Manifold gauges · charging hoses	○	×
6.	Vacuum pumps, vacuum pump adopters	○ Connection 5/16	○ Connection 1/4
7.	Electric gas leakage testers for HFC *1	○	△
8.	Digital scale for refrigerant charging	○	○
9.	HCF recovery devices (connection port 5/16) *2	○ Connection 5/16	○ Connection 1/4
10.	Refrigerant cylinders (pressure resistant: FC3)	Same specs ×	×
11.	Refrigerant cylinders (pink)	Other (colors that might subject to change according to the international standards).	×
12.	Refrigerant cylinder connection ports and packing	○	×
13.	Allen wrench (4 mm) Electric knives	○	○
*1	Those testers only for HCFC22 (R22), but not for HCF32 (R32) and HCF410A (R410A) cannot be for common use.		
*2	Recovery devices which are self-certified for each HCF type can be used.		
	<p>[Knowledge for the common usage of tools for R410A &amp; R32]</p> <ul style="list-style-type: none"> <li>• R410A and R32 machines use different compressor oils.</li> <li>• If unregulated compressor oil gets mixed into, it may cause damage to the machine function.</li> <li>• Careful pump down will ensure the recovery of compressor oil, and it will minimize the remaining amount of the oil in the manifold gauge and charging hose.</li> <li>• If you only perform the recovery of refrigerant and not be able to perform pump down, <u>you have to dispose the compressor oil in the charging hose.</u></li> </ul>		
	<p>[Precaution of repairing refrigerant cycle]</p> <ul style="list-style-type: none"> <li>• In the brazing, open 2-way and 3-way valves, and make sure the refrigerant is completely recovered back and not remaining the system.</li> <li>• When repairing outside, make sure no refrigerant is in the air, ensure good air flow, and perform the brazing.</li> </ul>		
	<p>[Inserting wrong refrigerant]</p> <ul style="list-style-type: none"> <li>• It may cause “not cooling” and “not heating” customer claims because each component (expansion valve, compressor, PCB) of the refrigeration cycle is specially adjusted for R32.</li> <li>• At the same time, it is not subject to product warranty, if wrong refrigerant was inserted into the system.</li> </ul>		



### 13.4 New installation, Relocation, Repairing of Refrigerant Cycle System The Procedures



## 13.5 Piping installation of R32

### 13.5.1 Pipe materials used and flaring

Copper pipes are used for refrigerant piping. Pipes which comply with JIS Regulations need to be used. Room air conditioners which use R410A and R32 have higher pressure; thus, using pipes which comply with the Regulations is important.

The pipe thickness is regulated by revised JIS B 8607 "Flaring and brazing fittings for refrigerant" and the pipe thickness for R410A, R32 is shown in the table.

Pipe thickness

O and OL materials		Thickness (mm)		
Diameter	Diameter (mm)	R410A	R32	R22
1/4	6.35	0.80		
3/8	9.52	0.80		
1/2	12.70	0.80		
5/8	15.88	1.00		

#### Caution

- For connection piping, use copper phosphate seamless pipes (1220T) as regulated in "JIS H 3300" and the pipe thickness is 0.8 mm.
- In the market, there are some pipes of 0.7 mm thickness, but do not use these pipes (0.8 mm thickness has to be strictly followed).
- It is recommended to use pipes whose adhesion amount of oil is at or less than 40 mg / 10 m. At the same time, do not use pipes with dent, de-shape, and color change (especially inside).

### 13.5.2 Processing and connection of pipes

For refrigerant pipe installation, be aware of moisture and dirt do not get into the pipes, and make sure of no refrigerant leakage.

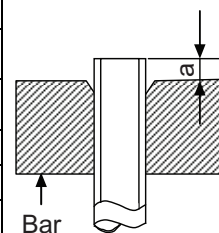
◎ The procedure of flaring and precautions

- Cutting of pipes : use pipe cutter and cut the pipe slowly not to de-shape the pipe.
- Removal of burrs on the edge of pipe (reamer or scraper)  
If the condition of pipe edge after the deburring is no good or if burrs attaches on the flaring, it may cause refrigerant leakage. Turn the pipe end down and perform deburring carefully.
- Insert the flare nut (use the nut which is a part of the CZ parts)
- Flaring

Ensure the cleanliness of clump bar and pipe, and perform flaring carefully.

Use the existing flare tools or flare tools for R410A. Be aware that the sizes and dimensions of flaring is different in each flaring tool. If you use the existing flaring tools, use flaring gauge to measure the length of the flaring part.

Piping size (mm)	Dimensions "a" (mm) R22			Dimensions "a" (mm) R410A/R32		
	Flare tools		Flare tools for R410A	Flare tools		Flare tools for R410A
	Clutch type	Wing nut type	Clutch type	Clutch type	Wing nut type	Clutch type
6.35 (1/4")	0.5 ~ 1.0	1.0 ~ 1.5	0 ~ 0.5	1.0 ~ 1.5	1.5 ~ 2.0	0 ~ 0.5
9.52 (3/8")	0.5 ~ 1.0	1.0 ~ 1.5	0 ~ 0.5	1.0 ~ 1.5	1.5 ~ 2.0	0 ~ 0.5
12.70 (1/2")	0.5 ~ 1.0	1.5 ~ 2.0	0 ~ 0.5	1.0 ~ 1.5	2.0 ~ 2.5	0 ~ 0.5
15.88 (5/8")	0.5 ~ 1.0	1.5 ~ 2.0	0 ~ 0.5	1.0 ~ 1.5	2.0 ~ 2.5	0 ~ 0.5



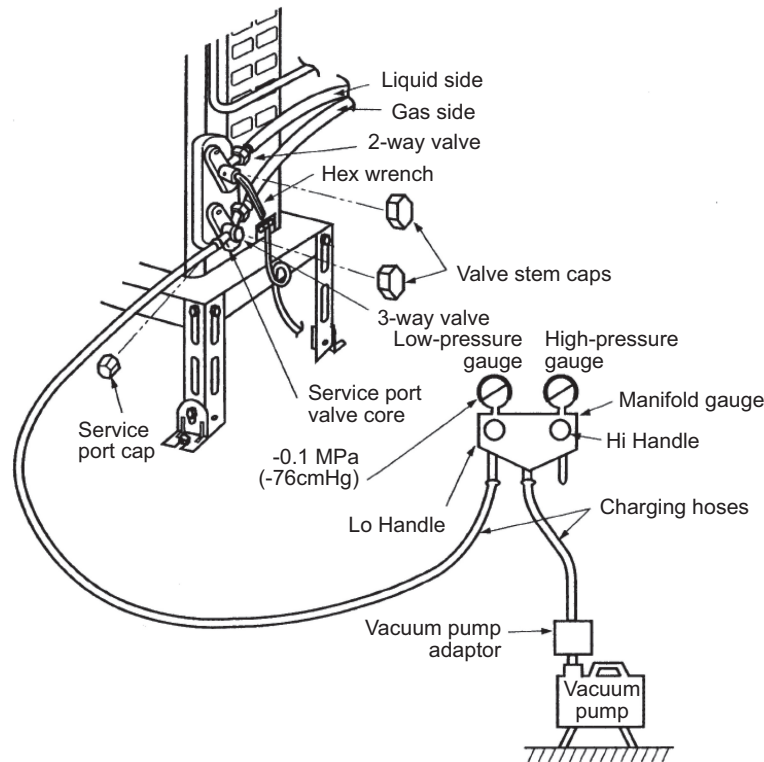
Nut outer diameter (mm)	
R22	R410A
	R32
17	17
22	22
24	26
27	29

## 13.6 Installation, Relocation, and Service

### 13.6.1 Air purge and gas leak test for new installation (using new refrigerant pipes) using vacuum pump

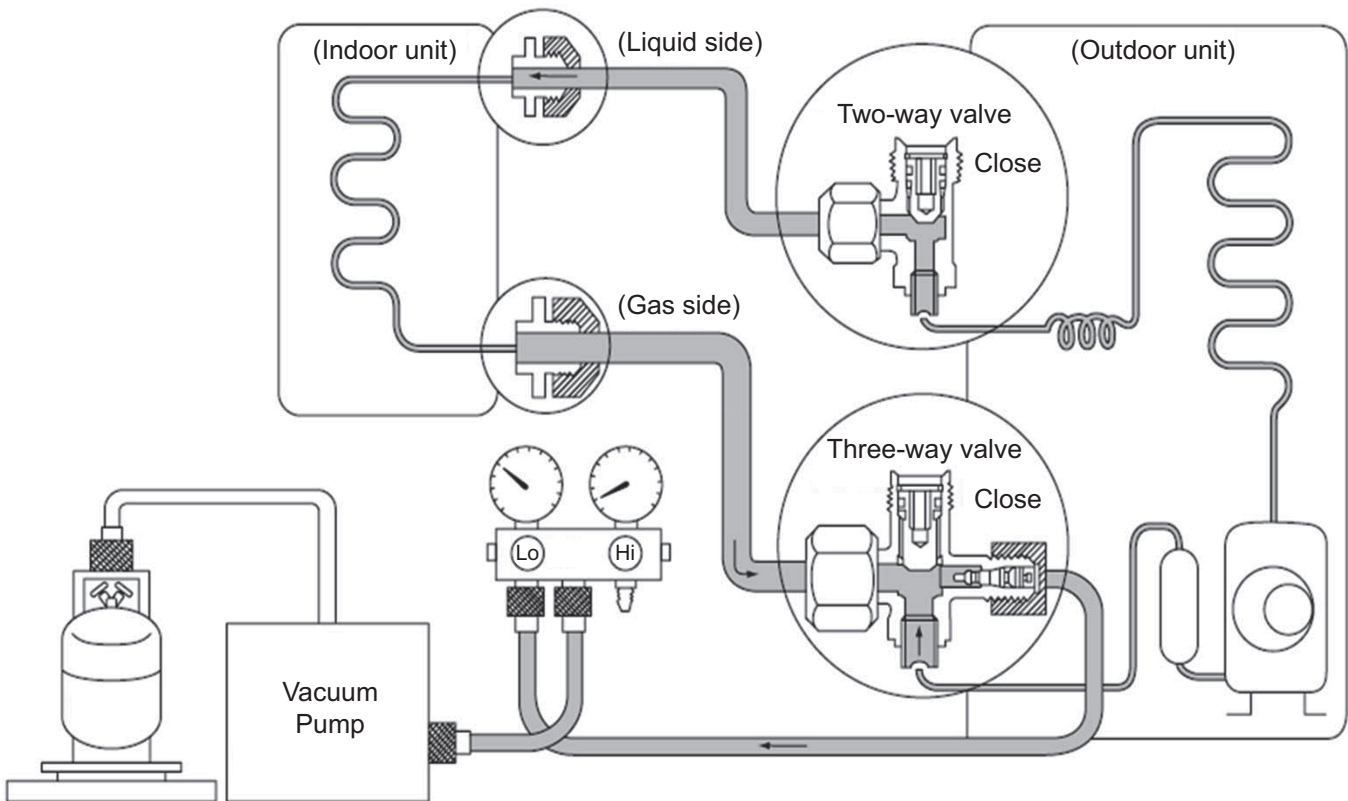
(From the point of view of global environment protection, do not release CFCs into the atmosphere during installation work)

1. Connect the charging hose of manifold gauge to the service port of 3-way valve (pushing insect pin).
2. Fully open the handle Lo of manifold gauge and operate vacuum pump.  
(If the needle of the low-pressure gauge reaches the vacuum immediately, check 1 procedure again)
3. Perform vacuuming 15 minutes or more, and make sure low pressure gauge reaches to  $-0.1\text{ MPa}$  ( $-76\text{cmHg}$ ).  
When the vacuuming completes, fully open the handle Lo of manifold gauge and stop the operation of vacuum pump, and leave it for 1 ~ 2 minutes. Then, remove the connection side of the charging hose of vacuum pump adaptor after checking the needle of manifold gauge does not turn back.
4. Open the stem of 2-way valve to  $90^\circ$  in anti-clock wise, and close the 2-way valve after 10 seconds, and perform gas leakage test.
5. Remove the charge hose from the service port of 3-way valve, and open the stems of 2-way and 3-way valves (open the valves to anti-clock wise carefully, do not use full strength to open)
6. Tighten the service port cap with torque wrench  $18\text{ N}\cdot\text{m}$  ( $1.8\text{ kgf}\cdot\text{m}$ )  
Tighten the caps of 2-way and 3-way valves with torque wrench  $18\text{ N}\cdot\text{m}$  ( $1.8\text{ kgf}\cdot\text{m}$ )
7. After the tightening of each cap, check gas leakage around the cap.



### 13.6.2 Process of refrigerant recovery

1. Connect the center charging hose of manifold gauge to the in-let side of recovery device.
2. Connect the valves of the discharge side of recovery device and liquid side of refrigerant cylinder with red hose (charging hose).
3. Connect the yellow float switch cable of the recovery device to the refrigerant cylinder.
4. Open the low pressure side valve of manifold gauge.
5. Slightly loosen the charging hose of in-let connecting side of recovery device and perform air purge.
6. Open the liquid valve of refrigerant cylinder and slightly loosen the charging hose in discharging side of recovery device, and perform air purge (the recovery cylinder needs slight inside pressure).
7. Insert electric plug of recovery device into electrical outlet (the fan operation starts).
8. Turn the valve 1 and 2 of recovery device to pressure equalization point.
9. After a few seconds, turn back the valve 1 and 2 to the original position.
10. Turn the switch of the recovery device to "ON". (the compressor operation starts)
11. When the low pressure of manifold gauge is close to "0", close the low pressure side valve, turn "OFF" the recovery device switch.
12. Remove the center charging hose of manifold gauge from the recovery device.



### 13.6.3 Relocation

#### 1. Removing the air conditioning unit

##### a) Recovery of outdoor unit refrigerant by pumping down

Press “forced cooling button” (as a general rule, since 1998 the name of cooling testing button is changed, and this name is unified within the air conditioning industry), and then you are able to start cooling operation in which the room temperature is low, and you can recover the refrigerant from the outdoor unit.

1. Check the valve stems of two-way and three-way valves are open by being turned to anti-clockwise (Remove the caps, and confirm the bars are fully open. Use hexagon wrench <4 mm> to open and close the valves).
2. Press the “Emergency Operation” button of the indoor units for five seconds and release [Forced cooling operation] (for old models, press “forced cooling” button). Then, operate the air conditioning unit for about 10 minutes.
3. Turn the stem of the two-way valve to the clock-wise and close the valve.
4. After about 2 ~ 3 minutes, turn the stem of the three-way valve quickly to the clock-wise, and stop the operation.

**Caution:** In the pump down operation, stop the compressor before removing the refrigerant pipes.

If you do not stop the compressor operation, and if the valve is open and remove the refrigerant pipes, the air may be sucked into the system and causes extreme high temperature in the refrigerant cycle. This may result in rupture or injury, etc.

5. Attach and tighten the caps of two-way and three-way valves with torque wrench.
6. Remove the connecting pipes (liquid side and gas side).

##### b) Removal of indoor and outdoor units

1. Remove the connecting pipes and wires between the indoor and outdoor units.
2. Attach capping flare nuts on the edges of the pipes, connecting the indoor and outdoor units, in order to prevent dust and moisture get into the pipes.
3. Remove the indoor and outdoor units.

#### 2. Unit installation

Use new refrigerant pipes for the installation, and perform air purging using vacuum pump and gas leakage testing stated in 14.5.1.

### 13.6.4 Replacement of air conditioning units and evacuation (when re-using the existing pipes)

When replacing the air conditioning units, you might use the existing pipes, but it is recommended to perform flaring again. In case of unit replacement, even if the unit is new refrigerant air conditioner, if the refrigerant oil is different, it may cause problem. Further, when re-using the existing refrigerant pipes, it is recommended to evacuate the pipes as much as possible, due to the reason that much refrigerant oil may be attached on the surface of the pipes. If the pipes are used without evacuation, the remaining refrigerant oil may cause under-performance and abnormal refrigerant cycle caused by non-compatibility of those oils.

### 13.6.5 Inter-changeability of refrigerant

Do not operate air conditioning units inserting wrong (or mixed) refrigerant (R22, R410A, R32). It may cause malfunction of the units, and at the same time, may cause serious incident such as rupture of the refrigerant cycle.

### 13.6.6 Re-insertion of refrigerant in service

When re-insertion is needed, follow the procedures to ensure the insertion of new refrigerant at correct amount.

1. Attach charging hose (blue) to the service port of the outdoor unit.
2. Attach charging hose (red) to the vacuum pump. Fully open the 2-way and 3-way valves.
3. Place the refrigerant cylinder on the digital scale for refrigerant charging and connect the charge hose (yellow) to the connection port of the vacuum pump and the digital scale. Leave the cylinder valve fully open.
4. Fully open the handles Lo and Hi of the manifold gauge, and switch on the vacuum pump, and then perform evacuation for at or more than one hour.
5. Confirm the compound gauge of  $-0.1 \text{ MPa}$  ( $-76 \text{ cmHg}$ ) and fully open the handles of Lo and Hi, and switch off the vacuum pump. Leave it for about 1 ~ 2 minutes and confirm the needle of the compound gauge does not turn back.

Refer to the picture below to follow the procedures below.

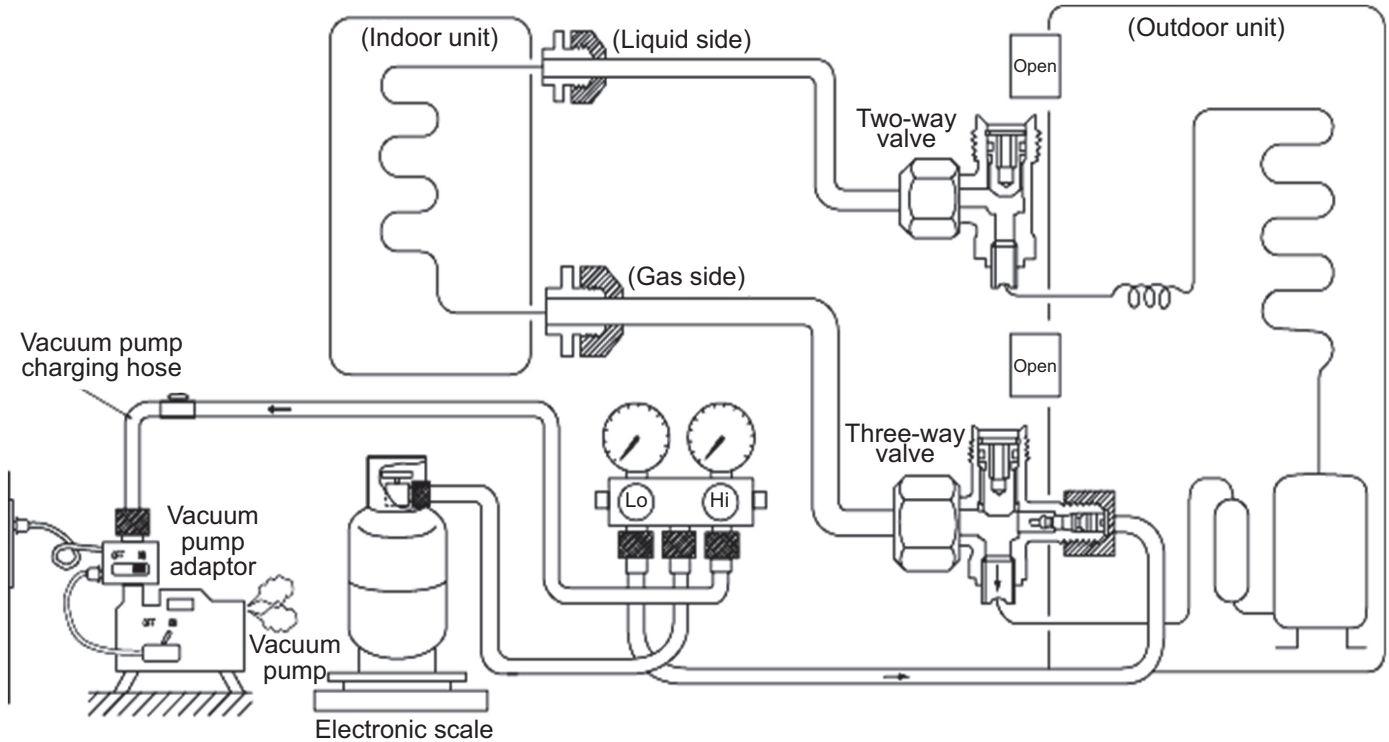
6. Remove the charging hose (red) of the manifold gauge from the vacuum pump adaptor.
7. After adjusting the digital scale to zero, open the cylinder valve and the valve Lo of the manifold gauge, and insert the refrigerant.
8. If it is not possible to insert the refrigerant at regulated amount at once, operate the cooling mode and gradually insert the refrigerant (recommended amount approx.  $150 \text{ g} / 1 \text{ time}$ )

\*Do not insert much refrigerant at once.

9. Close the open/close valve and insert the refrigerant in the charging hose to the outdoor unit.  
\*Perform this procedure during operating cooling operation. Close the stem of the two-way valve, and when the pressure of the manifold gauge becomes zero (0), quickly remove the charging hose (blue). Immediately open the 2-way valve, and stop the cooling operation.

10. Final checking • • • Confirm the 2-way and 3-way valves are fully open.

Attach the caps of the service port and control valve, and then check the gas leakage around the caps.



## 13.7 Repairing of refrigerant cycle / Brazing point

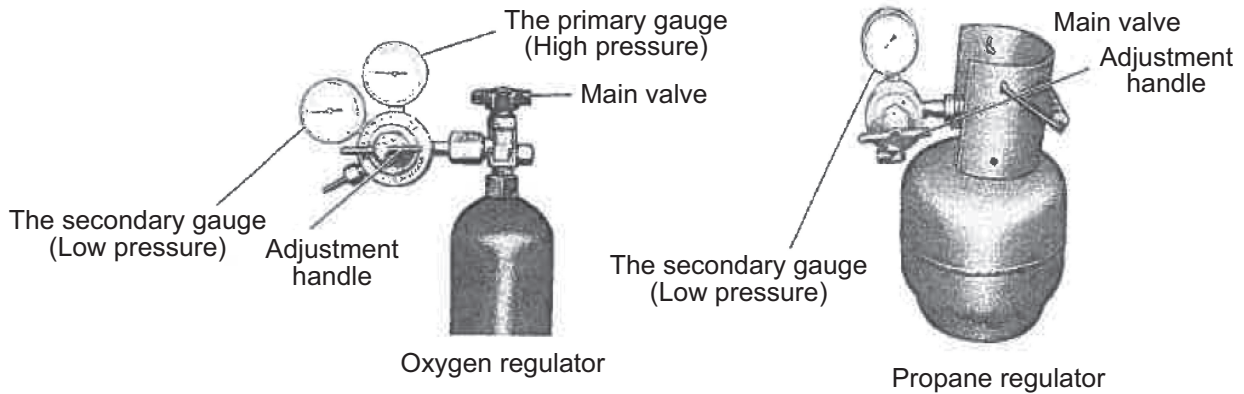
### 13.7.1 Preparation for repairing of refrigerant cycle / brazing

Brazing which is a technique needed for repairing refrigerant cycle requires advanced technique and experience, and this brazing procedure can only be performed by the workers who completed "Gas Welding Skill Training" regulated by the Occupational Safety and Health Act, and went through the training programs of refrigerant operations. Dismantling and re-connecting (assembling) refrigerant system requires working space, and the space has to ensure good air flow and fire prevention (water bucket and fire extinguisher). Moreover, the worker has to ensure the wearing of goggles, gloves, safety shoes, and long sleeve shirts, and be aware of work safety and attempt to prevent secondary defect (quality assurance of products). For brazing the indoor / outdoor unit structural components (heat exchangers, compressors, expansion valves, four-way valve blocks), after the recovery of all refrigerant, confirm that no refrigerant remains in the system, and fully open the 2-way and 3-way valves. When the brazing is conducted outside, check and make sure no refrigerant is contained in the air (be careful with vaporized refrigerant). Furthermore, protect the compressor terminal with metal plates, and heat but use wet clothes to cool down (releasing the heat) the expansion valves, and four way valves (prevent destruction of parts). In brazing, it is important to pour the brazing material without melting the base metal based on capillary action principle. In case of holes and oxidizing caused by overheating, do not perform re-brazing or alteration but replace the parts.

### 13.7.2 Adjustment of vacuum pump pressure

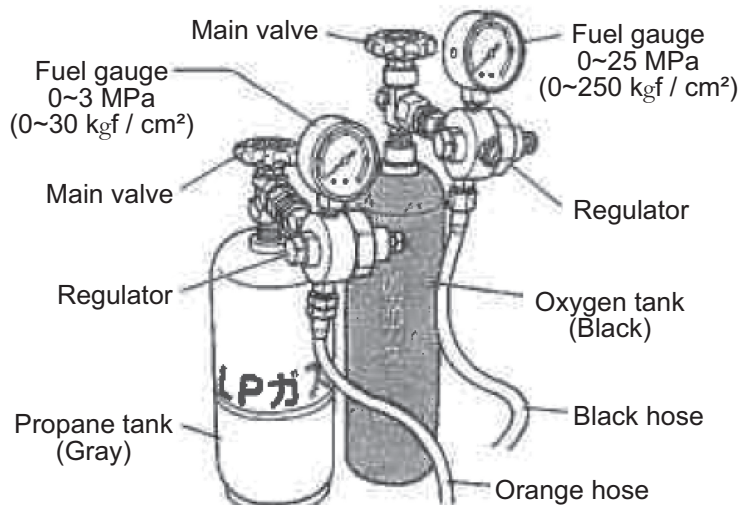
#### 1. Cylinder with adjustment handle

1. Check and confirm the adjustment handle of the 1<sup>st</sup> pressure adjuster is loosen (anticlockwise). If cylinder valve is opened when the 1<sup>st</sup> gauge pressure adjust handle is closed, the 2<sup>nd</sup> gauge might get broken.



2. Open the cylinder valve, and check the remaining amount with the first side pressure gauge.
3. Check the pressure of 2<sup>nd</sup> gauge and turn the adjustment handle to clock-wise direction to adjust the pressure.
  - ⊙ Oxygen 2<sup>nd</sup> side gauge pressure . . . . . 0.5 MPa (5.0 kgf / cm<sup>2</sup>)
  - ⊙ Propane 2<sup>nd</sup> side gauge pressure . . . . . 0.05 MPa (0.5 kgf / cm<sup>2</sup>)

2. Cylinder without adjustment valve  
 2<sup>nd</sup> side gauge pressure is adjusted by the adjuster.  
 Check the both side valves of the torch and open the cylinder valve to check the remaining refrigerant in the cylinder.  
 Caution: Do not attach oil component on the connection port of the adjuster.  
 Especially, use an oxygen cylinder adjuster which is no oil substance type. Do not dismantle or repair the adjuster and pressure gauge.



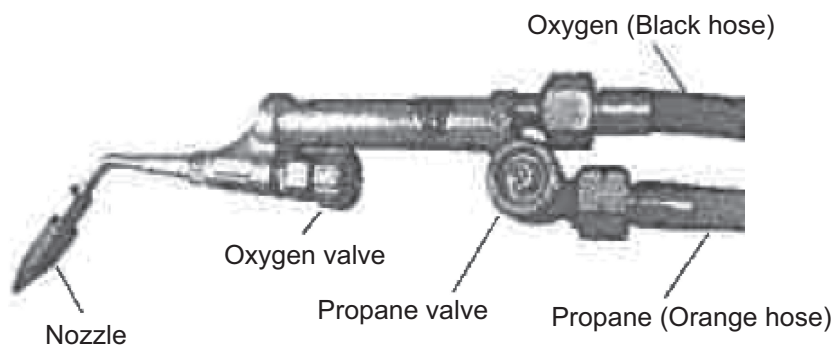
### 13.7.3 Checking of gas provision

Checking there is no fire around the torch, and then confirm the provision of gas.

1. Slightly open the "propane valve" of the torch, and make sure the gas comes out from the torch crater and then close the "propane valve".
  2. Slightly open the "oxygen valve" of the torch and make sure the gas comes out from the torch crater and then close the "oxygen valve".
- Check there is no gas leakage around the hose connection.

### 13.7.4 Adjustment of flame

1. Slightly open the "propane valve" of the torch and lit with spark lighter.  
 This moment, the flame is only by propane and the color is red.
2. Gradually open the "oxygen valve" of the torch to mix oxygen, and adjust the amount of propane and oxygen with the valve to make the flame suitable for brazing work.  
 If the white core flame splits into two, the torch crater might be clogged. In this case, remove the crater from the torch and check.





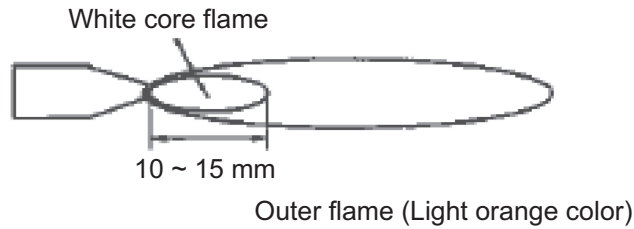
### 13.7.5 Types of flame

Types of flame change based on the proportion of propane and oxygen.

#### [Neutral Flame]

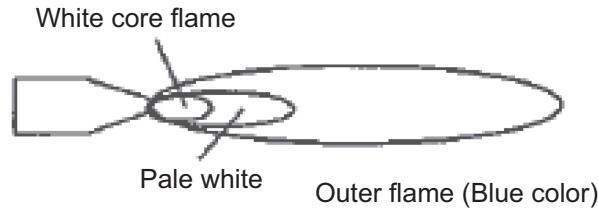
Perform brazing with this flame

(This is a flame when oxygen and propane are mixed at proper proportion, and has lesser effect on the brazed metals)



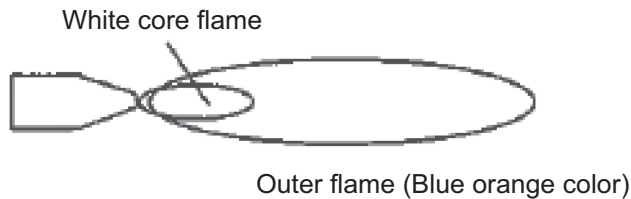
#### [Carbide Flame]

When propane is excessive, the flame has white color flame in between the white core flame and outer flame. (This is due to the lack of oxygen and the proportion of unburned propane is excessive. The black carbon created during the brazing work may contaminate the surface of the brazed metal).



#### [Oxidizing Flame]

Oxygen is more compared to the neutral flame. Although the flame size is small, this has the highest flame heat. However, due to the excessive oxygen contained in the flame, the brazing point gets oxidized. (This flame may cause holes, due to the high heat. The pipe may get melt)



### 13.7.6 Closing the flame

#### [In case of short break]

1. Close the "propane valve" of the torch.
2. Close the "oxygen valve" of the torch.

#### [In case of finishing work]

1. As above, close the flame following the procedure of "In case of short break".
2. Completely close the valves of oxygen and propane cylinders.
3. Release the remaining gas inside the hose by opening the "oxygen valve" and "propane valve" of the torch. Confirm the 1<sup>st</sup> and 2<sup>nd</sup> side gauge pressures of "oxygen" and "propane" cylinder pressure adopter are "zero".

### 13.7.7 Selection of brazing material

Use BAg brazing material (silver solder) to increase the welding performance.

Category	JIS Standard Number	Composition of ingredients (%)						Temperature (°C)			Tensile strength (Reference)		Characteristics and applications
		Ag	Cu	Zu	Cd	Ni	P	Solidus	Liquidus	Brazing temp	Kgf·cm <sup>2</sup>	Base material	
BAg	BAg • 1A	49.0 ~ 51.0	14.5 ~ 16.5	14.5 ~ 18.5	17.0 ~ 19.0	—	—	approx. 625	approx. 635	635 ~ 760	45.5	S20C	Liquidity is good at low temperature, it is preferable to a small junction of the gap in the universal form.
	BAg • 1	44.0 ~ 56.0	14.0 ~ 16.0	14.0 ~ 18.0	23.0 ~ 25.0	—	—	approx. 605	approx. 620	620 ~ 760	45.5	S20C	It has similar performance to the BAg • 1A, and suitable for every base material except the light weight metal.
	BAg • 2	34.0 ~ 36.0	25.0 ~ 27.0	19.0 ~ 23.0	17.0 ~ 19.0	—	—	approx. 605	approx. 700	700 ~ 845	45.5	S20C	It is a brazing filler metal in universal form, suitable for a slightly larger gap junction.
	BAg • 3	48.0 ~ 51.0	14.5 ~ 16.5	13.5 ~ 17.5	15.0 ~ 17.0	2.5 ~ 3.5	—	approx. 630	approx. 690	690 ~ 815	35 ~ 70	SS ~ SUS	It has good corrosion resistance in stainless steel-based brazing, suitable for brazing tungsten carbide, aluminum bronze and copper.
BCuP	BCuP-2	—	remain	—	—	—	6.8 ~ 7.5	approx. 710	approx. 785	690 ~ 815	21 ~ 24.5	Cu	Good liquidity, suitable for brazing copper tube.
	BCuP-3	4.8 ~ 5.2	remain	—	—	—	5.8 ~ 6.7	approx. 645	approx. 815	720 ~ 815	21 ~ 24.5	Cu	Suitable for brazing when the joint spacing is not constant
	BCuP-5	14.5 ~ 15.5	remain	—	—	—	4.8 ~ 5.3	approx. 645	approx. 800	705 ~ 815	21 ~ 24.5	Cu	When brazing of copper and copper, it is used without a flux, but not possible for brazing basic materials

#### Caution

BCuP (phosphorus copper wax) is easy to react with sulfur, and makes a brittle compound water soluble, and causes gas leakage. In hot spring areas, use other brazing materials or paint the surface for protection.

### 13.7.8 Need of flux

Use flux to protect the base materials.

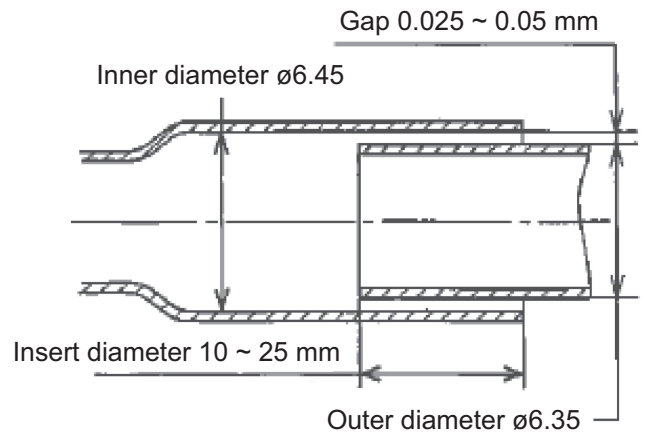
1. Remove impurity and oxide film on the metal base, and improve the flow of the brazing material.
2. Prevent oxidation of the metal surface in brazing.
3. Reduce the surface tension of the brazing material.

### 13.7.9 Need of nitrogen gas

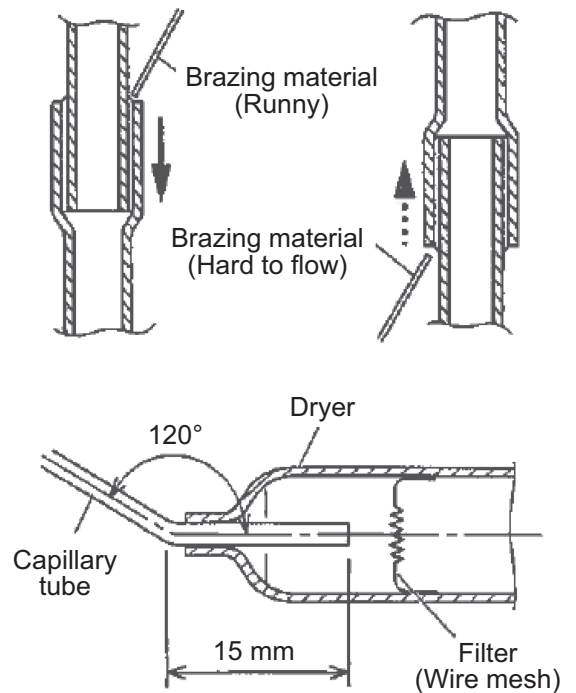
In order to prevent oxidation in the pipe, perform the brazing operation in nitrogen gas flow. Flow rate 0.05 m<sup>3</sup> / h, or pressure reducing valve at 0.02 MPa (0.2kgf / cm<sup>2</sup>) below.

### 13.7.10 Checking of brazing (insert) points

1. No impurity on the brazing point  
If dirt or oil is attached on the brazing point, the brazing filler metal does not reach to junction, and it may cause poor welding.
2. Adequate gap space in the brazing point  
The advantage of capillary current situation is used in brazing. If the gap space is too large, this phenomenon may not occur and it may cause poor welding because brazing filler metal does not flow to join the front part.
3. Appropriate size for insertion  
The guideline for pipe insertion dimensions is to three times the diameter of the base material, but you need to decide the insertion size in consideration of the clogging of the brazing material. Generally, for thin pipes, you need to increase the insert size, and for thick pipe vice versa.

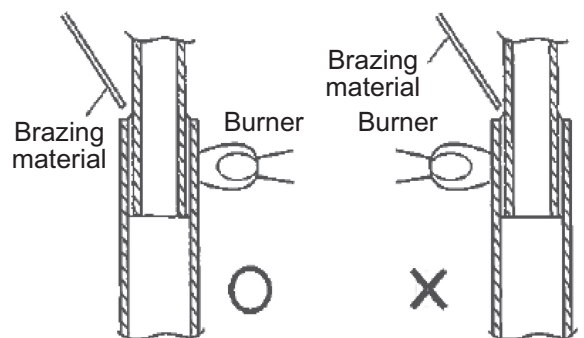


4. Brazing material to flow from top to bottom  
Brazing filler metal will easily flow to the connecting portion by capillary action. Further, by bending the brazing portion of [dryer side] of the capillary tube at 120°, you can prevent the damage of dryer inside and the clogging of brazing material caused by the excessive insertion of capillary tube.



### 13.7.11 Brazing and heating

1. Place the flame to a pipe which has more heat capacity in order to let the brazing material melt by the pipe heat. Heat the pipe up to the melting temperature of the brazing material, but when it is overheating, assess the temperature by pipe color in order not to melt the pipe.



The pre-heating is to heat the base material until the melting temperature, and requires certain training to distinguish the color of the heated base material in order not to melt the material.

The color and temperature of copper tube

- Becoming red color ..... 480°C
- Dull red ..... 650°C
- Cherish red ..... 760°C
- Brightening cherish red ..... 870°C

(Reference)

Melting temperature of copper ••••••• Approx. 1083°C

Maximum temperature obtained in propane and oxygen ••••••• Approx. 1083°C

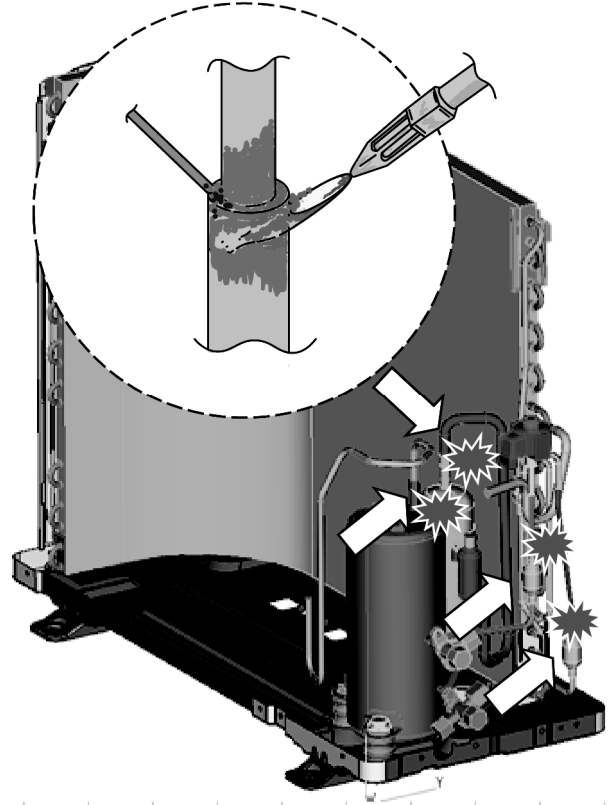
The important point is to heat the bonding part uniformly within a short period of time until reaching to the brazing temperature in the following manner.

2. Apply the flame on to the side with better heat transmission. If the pipe thickness is consistent, by heating like 30% iron and 70% copper, the copper pipe inside reaches to brazing temperature. Iron pipes have low heat transmission and only the part the flame is applied get high temperature, and this causes oxidization of the pipe. The flow of the brazing filler is affected negatively.

3. Apply the flame on to the side of larger heat capacity.

When brazing a thin tubes such as capillary tube and dryer, etc., caution has to be taken to apply the flame to the dryer side (thick pipe side), in order to prevent burn out by the heat.

4. When brazing the compressor connection pipes (suction and discharge), remove the sound insulation plate and the fan, and place the compressor stand vertically (to prevent the leakage of compressor refrigerating machine oil), and apply the flame from the compressor body side.



### 13.7.12 Terminologies of brazing

Pin holes → Small holes are generated on the surface of the brazing metal.

Wet temperature → Liquidus temperature at which the brazing material starts flowing out by heating, generally it is the liquidus-line temperature.

Blow holes → Hollows made by gas in the brazing material of brazing portion (gas reservoirs).

Pits → As a result of blow holes, small dents generated on the outside surface of welding.

Voids → The brazing material does not reach completely to the brazing part. It cannot be identified from outside.

## 13.8 <Reference> Analysis method for no error code, no cooling / no warming

### 13.8.1 Preparation for appropriate diagnosis

In order to obtain appropriate operation characteristics, minimum 15 minutes or more operation time [testing operation (rated operation)] is required.

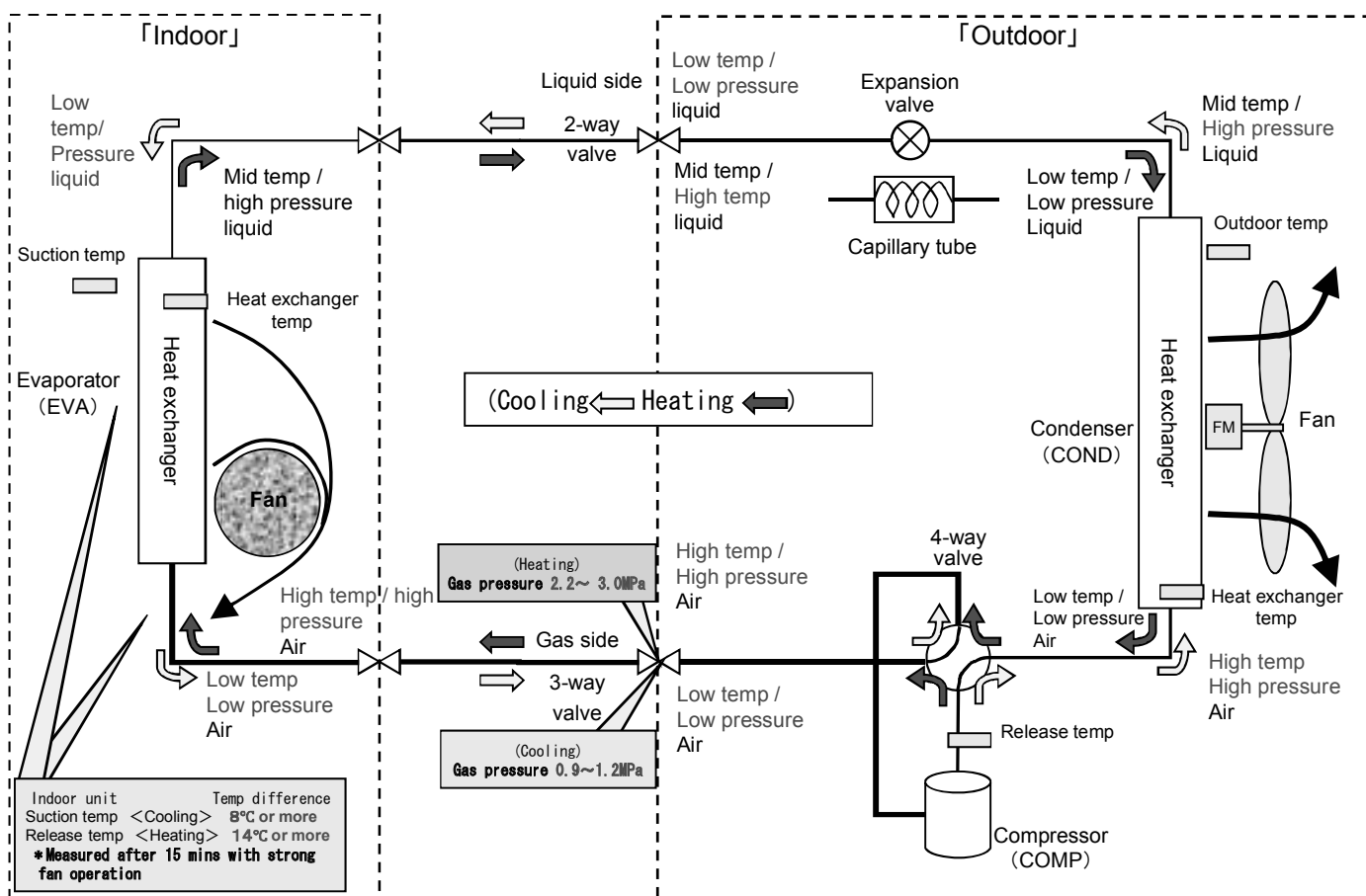
#### 1. Method of rated operation (rated operation)

For the models which have two buttons of “emergency operation and forced cooling operation”, press forced cooling button once. For the models which have only emergency operation button, press the button once for 5 seconds and when hear “beep” sound, release the button. Then, cooling operation starts.

#### 2. Checking the mal-functions of indoor / outdoor units

- 1) Any obstacles against heat release and air suction? (short circuit)  
(Forget to remove the outdoor unit cover or fallen leaves blocking the outdoor unit)
- 2) Are the indoor unit air filters clean? (obstructing heat suction)
- 3) Is the setting temperature on the remote controller correct? (is the setting temperature set at lower/higher than the room temperature?)

### 13.8.2 Understanding and verification of refrigerant cycle



1. Measuring temperature
  - 1) Indoor unit suction temperature, release temperature, temperature difference, → Measure by thermometer
  - 2) 2-way valve pipe temperature in cooling mode is low temperature (benchmark : 5 ~ 10°C), in heating mode is medium temperature (benchmark : 25 ~ 35°C).
  - 3) 3-way valve pipe temperature in cooling mode is low temperature (benchmark : 7 ~ 15°C) in heating mode is high temperature (benchmark : 38 ~ 50°C).
2. Measuring electric current
  - Measuring electric current in operation → check by clamp meter (refer to table of technical characteristic guideline)
3. Measuring pressure
  - Measuring gas pressure → check the pressure by manifold gauge (refer to table of technical characteristic guideline)
4. Any sound from the expansion valve?  
(when starting the operation and the outdoor unit is turned on, the expansion valve is re-set, check if there is any edged sound or clack sound)

### 13.8.3 Guidance for diagnosis of refrigerant cycle

Comparison with normal operation	Cooling mode	
	High	Low
Refrigerant pressure	Excess insertion of refrigerant	Clogged capillary, expansion valve malfunction
	Heat releasing obstruction	Clog by moisture
	Dirty condenser, attachment of impurity	Lack of refrigerant gas
	Compressor malfunction	
Operation electric current	Excess insertion of refrigerant	Lack of refrigerant gas
	Heat releasing obstruction	Compressor malfunction
	Dirty condenser, impurity	Mixture of air
		(Insufficient evacuation)
2-way valve temperature	Excess insertion of refrigerant	Clogged capillary, expansion valve malfunction
	Compressor malfunction	Lack of refrigerant gas
3-way valve temperature	Lack of refrigerant gas • Compressor malfunction	Excess insertion of refrigerant
	Clogged capillary, expansion valve malfunction	

Suction temperature & Release air temperature	Temperature difference at or less than 8°C in cooling operation • • • Causes		
	• Heat releasing obstruction	• Dirty condenser	• Attachment of impurity
	• Lack of refrigerant gas	• Excess insertion of refrigerant	
	• Mixture of air	• Mixture of moisture	
	• Clogged capillary	• Expansion valve malfunction	• Compressor malfunction

◎ Above all are based on the condition that the installation work is properly performed (no issues in indoor / outdoor pipe connections, etc.)

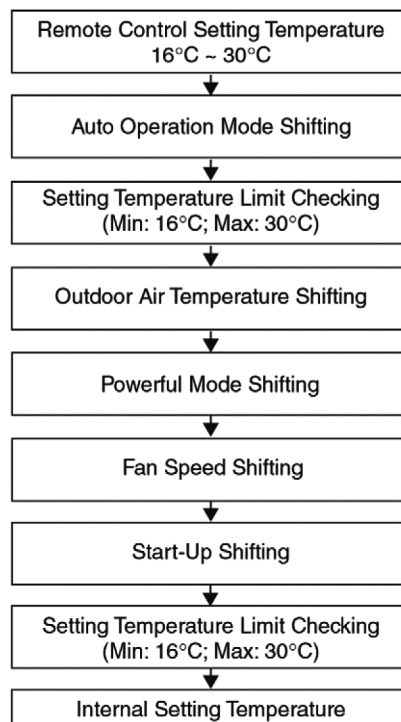
## 14. Operation and Control

### 14.1 Basic Function

Inverter control, which equipped with a microcomputer in determining the most suitable operating mode as time passes, automatically adjusts output power for maximum comfort always. In order to achieve the suitable operating mode, the microcomputer maintains the set temperature by measuring the temperature of the environment and performing temperature shifting. The compressor at outdoor unit is operating following the frequency instructed by the microcomputer at indoor unit that judging the condition according to internal setting temperature and intake air temperature.

#### 14.1.1 Internal Setting Temperature

Once the operation starts, remote control setting temperature will be taken as base value for temperature shifting processes. These shifting processes are depending on the air conditioner settings and the operation environment. The final shifted value will be used as internal setting temperature and it is updated continuously whenever the electrical power is supplied to the unit.



#### 14.1.2 Cooling Operation

##### 14.1.2.1 Thermostat control

- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature < -2.0°C continue for 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature > Compressor OFF point.

#### 14.1.3 Soft Dry Operation

##### 14.1.3.1 Thermostat control

- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature < -2.0°C continue for 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature > Compressor OFF point.

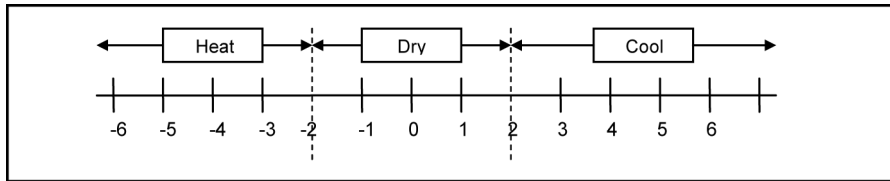
## 14.1.4 Heating Operation

### 14.1.4.1 Thermostat control

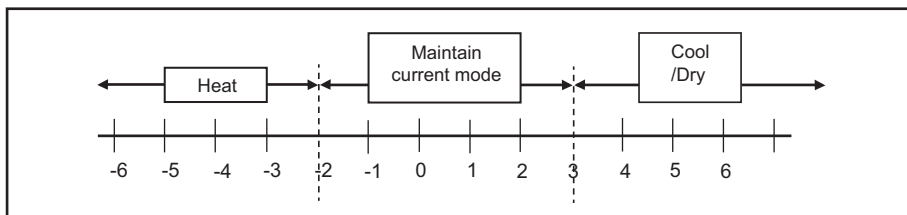
- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature  $> +2.0^{\circ}\text{C}$ .
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature  $<$  Compressor OFF point.

## 14.1.5 Automatic Operation

- This mode can be set using remote control and the operation is decided by remote control setting temperature, remote control operation mode and indoor intake air temperature.
- During operation mode judgment, indoor fan motor (with speed of Lo-) is running for 30 seconds to detect the indoor intake air temperature.
- Every 10 minutes, the indoor temperature is judged.
- For the 1st judgment
  - If indoor intake temperature - remote control setting temperature  $\geq 2^{\circ}\text{C}$ , COOL mode is decided.
  - If  $-2^{\circ}\text{C} \leq$  indoor intake temperature - remote control setting temperature  $< 2^{\circ}\text{C}$ , DRY mode is decided.
  - If indoor intake temperature - remote control setting temperature  $< -2^{\circ}\text{C}$ , HEAT mode is decided.



- For the 2nd judgment onwards
  - If indoor intake temperature - remote control setting temperature  $\geq 3^{\circ}\text{C}$ , if previous operate in DRY mode, then continue in DRY mode. otherwise COOL mode is decided.
  - If  $-2^{\circ}\text{C} \leq$  indoor intake temperature - remote control setting temperature  $< 3^{\circ}\text{C}$ , maintain with previous mode.
  - If indoor intake temperature - remote control setting temperature  $< -2^{\circ}\text{C}$ , HEAT mode is decided.



## 14.1.6 Indoor Fan Motor Operation

### A. Basic Rotation Speed (rpm)

#### i. Manual Fan Speed

[Cooling, Dry]

- Fan motor's number of rotation is determined according to remote control setting.

Remote Control	O	O	O	O	O
Tab (rpm)	Hi	Me+	Me	Me-	Lo

[Heating]

- Fan motor's number of rotation is determined according to remote control setting.

Remote Control	O	O	O	O	O
Tab (rpm)	Shi	Me+	Me	Me-	Lo

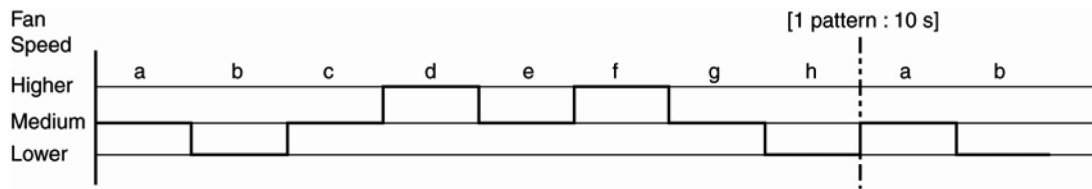
#### ii. Auto Fan Speed

[Cooling, Dry]

- According to room temperature and setting temperature, indoor fan speed is determined automatically.

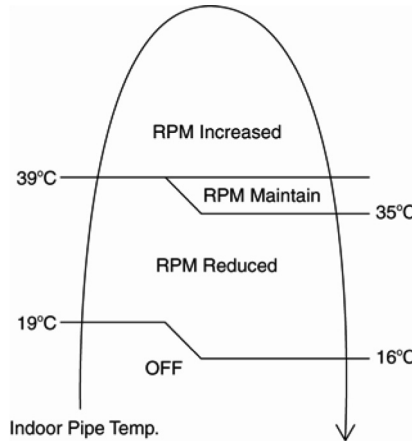


- The indoor fan will operate according to pattern below.



[Heating]

- According to indoor pipe temperature, automatic heating fan speed is determined as follows.



**B. Feedback control**

- Immediately after the fan motor started, feedback control is performed once every second.
- During fan motor on, if fan motor feedback  $\geq 2550$  rpm or  $< 50$  rpm continue for 10 seconds, then fan motor error counter increase, fan motor is then stop and restart. If the fan motor counter becomes 7 times, then H19 - fan motor error is detected. Operation stops and cannot on back.

## 14.2 Quiet Operation (Cooling Mode/Cooling area of Soft Dry Mode)

### A. Purpose

To provide quiet cooling operation compare to normal operation.

### B. Control condition

#### a. Quiet operation start condition

- When “quiet” button at remote control is pressed.

#### b. Quiet operation stop condition

- 1 When one of the following conditions is satisfied, quiet operation stops:
  - a. Powerful button is pressed.
  - b. Stop by OFF/ON switch.
  - c. Timer “off” activates.
  - d. Quiet button is pressed again.
- 2 When quiet operation is stopped, operation is shifted to normal operation with previous setting.
- 3 When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.
- 4 When operation mode is changed, quiet operation is shifted to quiet operation of the new mode.
- 5 During quiet operation, if timer “on” activates, quiet operation maintains.
- 6 After off, when on back, quiet operation is not memorised.

### C. Control contents

- 1 Auto fan speed is changed from normal setting to quiet setting of respective fan speed.  
This is to reduce sound of Hi, Me, Lo for 3dB.
- 2 Manual fan speed for quiet operation is 1 step from setting fan speed.
- 3 Compressor frequency reduced.

## 14.2.1 Quiet operation (Heating)

### A. Purpose

To provide quiet heating operation compare to normal operation.

### B. Control condition

#### a. Quiet operation start condition

- When “quiet” button at remote control is pressed.

#### b. Quiet operation stop condition

- 1 When one of the following conditions is satisfied, quiet operation stops:
  - a. Powerful button is pressed.
  - b. Stop by OFF/ON switch.
  - c. Timer “off” activates.
  - d. Quiet button is pressed again.
- 2 When quiet operation is stopped, operation is shifted to normal operation with previous setting.
- 3 When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.
- 4 When operation mode is changed, quiet operation is shifted to quiet operation of the new mode.
- 5 During quiet operation, if timer “on” activates, quiet operation maintains.
- 6 After off, when on back, quiet operation is not memorised.

### C. Control contents

#### a. Fan Speed Auto

- Indoor FM RPM depends on pipe temperature sensor of indoor heat exchanger.  
Auto fan speed is changed from normal setting to quiet setting of respective fan speed.  
This is to reduce sound of Hi, Me, Lo for 3dB.

#### b. Fan Speed Manual

- Manual fan speed for quiet operation is - 1 step from setting fan speed.

#### c. Compressor frequency reduced.

### 14.3 Powerful Mode Operation

When the powerful mode is selected, the internal setting temperature will shift higher up to +6.0°C (for Heating) or lower up to 4°C (for Cooling/Soft Dry) than remote control setting temperature for 20 minutes to achieve the setting temperature quickly.

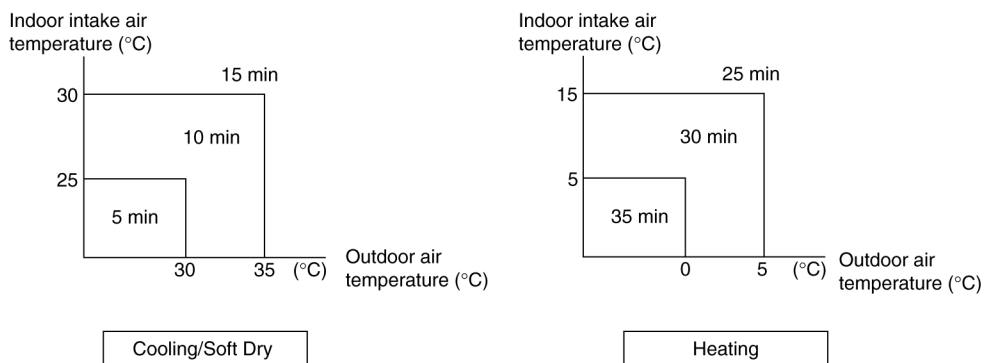
### 14.4 Timer Control

#### 14.4.1 ON Timer Control

ON timer can be set using remote control, the unit with timer set will start operate earlier than the setting time. This is to provide a comfortable environment when reaching the set ON time.

60 minutes before the set time, indoor (at fan speed of Lo-) and outdoor fan motor start operate for 30 seconds to determine the indoor intake air temperature and outdoor air temperature in order to judge the operation starting time.

From the above judgment, the decided operation will start operate earlier than the set time as shown below.



#### 14.4.2 OFF Timer Control

OFF timer can be set using remote control, the unit with timer set will stop operate at set time.

### 14.5 Auto Restart Control

- 1 When the power supply is cut off during the operation of air conditioner, the compressor will re-operate within three to four minutes (there are 10 patterns between 2 minutes 58 seconds and 3 minutes 52 seconds to be selected randomly) after power supply resumes.
- 2 This type of control is not applicable during ON/OFF Timer setting.
- 3 This control can be omitted by open the circuit of JP10 at indoor unit printed board.

### 14.6 Indication Panel

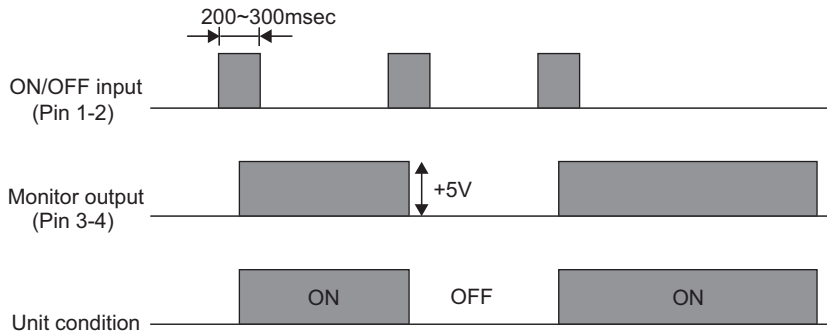
LED	OFF/ON Operation
Color	Green
Light ON	Operation ON
Light OFF	Operation OFF

Note:

- If OFF/ON operation LED is OFF and OFF indicator does not shown on remote control display, there is an abnormality operation occurs.

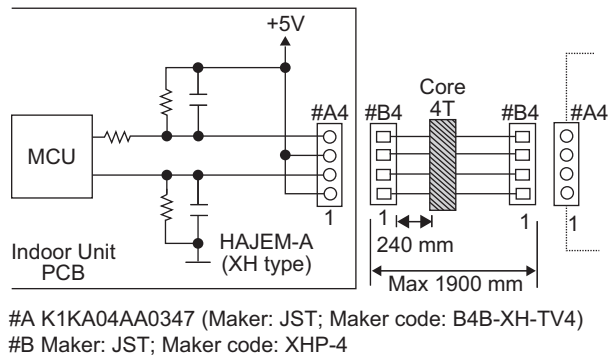
## 14.7 HA Terminal (HAJEM-A)

- Enable digital connection from indoor unit to external devices.
- Control items:
  - 1 Start/stop input.
  - 2 Start/stop signal output.



- Condition
  - 1 1-2 (Pulse input): Unit ON/OFF condition switching with a pulse signal.  
(1 pulse signal: shortage status 200~300msec)
  - 2 3-4 (Static output): 5V output during the unit ON. No output at OFF.

Example of wiring:



Note: The wire length from indoor unit to the external interface must be within 1.9 meters. The wire must be double insulation type and a ferrite core to be added to reduce noise. Proposed core spec is J0KE00000147 with Heat Shrinkage Tube.

The signal between indoor unit and the external interface must be isolated by photo-coupler of approval type (e.g: Semko, VDE etc).

### **14.7.1 Drain Pump Control**

- This unit has built-in with drain pump.

#### Control content

- During COOL/DRY mode.
  - During COOL/DRY mode, drain pump starts 10 seconds after indoor fan motor starts.
  - The drain pump turns ON and turns OFF periodically. (ON or OFF duration depends on room temperature).
- After COOL/DRY mode, when unit turns OFF (power standby) or changes to HEAT mode.
  - The drain pump turns ON for 60 seconds immediately.
- Error judgment
  - When float switch detects ON signal continuously for 2 minutes 30 seconds, error code H21 are shown.
  - When float switch ON has operated 2 times within 20 minutes, error code H35 are shown.

### **14.7.2 Pump down Operation by CN-S**

- A convenience method to activate pump down operation.
- Control start condition:
  - During power standby condition, short CN-S continuously between 1 second and 10 seconds.
- Control stop condition:
  - 480 seconds after pump down operation starts.
  - CN-S is shorted again during pump down operation.

## **15. Operation Control (For Multi Split Connection)**

During multi split connection, indoor unit's operation controls are same with single split connection unless specified in this chapter.

### **15.1 Cooling operation**

#### **15.1.1 Thermostat control**

- Capability supply to indoor unit is OFF (Expansion valve closed) when Intake Air Temperature — Internal setting temperature  $< -2.0^{\circ}\text{C}$ .
- Capability resume supply to indoor unit after waiting for 3 minutes, if the Intake Air temperature — Internal setting temperature  $>$  Capability supply OFF point.

### **15.2 Soft Dry Operation**

#### **15.2.1 Thermostat control**

- Capability supply to indoor unit is OFF (Expansion valve closed) when Intake Air Temperature — Internal setting temperature  $< -3.0^{\circ}\text{C}$ .
- Capability resume to indoor unit after waiting for 3 minutes, if the Intake Air temperature — Internal setting temperature  $>$  Capability supply OFF point.

### **15.3 Heating Operation**

#### **15.3.1 Thermostat control**

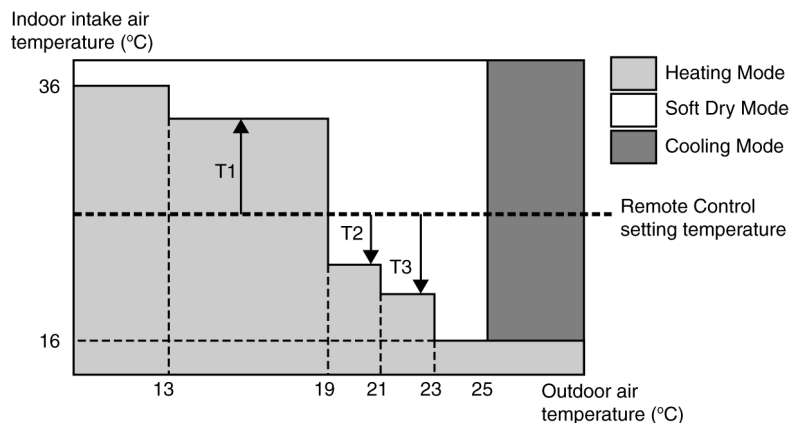
- Capability supply to indoor unit is OFF (Expansion valve closed) when Intake Air Temperature — Internal setting temperature  $> +1.0^{\circ}\text{C}$ .
- During this condition, the indoor fan is stopped if compressor is ON.
- Capability resume supply to indoor unit after waiting for 3 minutes, if the Intake Air Temperature — Internal setting temperature  $<$  Capability supply OFF point.

#### **15.3.2 Temperature Sampling Control**

- Temperature sampling is controlled by outdoor unit where room temperature for all power supply ON indoor unit could be obtained.
- When capability supply to the indoor unit is OFF and the compressor is ON, the indoor fan motor is stopped. During this condition, 15 seconds after sampling signal from outdoor unit is received, the indoor fan start operation at low fan speed.
- However, within first 4 minutes of capability stopped supply to the indoor unit, even sampling signal is received, the sampling control is cancelled.

## 15.4 Automatic Operation

- This mode can be set using remote control and the operation is decided by remote control setting temperature, remote control operation mode, indoor intake and outdoor air temperature.
- During operation mode judgment, indoor fan motor (with speed of -Lo) and outdoor fan motor are running for 30 seconds to detect the indoor intake and outdoor air temperature. The operation mode is decided based on below chart.



- Every 180 minutes, the indoor and outdoor temperature is judge. Based on remote control setting temperature, the value of T1 will increase up to 10°C, T2 will decrease by 3°C and T3 will decrease up to 8°C.

## 15.5 Indoor Fan Motor Operation

### 15.5.1 Residual Heat Removal Control

- To prevent high pressure at indoor unit, when heating mode thermostat-off condition or power supply OFF, indoor fan continue to operate at controlled fan speed for maximum 30 seconds then stop.

## 15.6 Powerful Mode Operation

- When the powerful mode is selected, the internal setting temperature will shift lower up to 4.0°C for Cooling/Soft Dry or higher up to 6.0°C for heating than remote control setting temperature. This operation stops automatically after 20 minutes.

## 15.7 Auto Restart Control

- When the power supply is cut off during the operation of air conditioner, the compressor will re-operate between three to four minutes (10 patterns to be selected randomly) after power resume.
- During multi split connection, Indoor unit will resume previous mode, include unit standby mode.

## 15.8 Indication Panel

LED	OFF/ON Operation
Color	Green
Light ON	Operation ON
Light OFF	Operation OFF

Note:

- If POWER LED is blinking, the possible operation of the unit are Hot Start, during Deice operation, operation mode judgment, or ON timer sampling.
- If Timer LED is blinking, there is an abnormality operation occurs.

# 16. Troubleshooting Guide

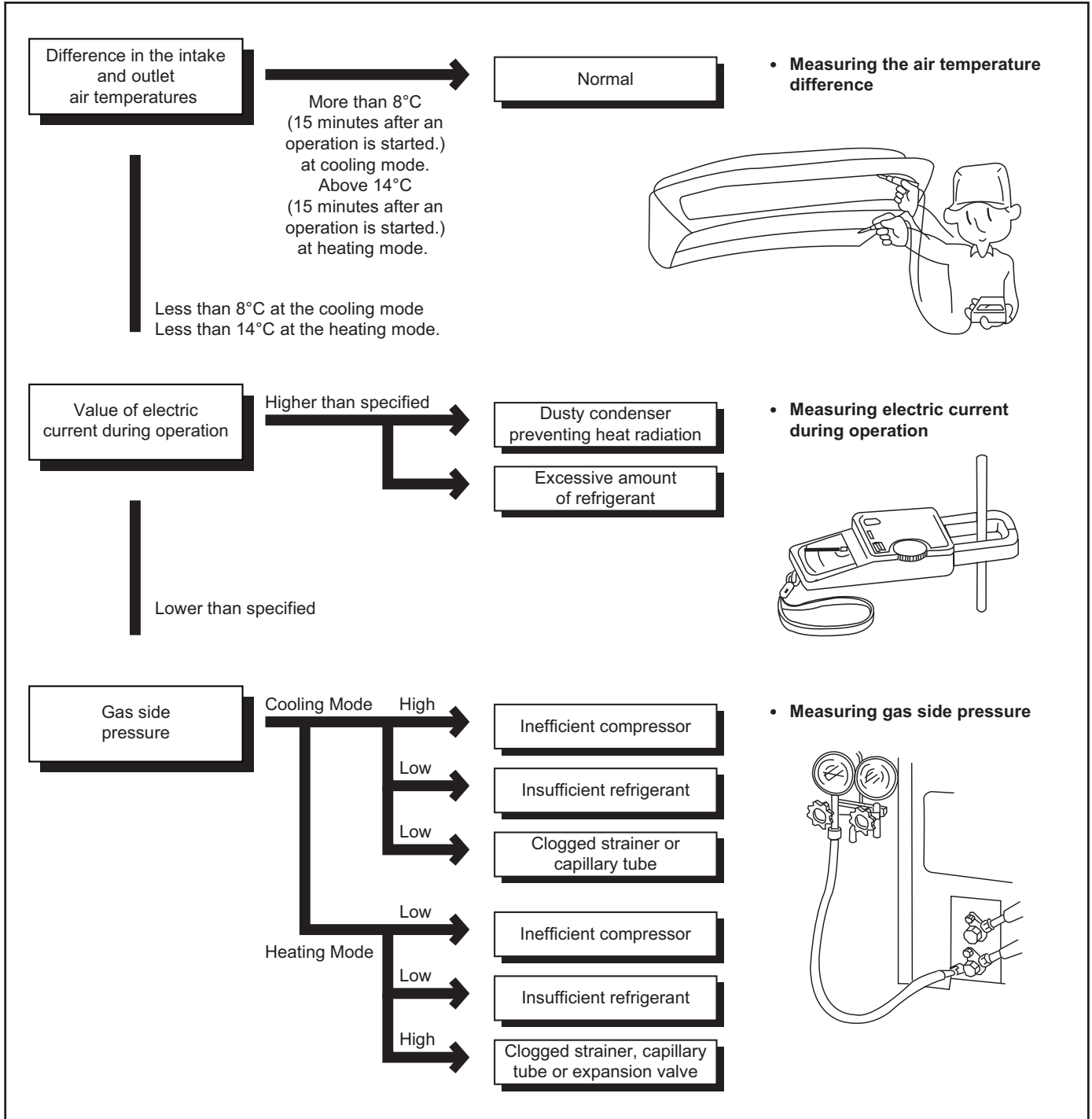
## 16.1 Refrigeration Cycle System

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle. Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan. The normal outlet air temperature and pressure of the refrigeration cycle depends on various conditions, the standard values for them are shown in the table on the right.

Normal Pressure and Outlet Air Temperature (Standard)

	Gas Pressure MPa (kg/cm <sup>2</sup> G)	Outlet air Temperature (°C)
Cooling Mode	0.9 ~ 1.2 (9 ~ 12)	13 ~ 17
Heating Mode	2.0 ~ 2.7 (20 ~ 27)	32 ~ 42

- \*Condition:
- Indoor fan speed = High
  - Outdoor temperature 35°C at the cooling mode and 7°C at the heating mode
  - Compressor operates at rated frequency





### 16.1.1 Relationship Between the Condition of the Air Conditioner and Pressure and Electric Current

Condition of the air conditioner	Cooling Mode			Heating Mode		
	Low Pressure	High Pressure	Electric current during operation	Low Pressure	High Pressure	Electric current during operation
Insufficient refrigerant (gas leakage)	↘	↘	↘	↘	↘	↘
Clogged capillary tube or Strainer	↘	↘	↘	↗	↗	↗
Short circuit in the indoor unit	↘	↘	↘	↗	↗	↗
Heat radiation deficiency of the outdoor unit	↗	↗	↗	↘	↘	↘
Inefficient compression	↗	↘	↘	↗	↘	↘

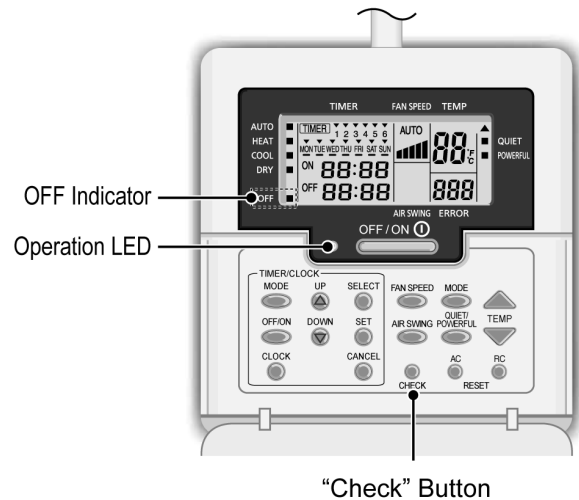
- Carry out the measurement of pressure, electric current, and temperature fifteen minutes after an operation is started.

## 16.2 Breakdown Self Diagnosis Function

### 16.2.1 Self Diagnosis Function (Three Digits Alphanumeric Code)

- Once abnormality has occurred during operation, the unit will stop its operation, and OFF/ON operation LED OFF.
- OFF indicator does not shown on remote control display.
- In operation after breakdown repair, the last error code abnormality will be stored in EEPROM.
- **To make a diagnosis**
  1. OFF/ON operation LED OFF and the unit automatically stops the operation, but the OFF indicator does not shown.
  2. Press CHECK button continuously for 5 seconds.
  3. “- -” will be displayed on the remote controller display.
  4. Press timer ▲ or ▼ button on the remote control. The error code “H00” (no abnormality) will be displayed.
  5. Every press of the button (▲ or ▼) will increase the error code number.
  6. When the displayed error code matches the unit's error code, OFF/ON operation LED will be ON continuously.
  7. The breakdown diagnosis mode will be cancelled by pressing CHECK button continuously for 5 seconds or wait for 30 seconds
- **AC Reset button**

When AC Reset button is pressed, the error code will be reset so that the unit will be able to operate and recheck if any error occurred.



- **To display memorized error status:**
  - 1 Turn ON the power supply.
  - 2 Press CHECK button continuously for 5 seconds.
  - 3 “- -” will be displayed on the remote controller display.
  - 4 Press timer ▲ or ▼ button on the remote control. The error code "H00" (no abnormality) will be displayed.
  - 5 Every press of the button (▲ or ▼) will increase the error code number.
  - 6 When the displayed error code matches the unit's error code, OFF/ON operation LED will be ON continuously.
  - 7 The breakdown diagnosis mode will be cancelled by pressing CHECK button continuously for 5 seconds or wait for 30 seconds.

## 16.3 Error Codes Table

Diagnosis display	Abnormality / Protection control	Abnormality Judgment	Protection Operation	Problem	Check location
H00	No memory of failure	—	Normal operation	—	—
H11	Indoor/outdoor abnormal communication	After operation for 1 minute	Indoor fan only operation can start by entering into force cooling operation	Indoor/outdoor communication not establish	<ul style="list-style-type: none"> <li>Indoor/outdoor wire terminal</li> <li>Indoor/outdoor PCB</li> <li>Indoor/outdoor connection wire</li> </ul>
H12	Indoor unit capacity unmatched	90s after power supply	—	Total indoor capability more than maximum limit or less than minimum limit, or number of indoor unit less than two	<ul style="list-style-type: none"> <li>Indoor/outdoor connection wire</li> <li>Indoor/outdoor PCB</li> <li>Specification and combination table in catalogue</li> </ul>
H14	Indoor intake air temperature sensor abnormality	Continuous for 5s	—	Indoor intake air temperature sensor open or short circuit	<ul style="list-style-type: none"> <li>Indoor intake air temperature sensor lead wire and connector</li> </ul>
H15	Compressor temperature sensor abnormality	Continuous for 5s	—	Compressor temperature sensor open or short circuit	<ul style="list-style-type: none"> <li>Compressor temperature sensor lead wire and connector</li> </ul>
H16	Outdoor current transformer (CT) abnormality	—	—	Current transformer faulty or compressor faulty	<ul style="list-style-type: none"> <li>Outdoor PCB faulty or compressor faulty</li> </ul>
H19	Indoor fan motor mechanism lock	Continuous happen for 7 times	—	Indoor fan motor lock or feedback abnormal	<ul style="list-style-type: none"> <li>Fan motor lead wire and connector</li> <li>Fan motor lock or block</li> </ul>
H21	Indoor float switch operation abnormal	—	—	—	—
H23	Indoor heat exchanger temperature sensor abnormality	Continuous for 5s	—	Indoor heat exchanger temperature sensor open or short circuit	<ul style="list-style-type: none"> <li>Indoor heat exchanger temperature sensor lead wire and connector</li> </ul>
H24	Indoor heat exchanger temperature sensor 2 abnormality	Continuous for 5s	—	Indoor heat exchanger temperature sensor 2 open or short circuit	<ul style="list-style-type: none"> <li>Indoor heat exchanger temperature sensor 2 lead wire and connector</li> </ul>
H27	Outdoor air temperature sensor abnormality	Continuous for 5s	—	Outdoor air temperature sensor open or short circuit	<ul style="list-style-type: none"> <li>Outdoor air temperature sensor lead wire and connector</li> </ul>
H28	Outdoor heat exchanger temperature sensor 1 abnormality	Continuous for 5s	—	Outdoor heat exchanger temperature sensor 1 open or short circuit	<ul style="list-style-type: none"> <li>Outdoor heat exchanger temperature sensor 1 lead wire and connector</li> </ul>
H30	Outdoor discharge pipe temperature sensor abnormality	Continuous for 5s	—	Outdoor discharge pipe temperature sensor open or short circuit	<ul style="list-style-type: none"> <li>Outdoor discharge pipe temperature sensor lead wire and connector</li> </ul>
H32	Outdoor heat exchanger temperature sensor 2 abnormality	Continuous for 5s	—	Outdoor heat exchanger temperature sensor 2 open or short circuit	<ul style="list-style-type: none"> <li>Outdoor heat exchanger temperature sensor 2 lead wire and connector</li> </ul>
H33	Indoor / outdoor misconnection abnormality	—	—	Indoor and outdoor rated voltage different	<ul style="list-style-type: none"> <li>Indoor and outdoor units check</li> </ul>
H35	Indoor drain water adverse current abnormal	—	—	—	—
H36	Outdoor gas pipe temperature sensor abnormality	Continuous for 5s	Heating protection operation only	Outdoor gas pipe temperature sensor open or short circuit	<ul style="list-style-type: none"> <li>Outdoor gas pipe temperature sensor lead wire and connector</li> </ul>
H37	Outdoor liquid pipe temperature sensor abnormality	Continuous for 5s	Cooling protection operation only	Outdoor liquid pipe temperature sensor open or short circuit	<ul style="list-style-type: none"> <li>Outdoor liquid pipe temperature sensor lead wire and connector</li> </ul>
H38	Indoor/Outdoor mismatch (brand code)	—	—	Brand code not match	<ul style="list-style-type: none"> <li>Check indoor unit and outdoor unit</li> </ul>
H39	Abnormal indoor operating unit or standby units	3 times happen within 40 minutes	—	Wrong wiring and connecting pipe, expansion valve abnormality, indoor heat exchanger sensor open circuit	<ul style="list-style-type: none"> <li>Check indoor/outdoor connection wire and connection pipe</li> <li>Indoor heat exchanger sensor lead wire and connector</li> <li>Expansion valve and lead wire and connector</li> </ul>

Diagnosis display	Abnormality / Protection control	Abnormality Judgment	Protection Operation	Problem	Check location
H41	Abnormal wiring or piping connection	—	—	Wrong wiring and connecting pipe, expansion valve abnormality	<ul style="list-style-type: none"> <li>• Check indoor/outdoor connection wire and connection pipe</li> <li>• Expansion valve and lead wire and connector</li> </ul>
H64	Outdoor high pressure sensor abnormality	Continuous for 1 minutes	—	High pressure sensor open circuit during compressor stop	<ul style="list-style-type: none"> <li>• High pressure sensor</li> <li>• Lead wire and connector</li> </ul>
H97	Outdoor fan motor mechanism lock	2 times happen within 30 minutes	—	Outdoor fan motor lock or feedback abnormal	<ul style="list-style-type: none"> <li>• Outdoor fan motor lead wire and connector</li> <li>• Fan motor lock or block</li> </ul>
H98	Indoor high pressure protection	—	—	Indoor high pressure protection (Heating)	<ul style="list-style-type: none"> <li>• Check indoor heat exchanger</li> <li>• Air filter dirty</li> <li>• Air circulation short circuit</li> </ul>
H99	Indoor operating unit freeze protection	—	—	Indoor freeze protection (Cooling)	<ul style="list-style-type: none"> <li>• Check indoor heat exchanger</li> <li>• Air filter dirty</li> <li>• Air circulation short circuit</li> </ul>
F11	4-way valve switching abnormality	4 times happen within 30 minutes	—	4-way valve switching abnormal	<ul style="list-style-type: none"> <li>• 4-way valve</li> <li>• Lead wire and connector</li> </ul>
F17	Indoor standby units freezing abnormality	3 times happen within 40 minutes	—	Wrong wiring and connecting pipe, expansion valve leakage, indoor heat exchanger sensor open circuit	<ul style="list-style-type: none"> <li>• Check indoor/outdoor connection wire and pipe</li> <li>• Indoor heat exchanger sensor lead wire and connector</li> <li>• Expansion valve lead wire and connector</li> </ul>
F90	Power factor correction (PFC) circuit protection	4 times happen within 10 minutes	—	Power factor correction circuit abnormal	<ul style="list-style-type: none"> <li>• Outdoor PCB faulty</li> </ul>
F91	Refrigeration cycle abnormality	2 times happen within 20 minutes	—	Refrigeration cycle abnormal	<ul style="list-style-type: none"> <li>• Insufficient refrigerant or valve close</li> </ul>
F93	Compressor abnormal revolution	4 times happen within 20 minutes	—	Compressor abnormal revolution	<ul style="list-style-type: none"> <li>• Power transistor module faulty or compressor lock</li> </ul>
F94	Compressor discharge overshoot protection	4 times happen within 30 minutes	—	Compressor discharge pressure overshoot	<ul style="list-style-type: none"> <li>• Check refrigeration system</li> </ul>
F95	Outdoor cooling high pressure protection	4 times happen within 20 minutes	—	Cooling high pressure protection	<ul style="list-style-type: none"> <li>• Check refrigeration system</li> <li>• Outdoor air circuit</li> </ul>
F96	Power transistor module overheating protection	4 times happen within 30 minutes	—	Power transistor module overheat	<ul style="list-style-type: none"> <li>• PCB faulty</li> <li>• Outdoor air circuit (fan motor)</li> </ul>
F97	Compressor overheating protection	3 times happen within 30 minutes	—	Compressor overheat	<ul style="list-style-type: none"> <li>• Insufficient refrigerant</li> </ul>
F98	Total running current protection	3 times happen within 20 minutes	—	Total current protection	<ul style="list-style-type: none"> <li>• Check refrigeration system</li> <li>• Power source or compressor lock</li> </ul>
F99	Outdoor direct current (DC) peak detection	Continuous happen for 7 times	—	Power transistor module current protection	<ul style="list-style-type: none"> <li>• Power transistor module faulty or compressor lock</li> </ul>

## 16.4 Self-diagnosis Method

### 16.4.1 H11 (Indoor/Outdoor Abnormal Communication)

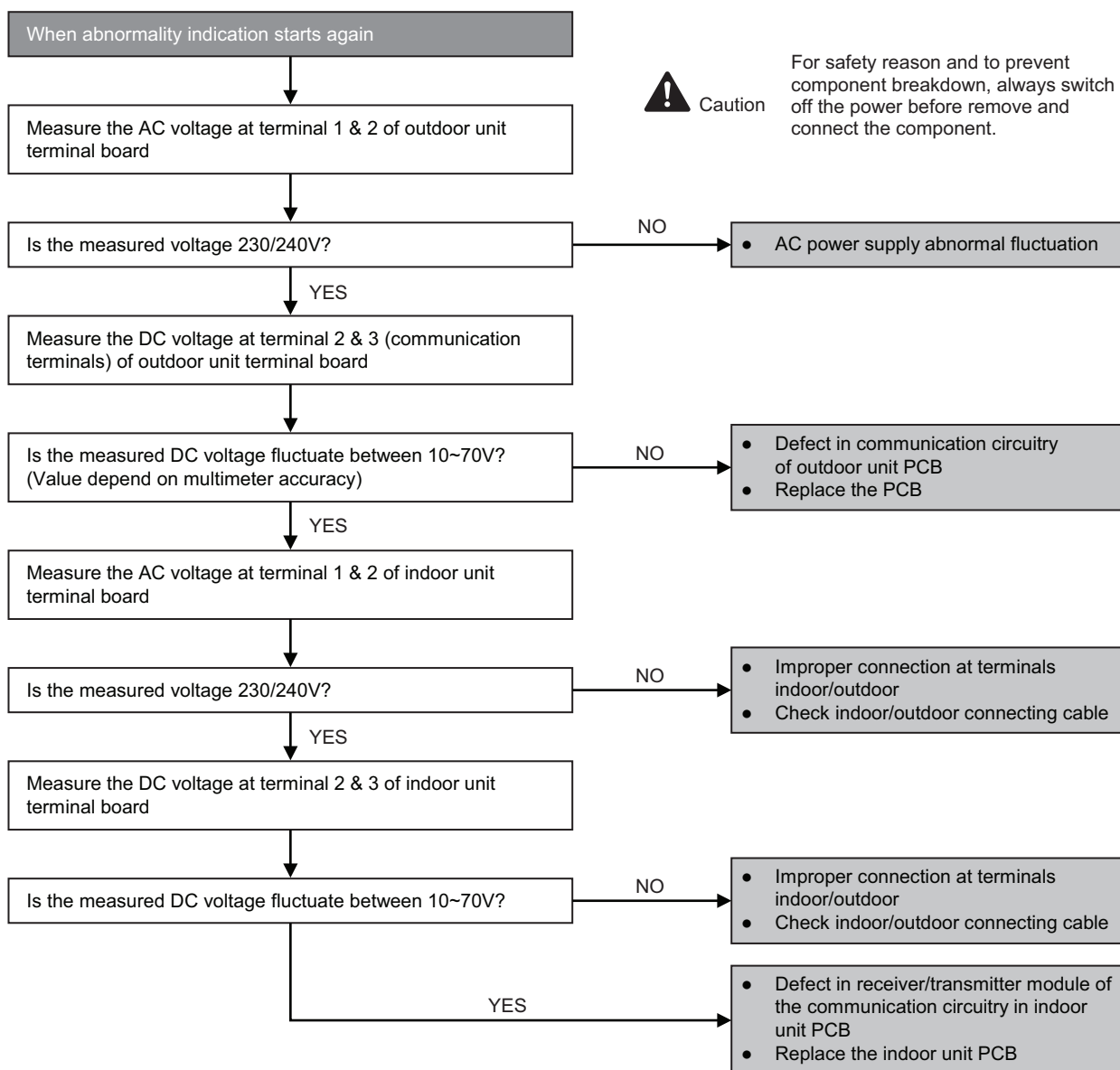
#### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the data received from outdoor unit in indoor unit signal transmission is checked whether it is normal.

#### Malfunction Caused

- Faulty indoor unit PCB.
- Faulty outdoor unit PCB.
- Indoor unit-outdoor unit signal transmission error due to wiring error.
- Indoor unit-outdoor unit signal transmission error due to breaking of wire in the connection wires between the indoor and outdoor units.

#### Troubleshooting



## 16.4.2 H12 (Indoor/Outdoor Capacity Rank Mismatched)

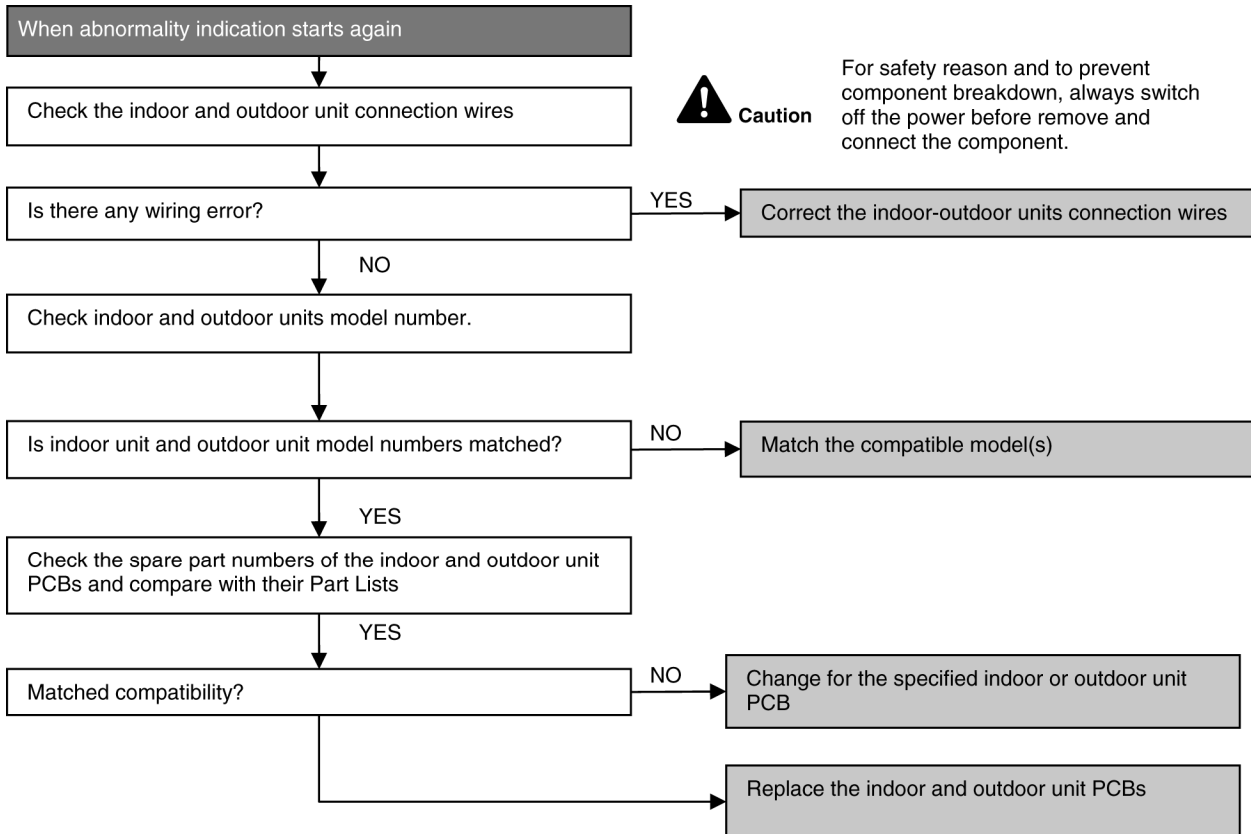
### Malfunction Decision Conditions

- During startup, error code appears when different types of indoor and outdoor units are interconnected.

### Malfunction Caused

- Wrong models interconnected.
- Wrong indoor unit or outdoor unit PCBs mounted.
- Indoor unit or outdoor unit PCBs defective.
- Indoor-outdoor unit signal transmission error due to wrong wiring.
- Indoor-outdoor unit signal transmission error due to breaking of wire 3 in the connection wires between the indoor and outdoor units.

### Troubleshooting



### 16.4.3 H14 (Indoor Intake Air Temperature Sensor Abnormality)

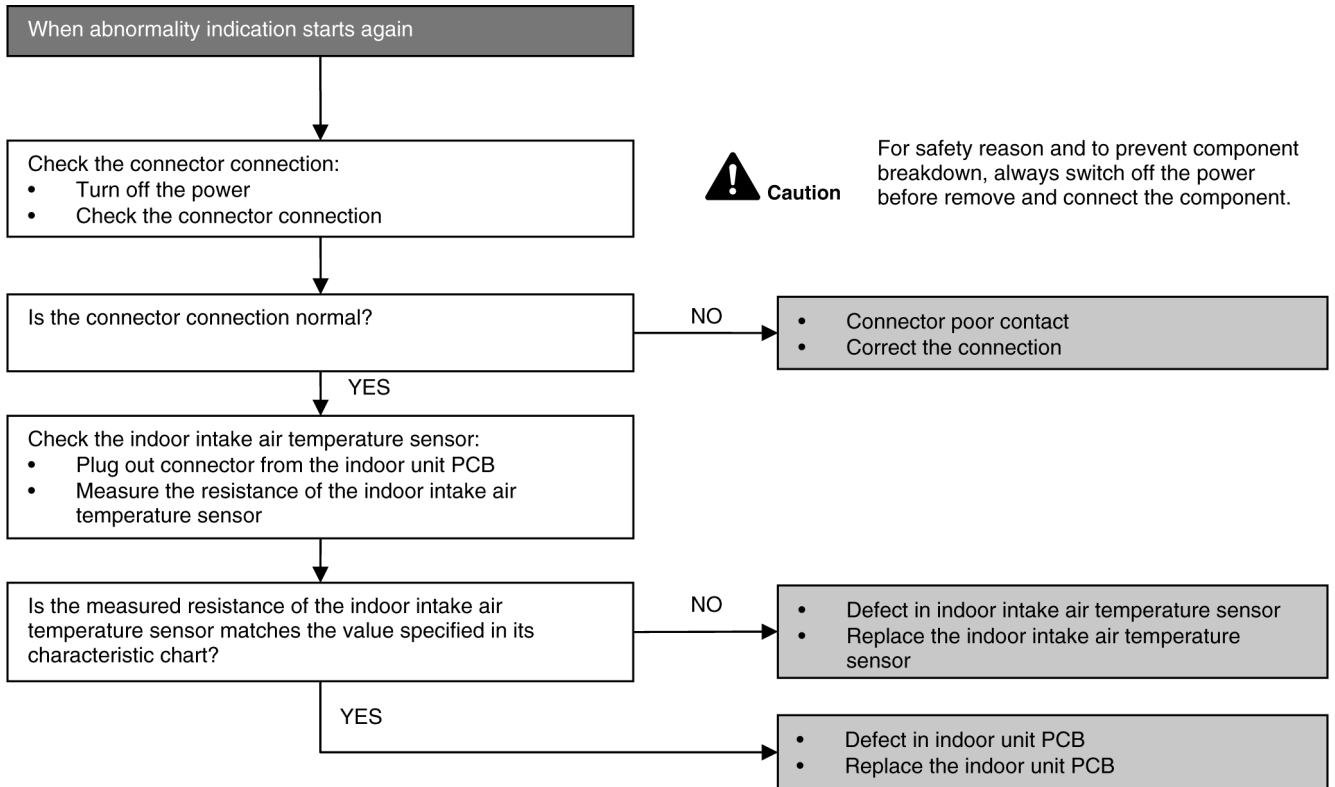
#### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the indoor intake air temperature sensor are used to determine sensor errors.

#### Malfunction Caused

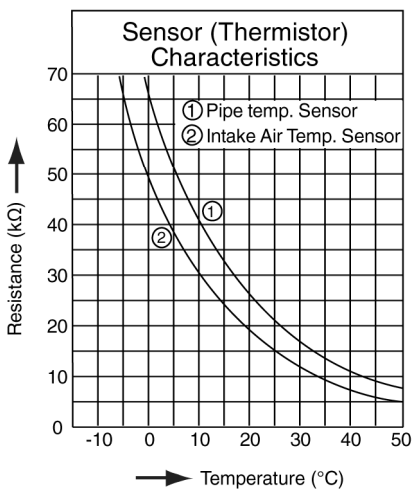
- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

#### Troubleshooting



**Caution**

For safety reason and to prevent component breakdown, always switch off the power before remove and connect the component.



## 16.4.4 H15 (Compressor Temperature Sensor Abnormality)

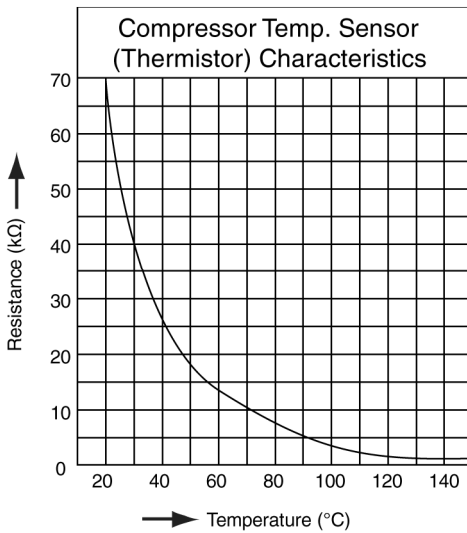
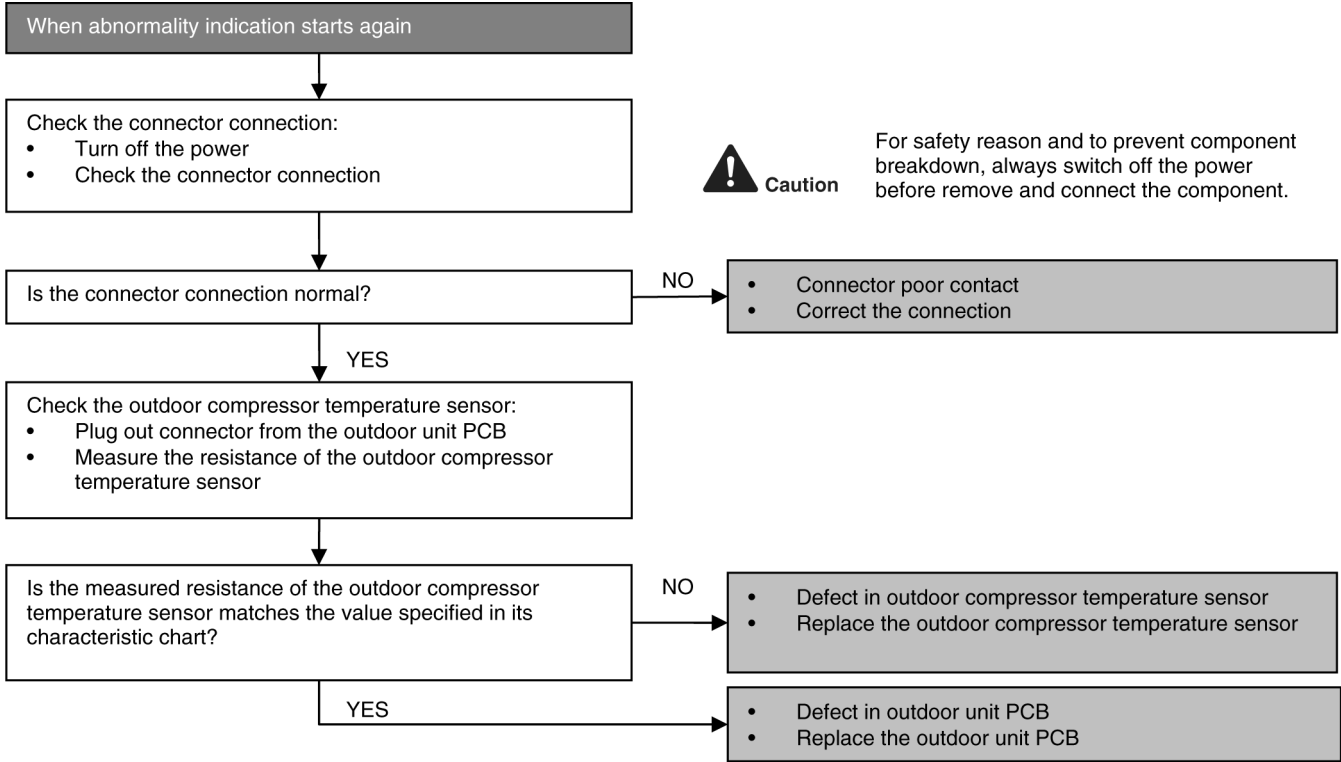
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor compressor temperature sensor are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting





### 16.4.5 H16 (Outdoor Current Transformer)

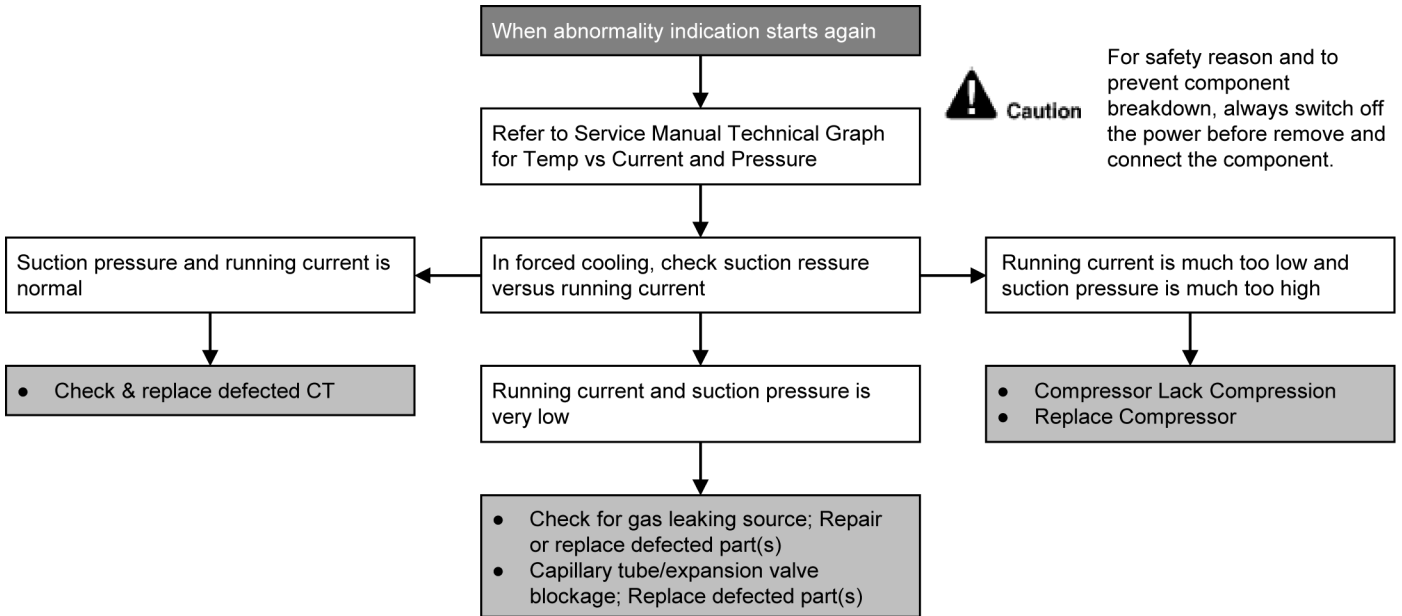
#### Malfunction Decision Conditions

- An input current, detected by Current Transformer CT, is below threshold value when the compressor is operating at certain frequency value for 3 minutes.

#### Malfunction Caused

- Lack of gas
- Broken CT (current transformer)
- Broken Outdoor PCB

#### Troubleshooting



## 16.4.6 H19 (Indoor Fan Motor – DC Motor Mechanism Locked)

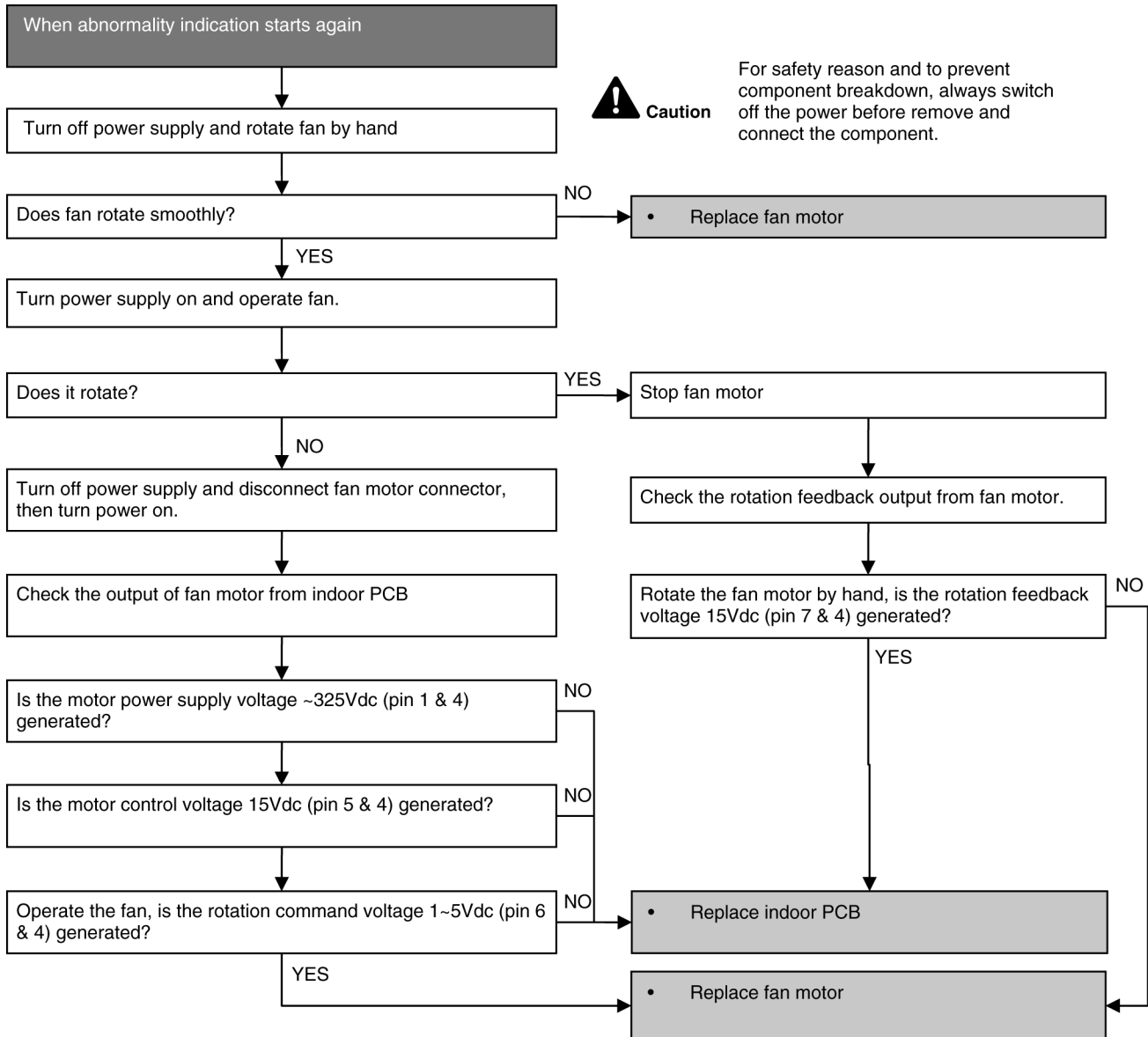
### Malfunction Decision Conditions

- The rotation speed detected by the Hall IC during fan motor operation is used to determine abnormal fan motor (feedback of rotation > 2550 rpm or < 50 rpm)

### Malfunction Caused

- Operation stops due to short circuit inside the fan motor winding.
- Operation stops due to breaking of wire inside the fan motor.
- Operation stops due to breaking of fan motor lead wires.
- Operation stops due to Hall IC malfunction.
- Operation error due to faulty indoor unit PCB.

### Troubleshooting



## 16.4.7 H23 (Indoor Pipe Temperature Sensor Abnormality)

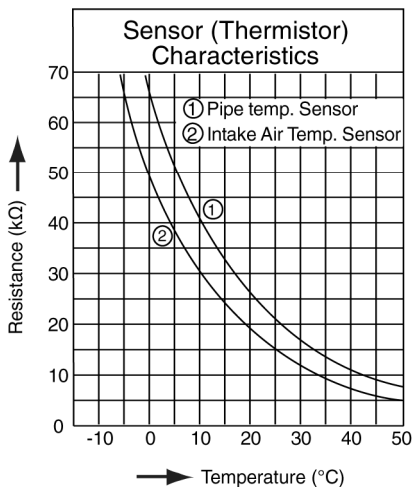
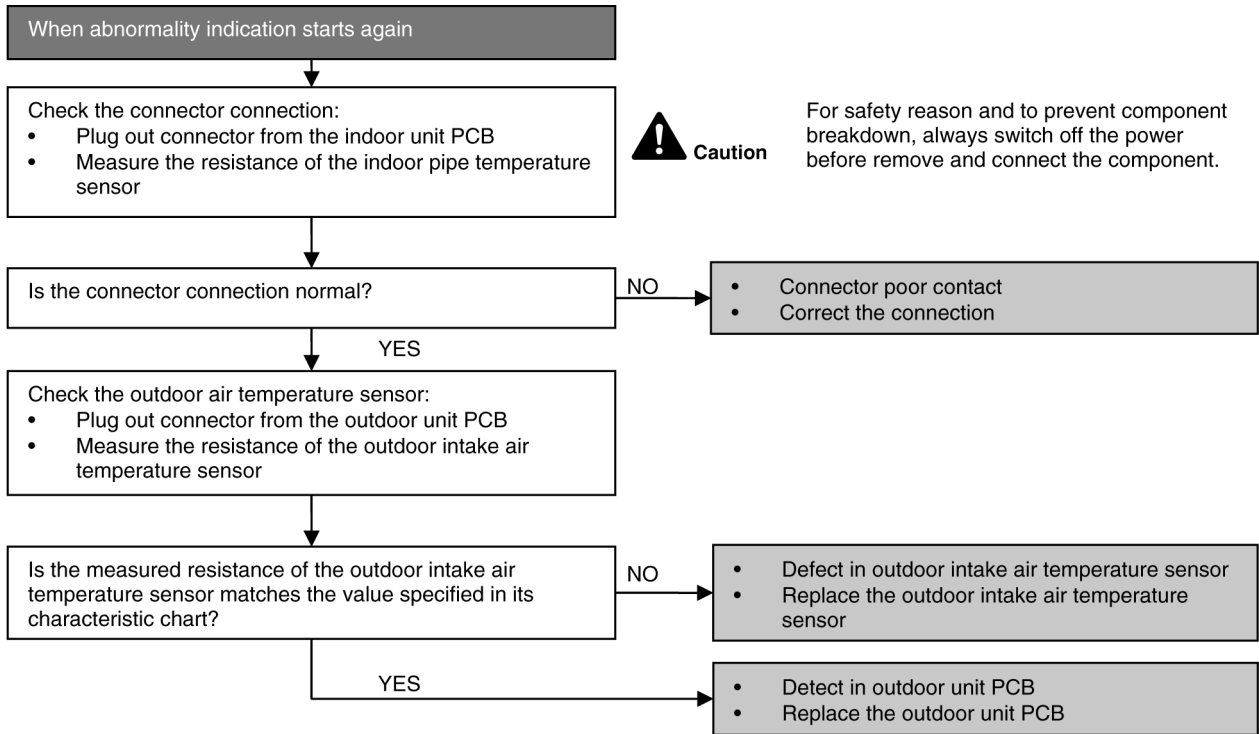
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the indoor heat exchanger temperature sensor are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting



## 16.4.8 H24 (Indoor Pipe Temperature Sensor 2 Abnormality)

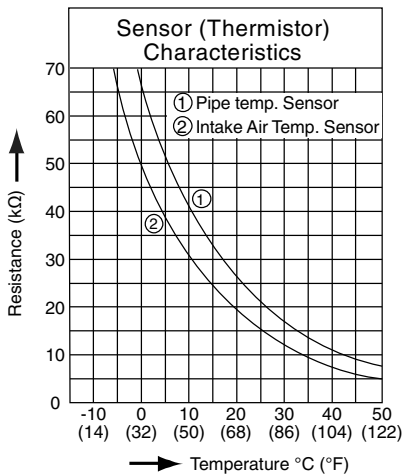
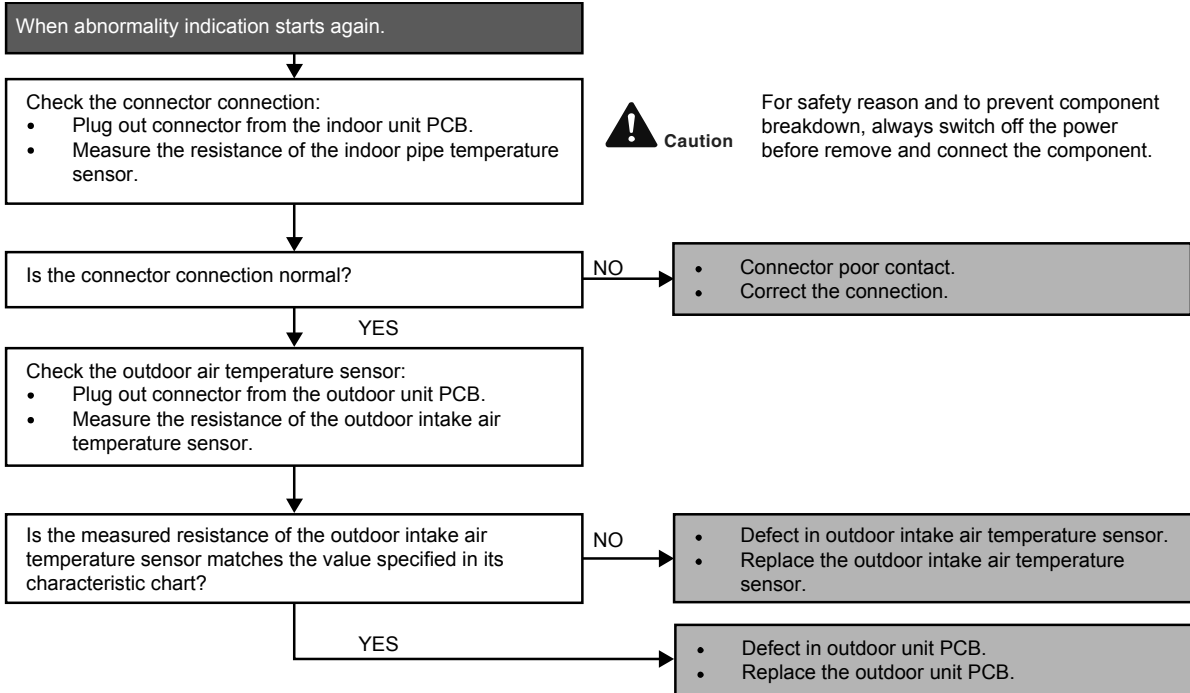
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the indoor heat exchanger temperature sensor 2 are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting



## 16.4.9 H27 (Outdoor Air Temperature Sensor Abnormality)

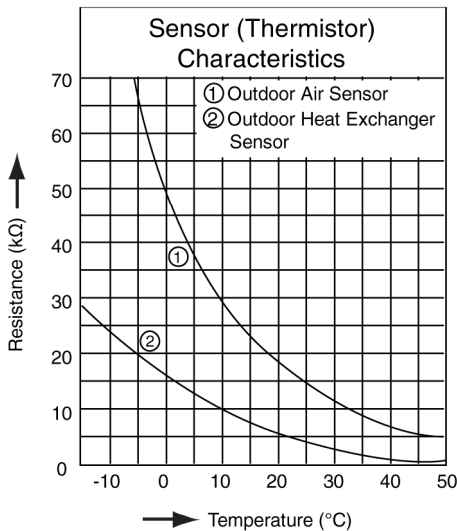
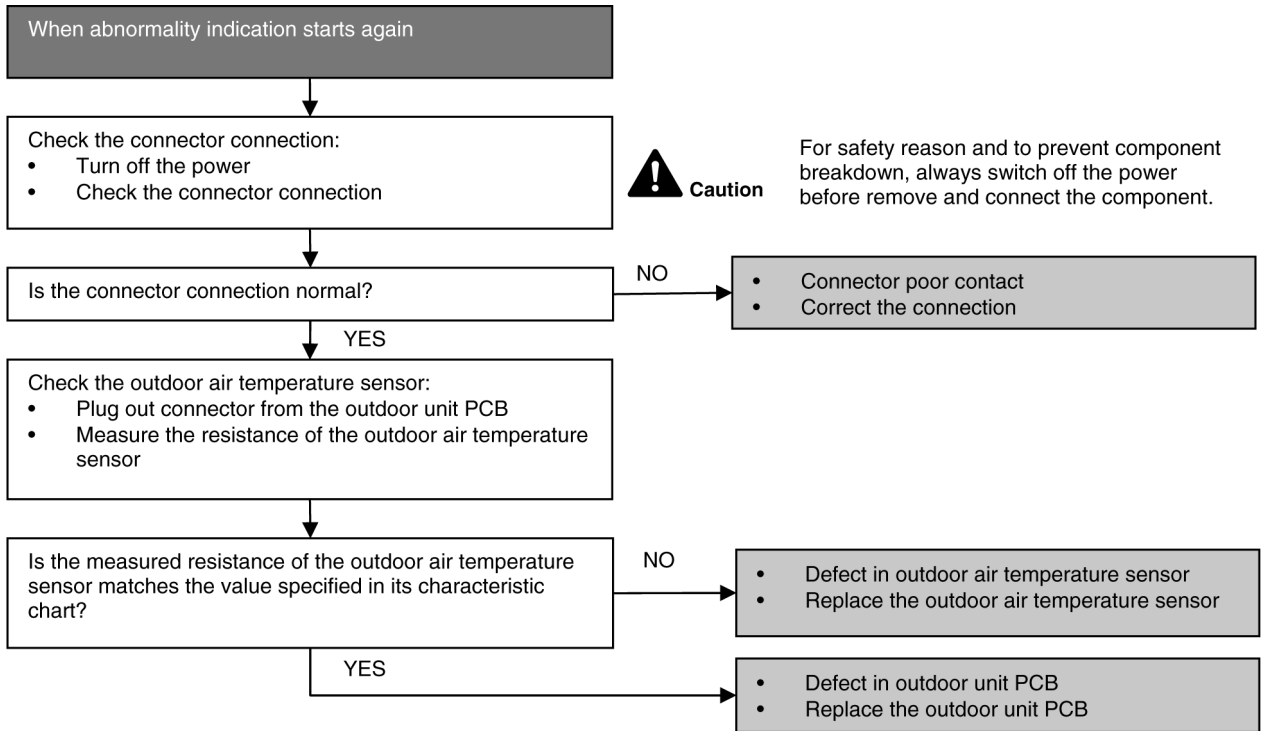
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor air temperature sensor are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting



## 16.4.10 H28 (Outdoor Pipe Temperature Sensor Abnormality)

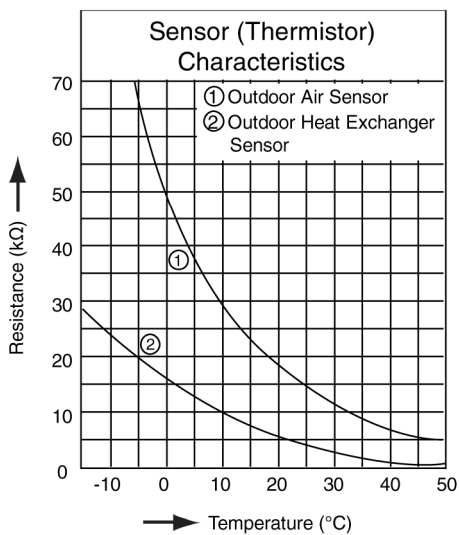
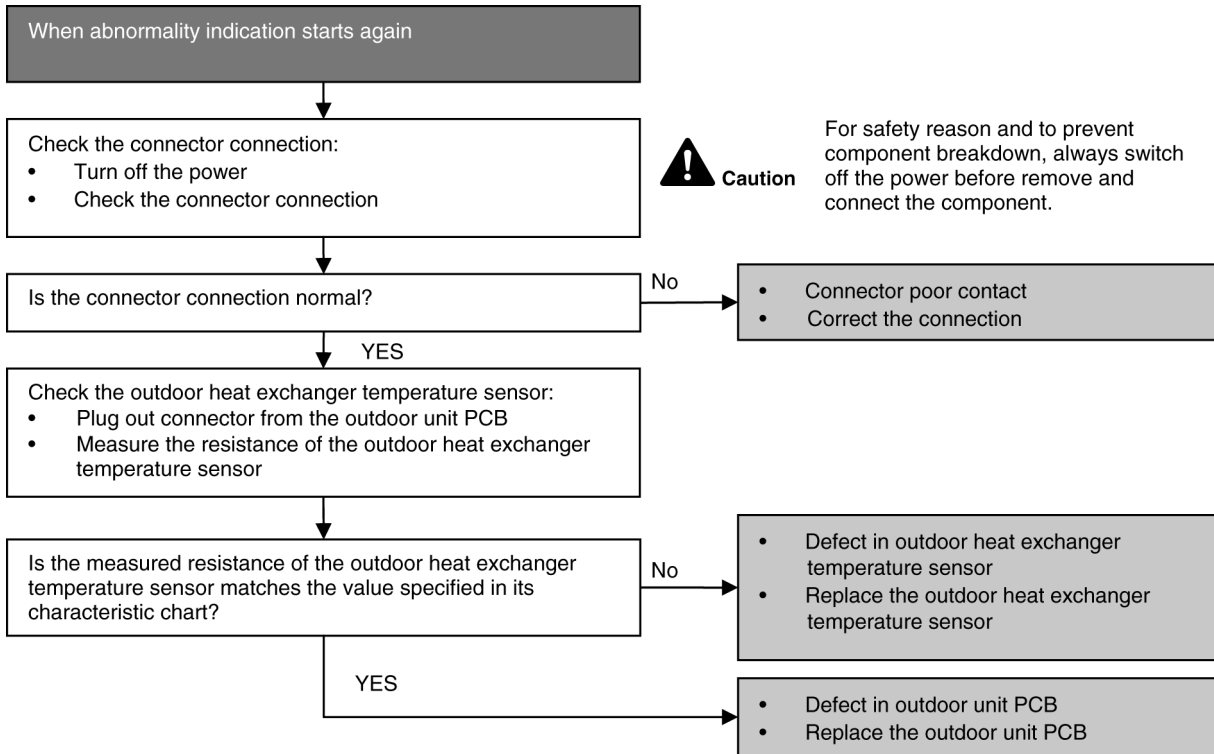
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor pipe temperature sensor are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting



## 16.4.11 H30 (Compressor Discharge Temperature Sensor Abnormality)

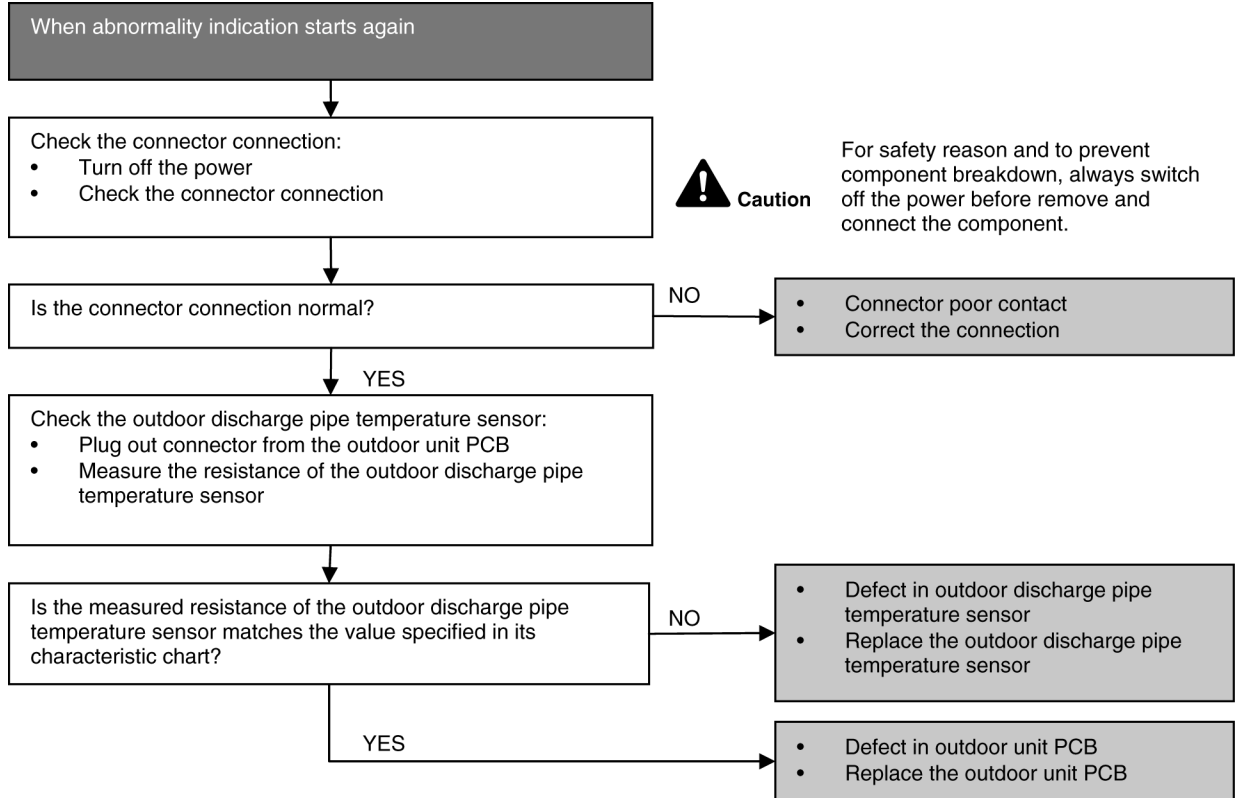
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor discharge pipe temperature sensor are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting



## 16.4.12 H32 (Outdoor Heat Exchanger Temperature Sensor 2 Abnormality)

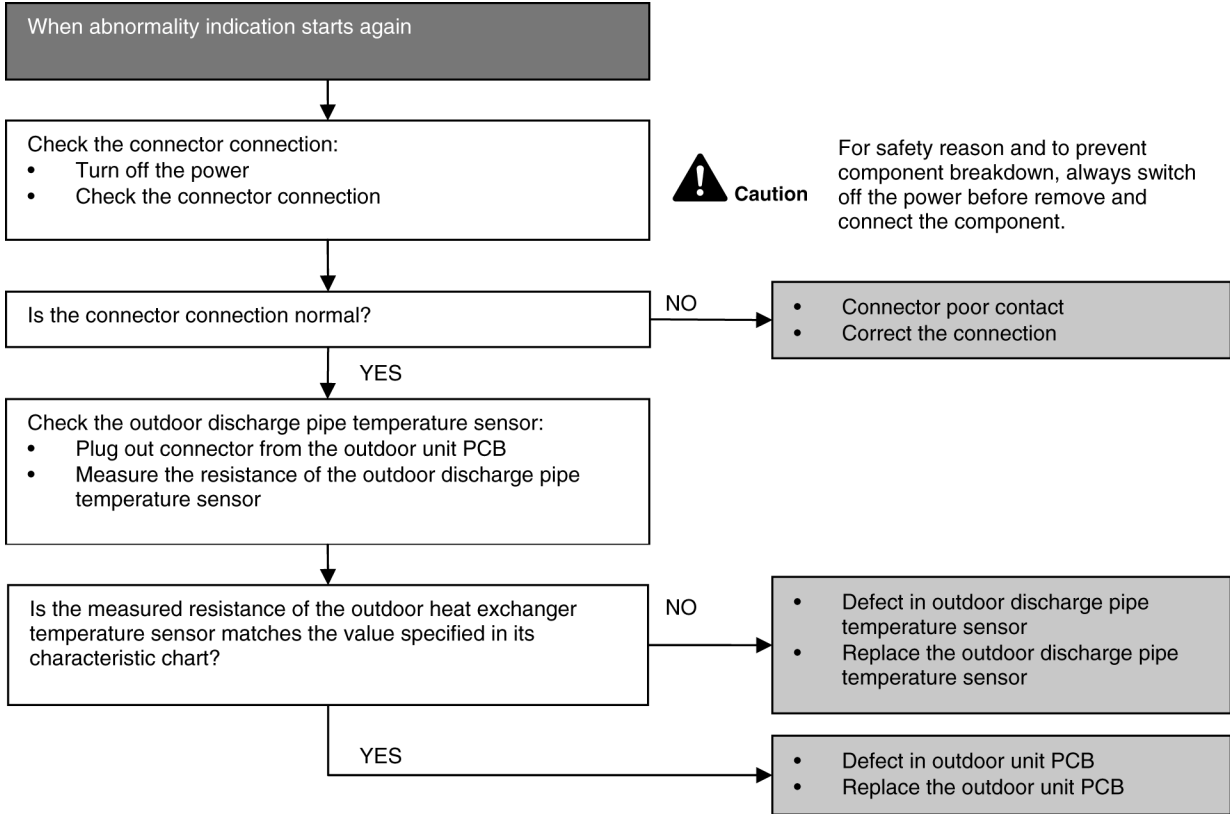
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor heat exchanger temperature sensor are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting





### 16.4.13 H33 (Unspecified Voltage between Indoor and Outdoor)

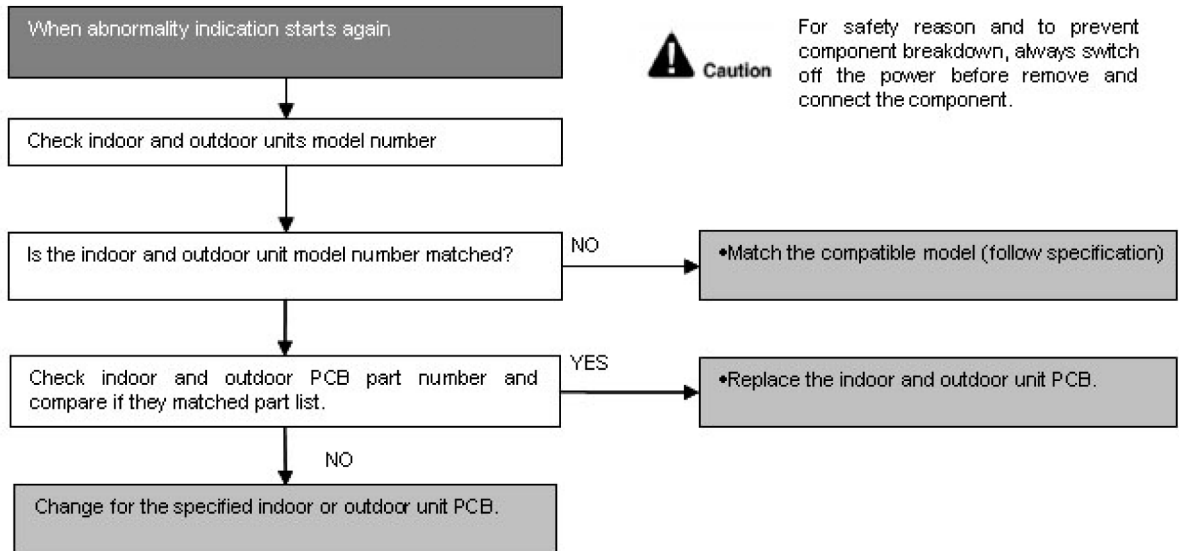
#### Malfunction Decision Conditions

- The supply power is detected for its requirement by the indoor/outdoor transmission.

#### Malfunction Caused

- Wrong models interconnected.
- Wrong indoor unit and outdoor unit PCBs used.
- Indoor unit or outdoor unit PCB defective.

#### Troubleshooting



## 16.4.14 H36 (Outdoor Gas Pipe Sensor Abnormality)

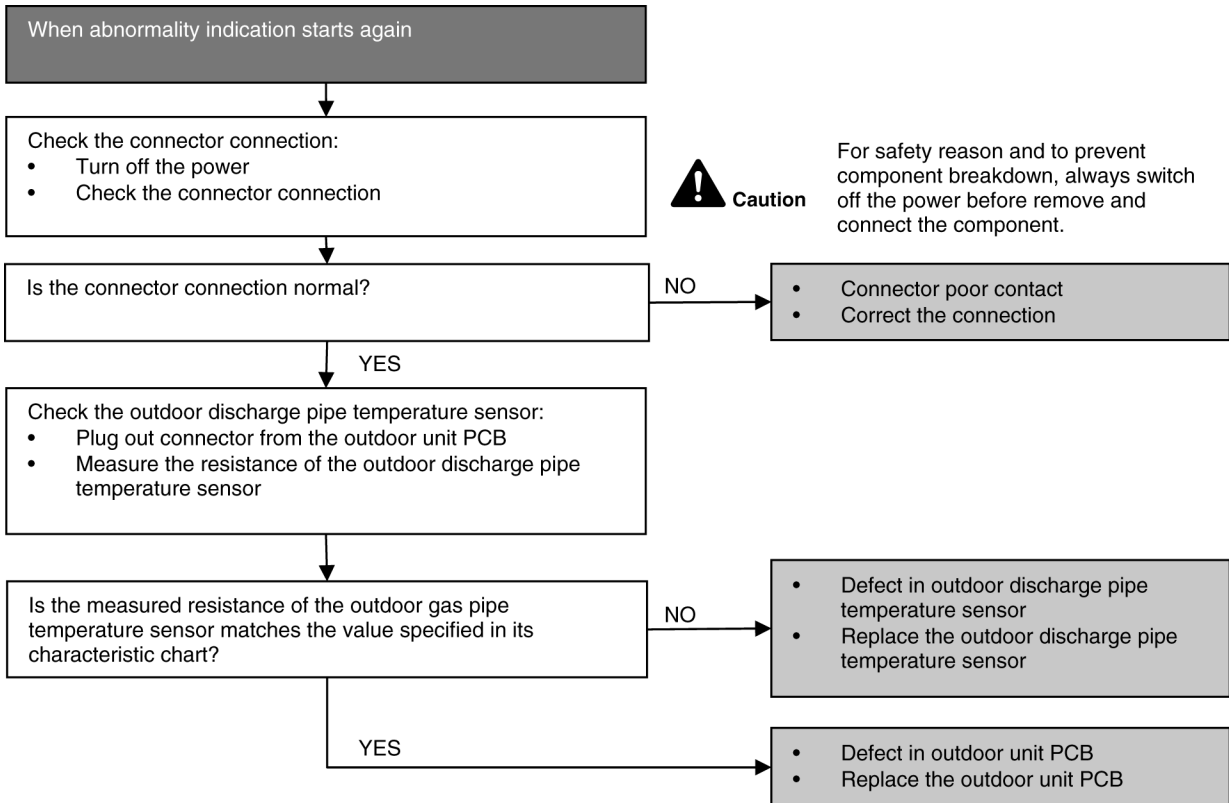
### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor gas pipe temperature sensor are used to determine sensor errors.

### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

### Troubleshooting



### 16.4.15 H37 (Outdoor Liquid Pipe Temperature Sensor Abnormality)

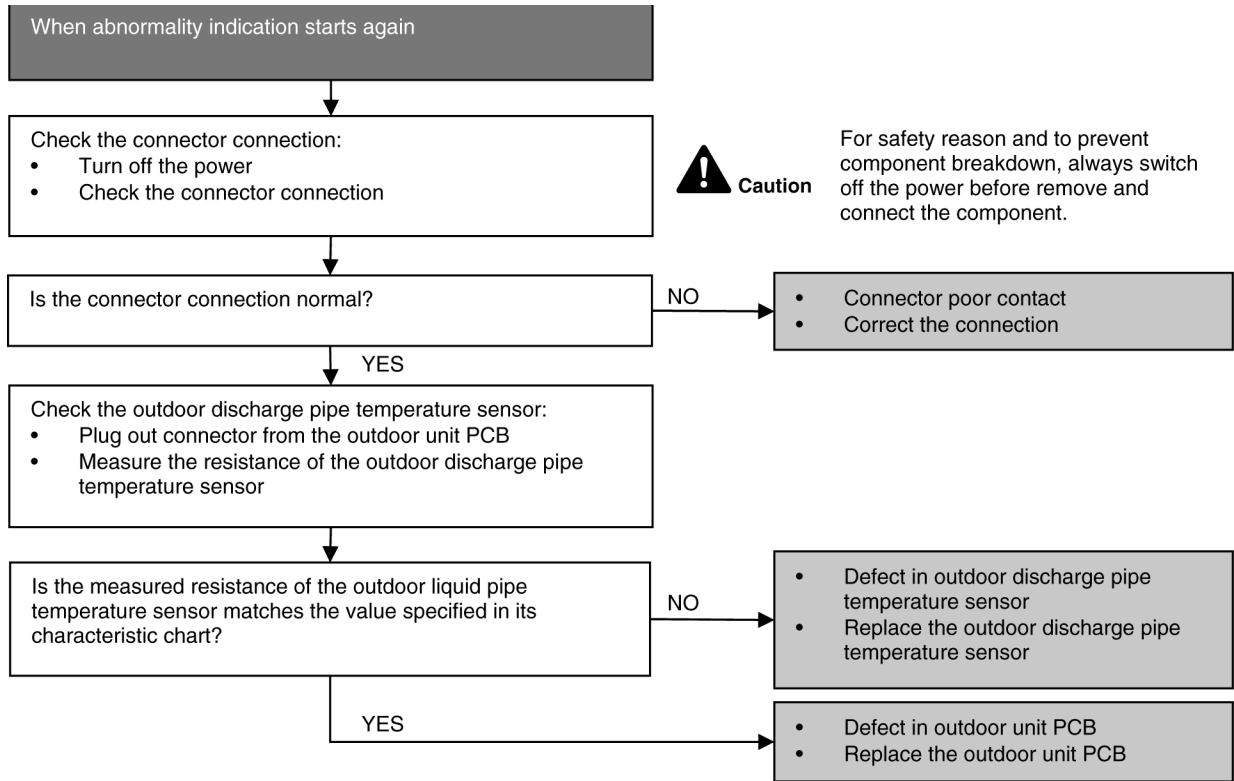
#### Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor liquid pipe temperature sensor are used to determine sensor errors.

#### Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

#### Troubleshooting



## 16.4.16 H97 (Outdoor Fan Motor – DC Motor Mechanism Locked)

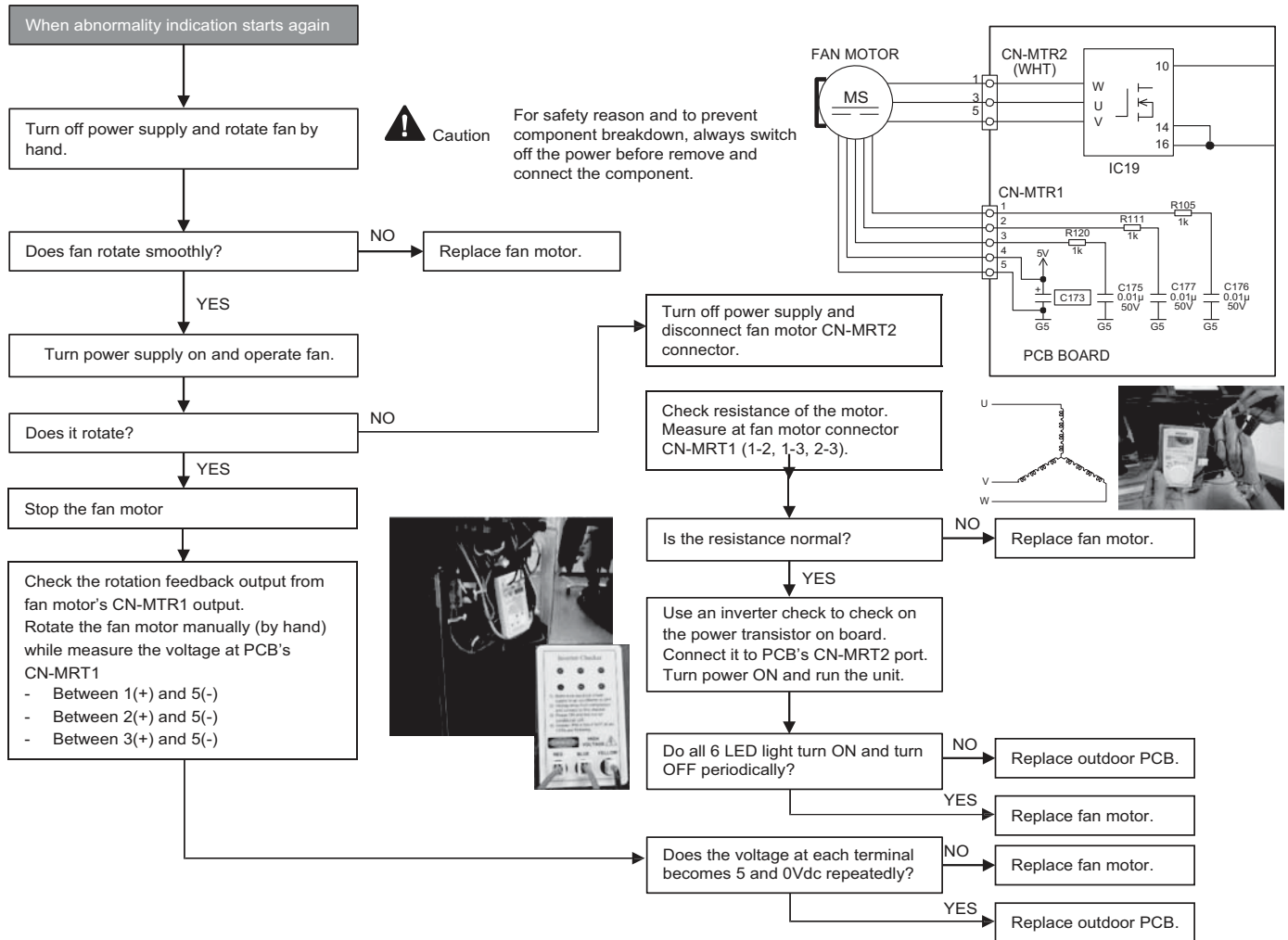
### Malfunction Decision Conditions

- The rotation speed detected by the Hall IC during fan motor operation is used to determine abnormal fan motor.

### Malfunction Caused

- Operation stops due to short circuit inside the fan motor winding.
- Operation stops due to breaking of wire inside the fan motor.
- Operation stops due to breaking of fan motor lead wires.
- Operation stops due to Hall IC malfunction.
- Operation error due to faulty outdoor unit PCB.

### Troubleshooting



## 16.4.17 H98 (Error Code Stored in Memory and no alarm is triggered / no TIMER LED flashing)

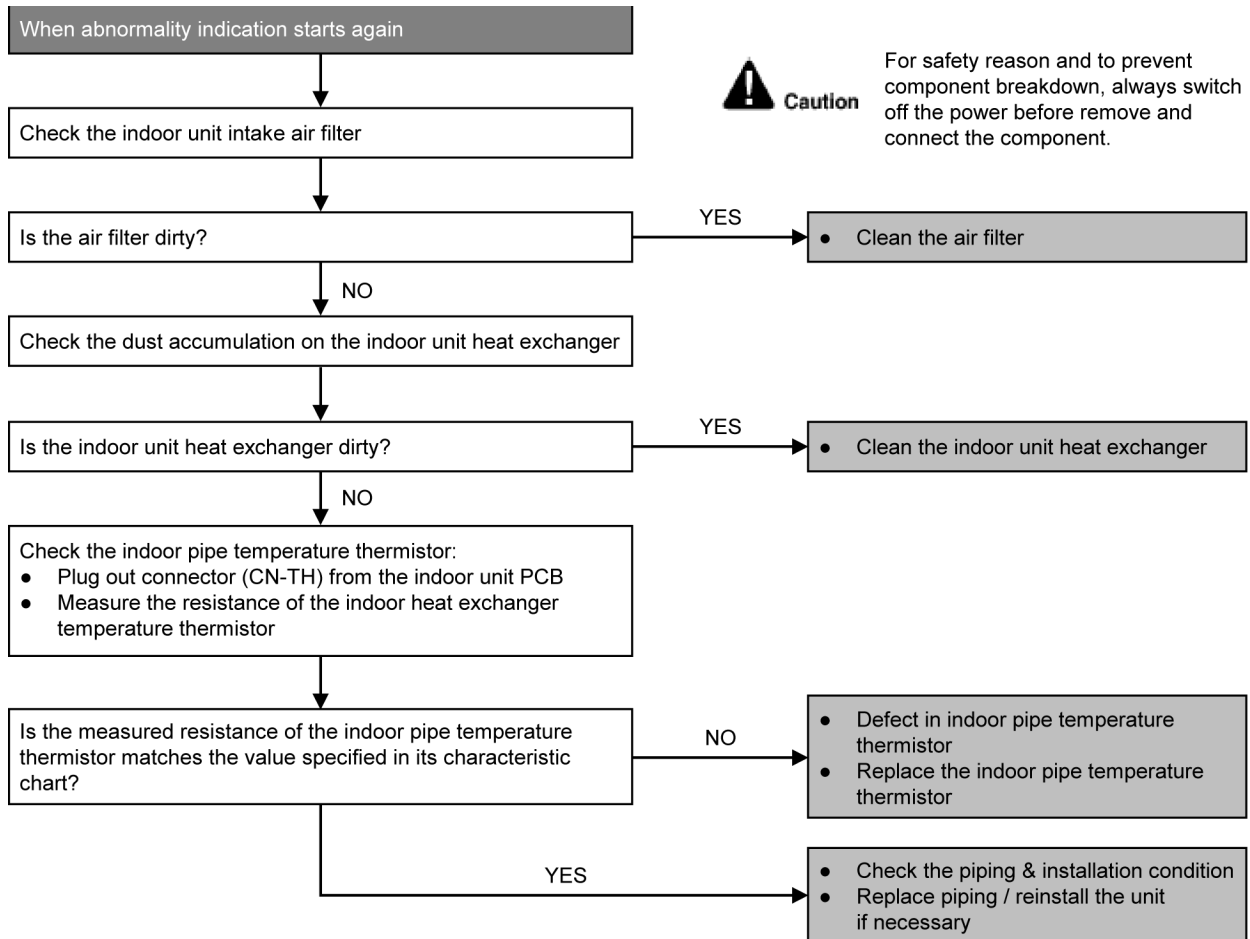
### Malfunction Decision Conditions

- Indoor high pressure is detected when indoor heat exchanger is detecting very high temperature when the unit is operating in heating operation.
- Phenomena: unit is stopping and re-starting very often in heating mode

### Malfunction Caused

- Indoor heat exchanger thermistor
- Clogged air filter or heat exchanger
- Over-bent pipe (liquid side)

### Troubleshooting



## 16.4.18 H99 (Indoor Freeze Prevention Protection: Cooling or Soft Dry)

Error Code will not display (no Timer LED blinking) but store in EEPROM

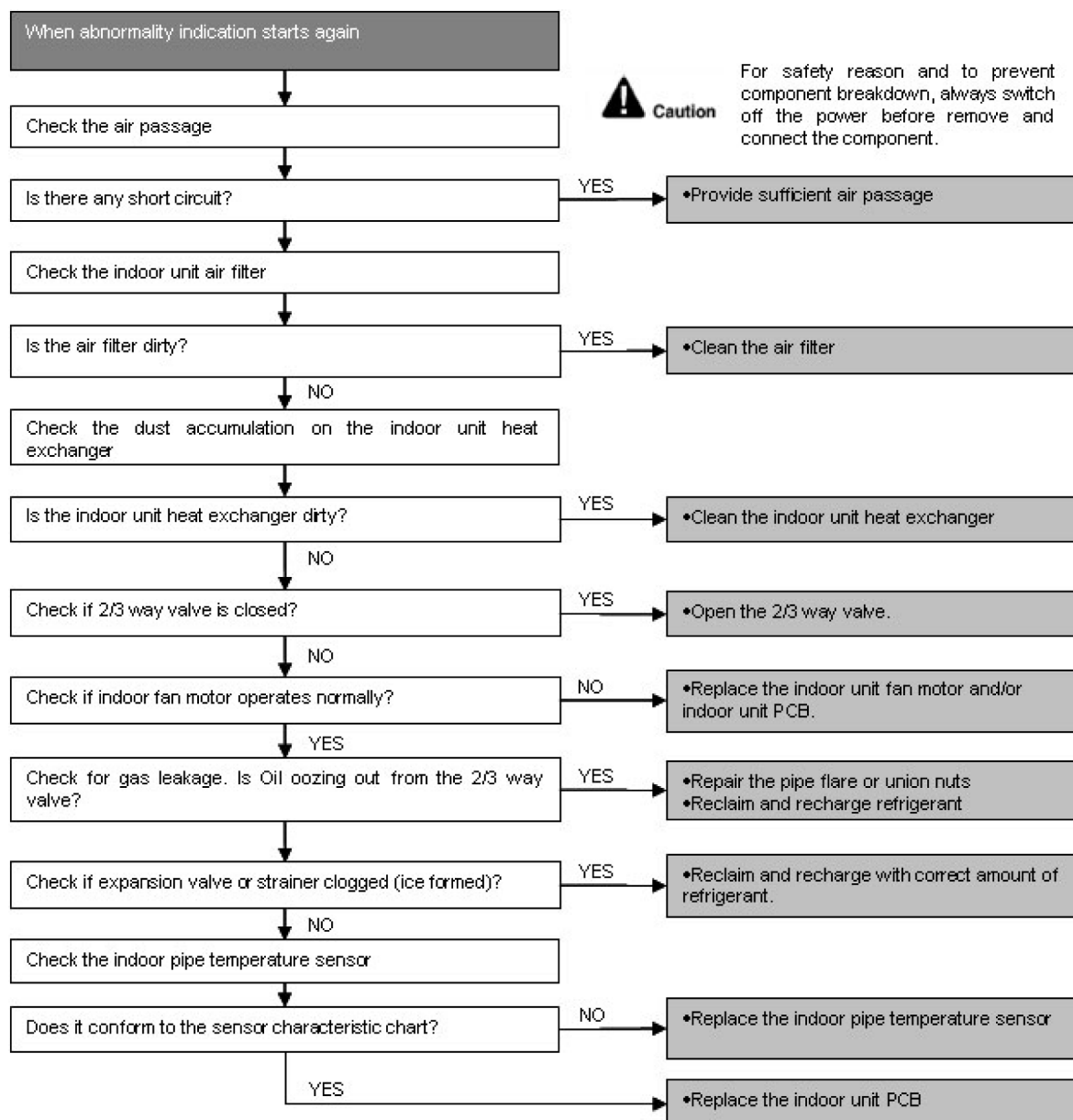
### Malfunction Decision Conditions

- Freeze prevention control takes place (when indoor pipe temperature is lower than 2°C)

### Malfunction Caused

- Air short circuit at indoor unit
- Clogged indoor unit air filter
- Dust accumulation on the indoor unit heat exchanger
- 2/3 way valve closed
- Faulty indoor unit fan motor
- Refrigerant shortage (refrigerant leakage)
- Clogged expansion valve or strainer
- Faulty indoor pipe temperature sensor
- Faulty indoor unit PCB

### Troubleshooting



## 16.4.19 F11 (4-way Valve Switching Failure)

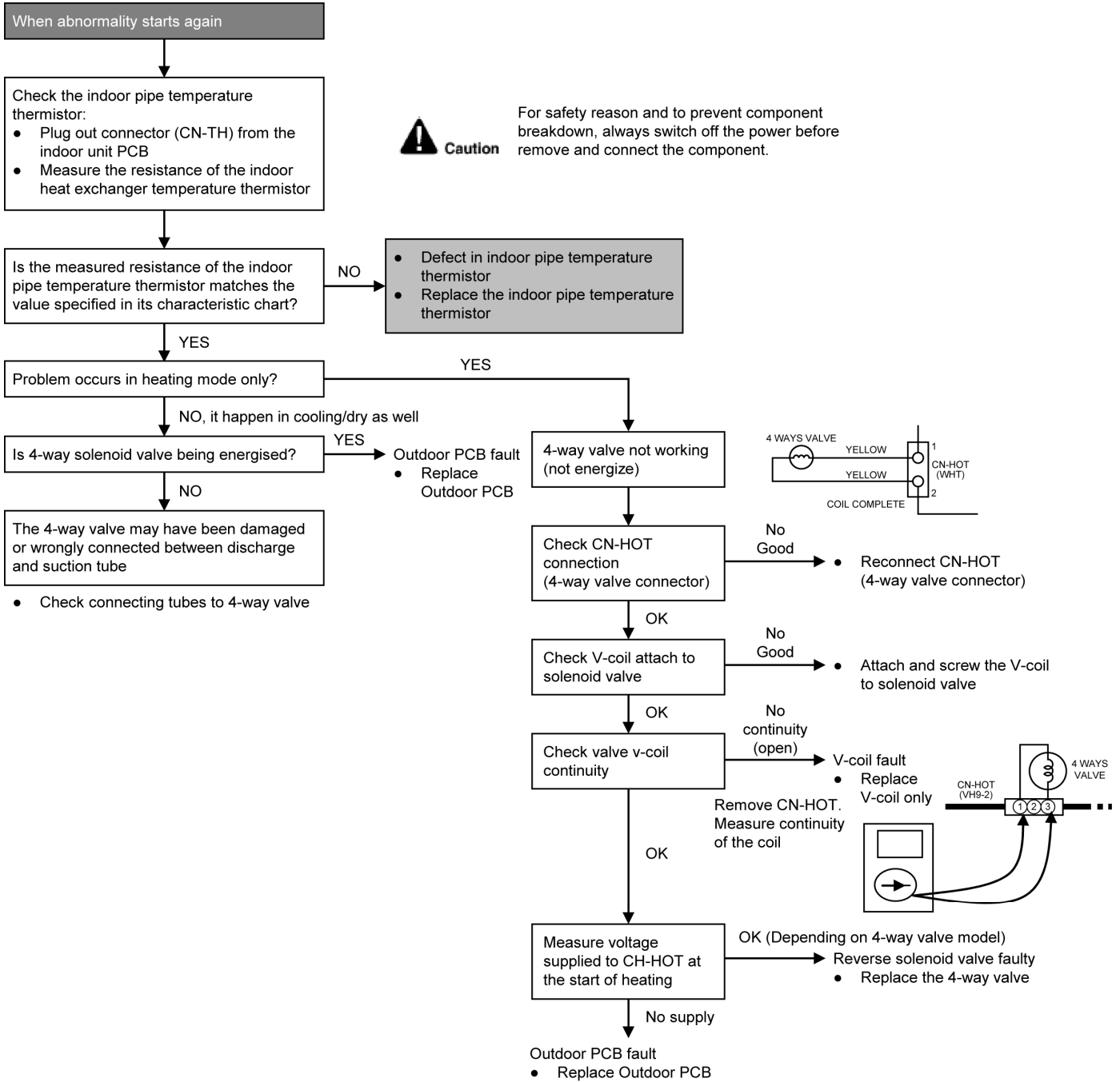
### Malfunction Decision Conditions

- When indoor heat exchanger is cold during heating (except deice) or when indoor heat exchanger is hot during cooling and compressor operating, the 4-way valve is detected as malfunction.

### Malfunction Caused

- Indoor heat exchanger (pipe) thermistor
- 4-way valve malfunction

### Troubleshooting



\* Check gas side pipe – for hot gas flow in cooling mode

## 16.4.20 F17 (Indoor Standby Units Freezing Abnormality)

### Malfunction Decision Conditions

- When the different between indoor intake air temperature and indoor pipe temperature is above 10°C or indoor pipe temperature is below -1.0°C.

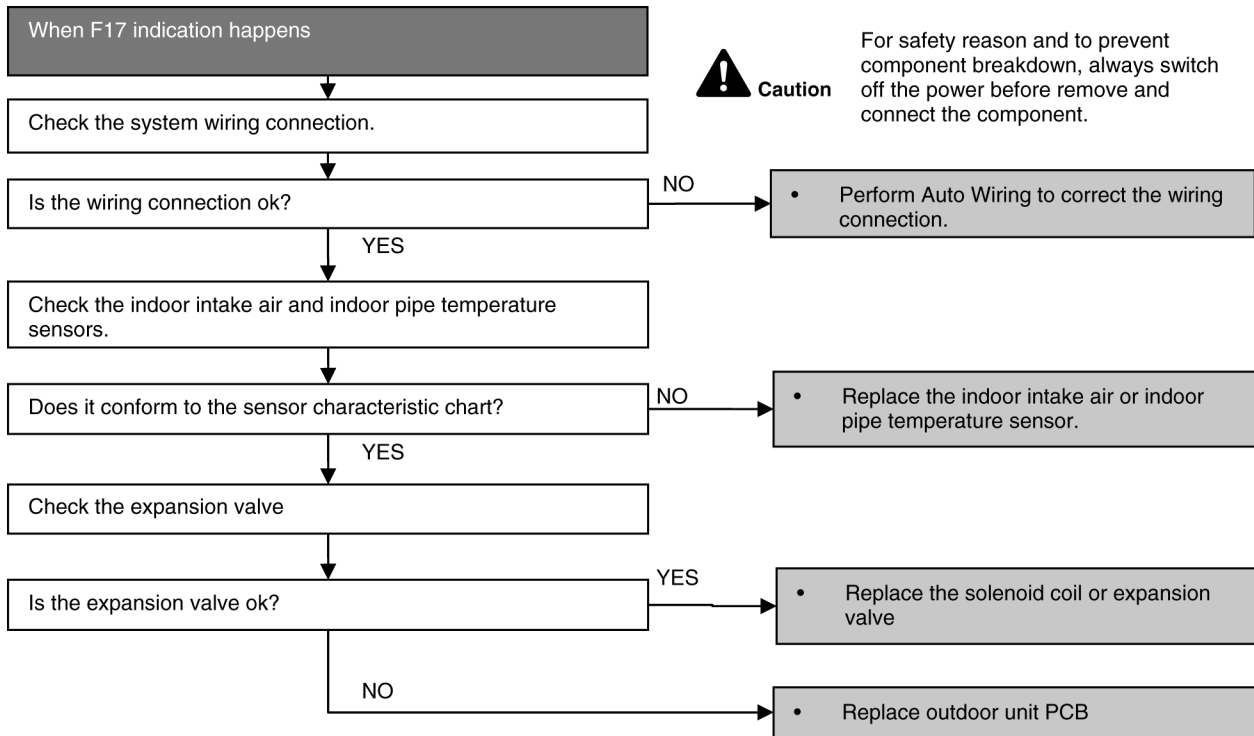
### Remark:

When the indoor standby unit is freezing, the outdoor unit transfers F17 error code to the corresponding indoor unit and H39 to other indoor unit(s).

### Malfunction Caused

- Wrong wiring connection
- Faulty sensor
- Faulty expansion valve

### Troubleshooting





## 16.4.21 F90 (Power Factor Correction Protection)

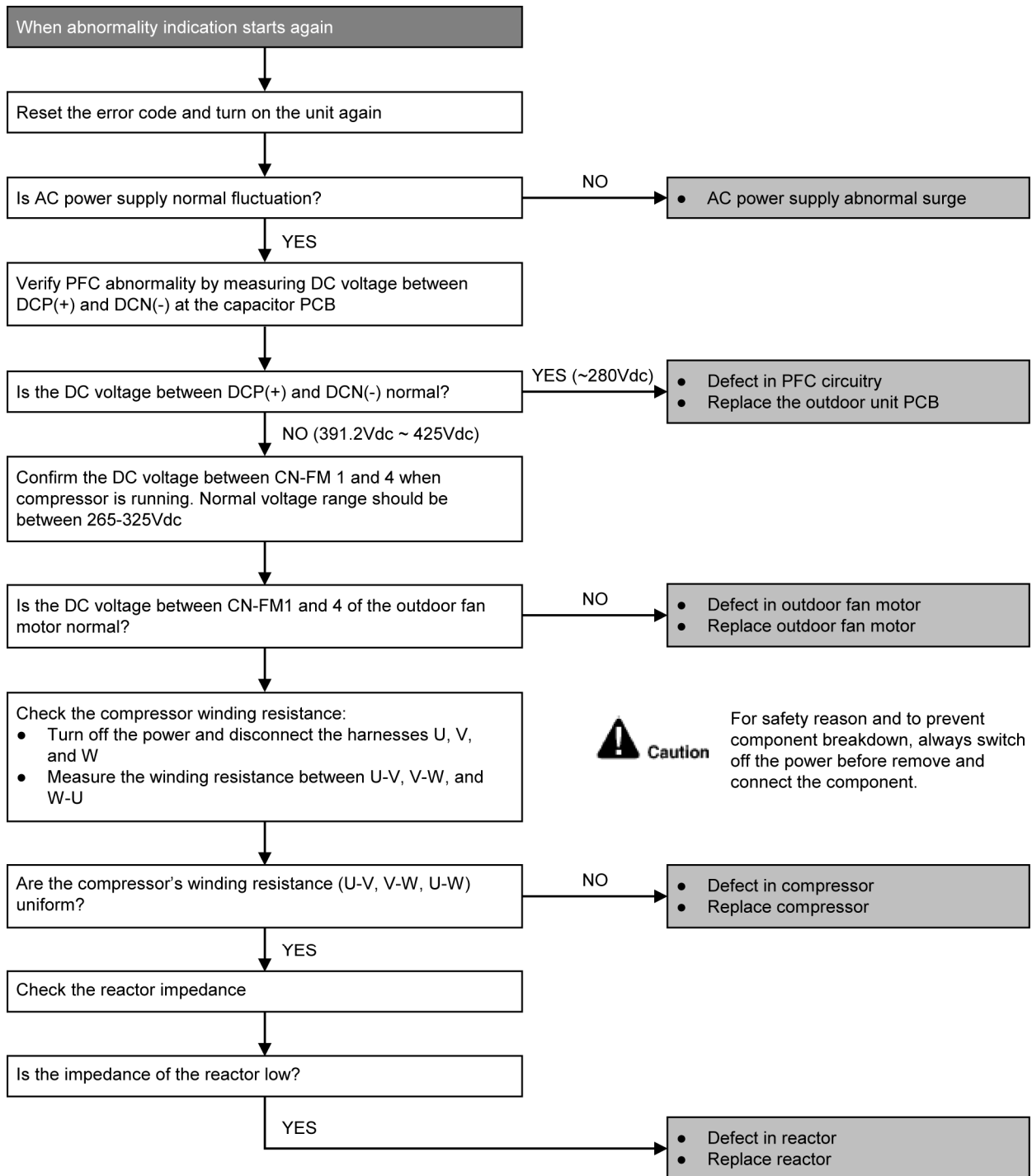
### Malfunction Decision Conditions

- To maintain DC voltage level supply to power transistor.
- To detect high DC voltage level after rectification.

### Malfunction Caused

- During startup and operation of cooling and heating, when Power Factor Correction (PFC) protection circuitry at the outdoor unit main PCB senses abnormal DC voltage level for power transistors.
- When DC voltage detected is LOW, transistor switching will turn ON by controller to push-up the DC level.
- When DC voltage detected is HIGH (391Vdc – 425Vdc), active LOW signal will send by the controller to turn OFF relay RY-C.

### Troubleshooting



## 16.4.22 F91 (Refrigeration Cycle Abnormality)

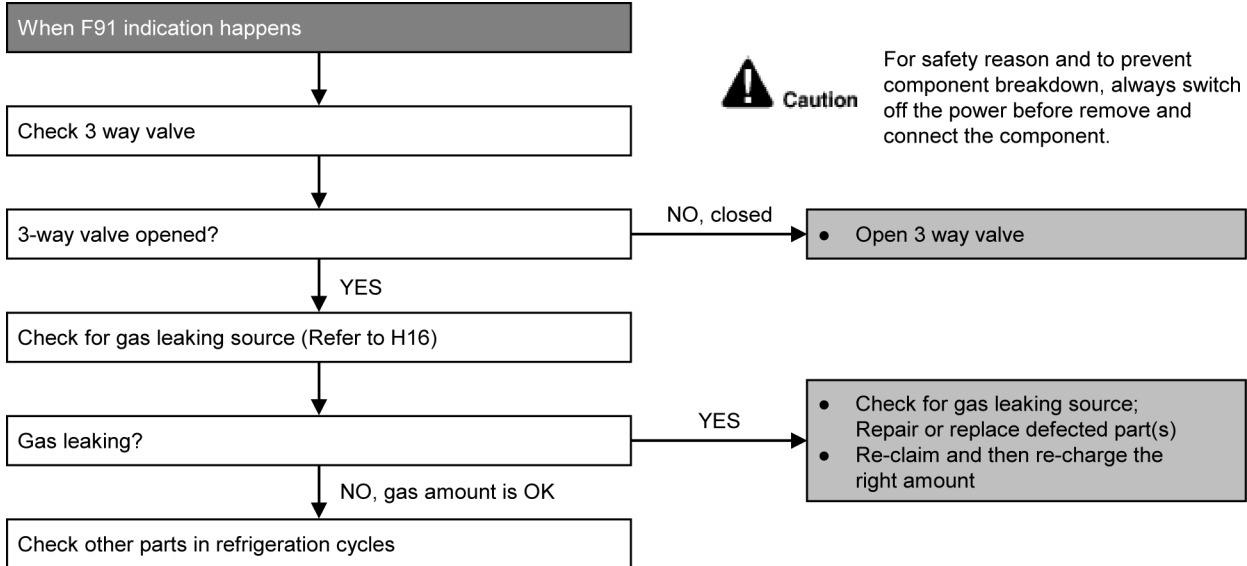
### Malfunction Decision Conditions

- The input current is low while the compressor is running at higher than the setting frequency.

### Malfunction Caused

- Lack of gas.
- 3-way valve close.

### Troubleshooting



### 16.4.23 F93 (Compressor Rotation Failure)

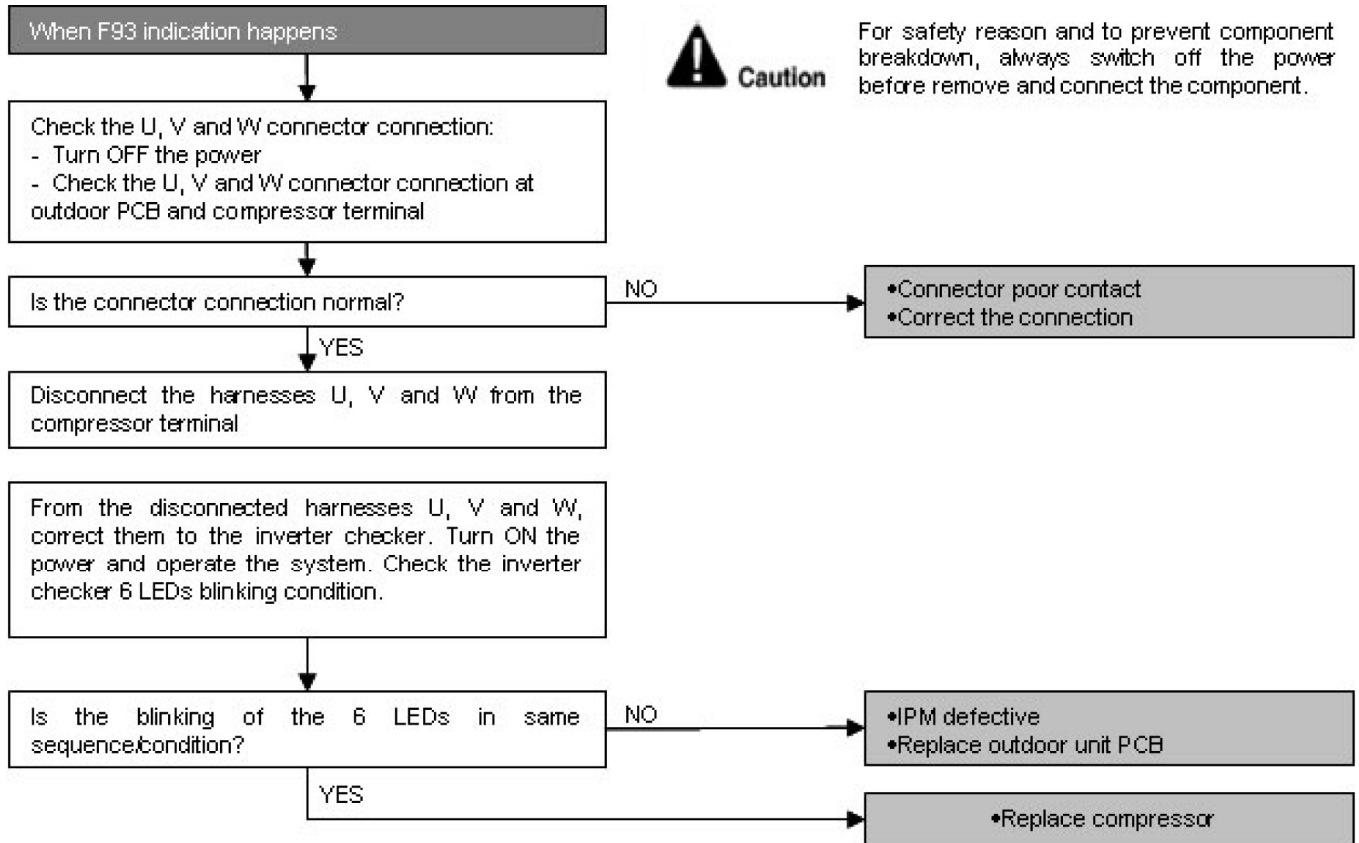
#### Malfunction Decision Conditions

- A compressor rotation failure is detected by checking the compressor running condition through the position detection circuit.

#### Malfunction Caused

- Compressor terminal disconnect
- Faulty Outdoor PCB
- Faulty compressor

#### Troubleshooting



## 16.4.24 F95 (Outdoor High Pressure Protection: Cooling or Soft Dry)

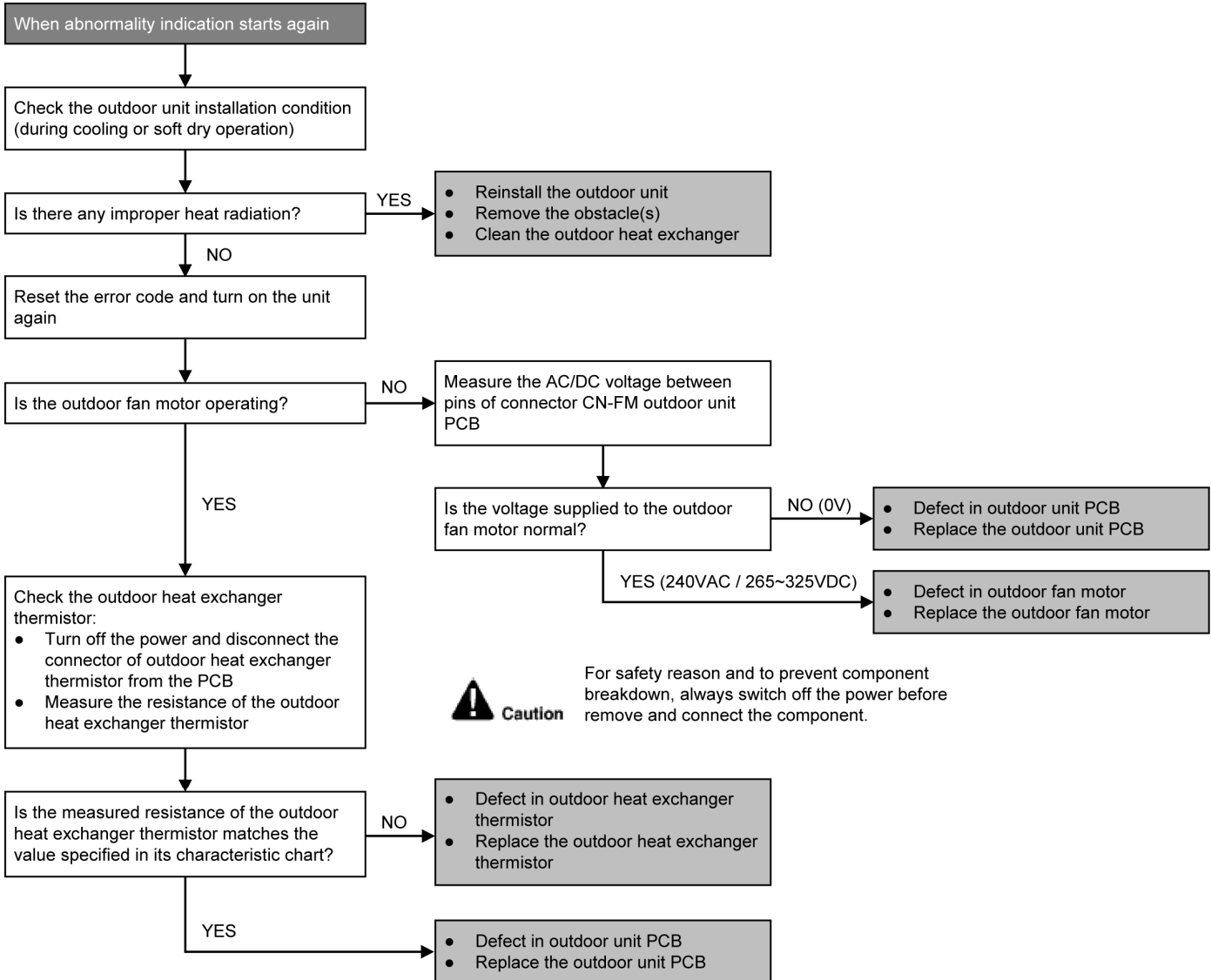
### Malfunction Decision Conditions

- During operation of cooling or soft dry, when outdoor unit heat exchanger high temperature data is detected by the outdoor unit heat exchanger thermistor.

### Malfunction Caused

- Outdoor heat exchanger temperature rise due to short-circuit of hot discharge air flow.
- Outdoor heat exchanger temperature rise due to defective of outdoor fan motor.
- Outdoor heat exchange temperature rise due to defective outdoor heat exchanger thermistor.
- Outdoor heat exchanger temperature rise due to defective of outdoor unit PCB.

### Troubleshooting



## 16.4.25 F96 (IPM Overheating)

### Malfunction Decision Conditions

- During operating of cooling and heating, when IPM temperature data (100°C) is detected by the IPM temperature sensor.

#### *Multi Models only*

- Compressor Overheating: During operation of cooling and heating, when the compressor OL is activated.
- Heat Sink Overheating: During operation of cooling and heating, when heat sink temperature data (90°C) is detected by the heat sink temperature sensor.

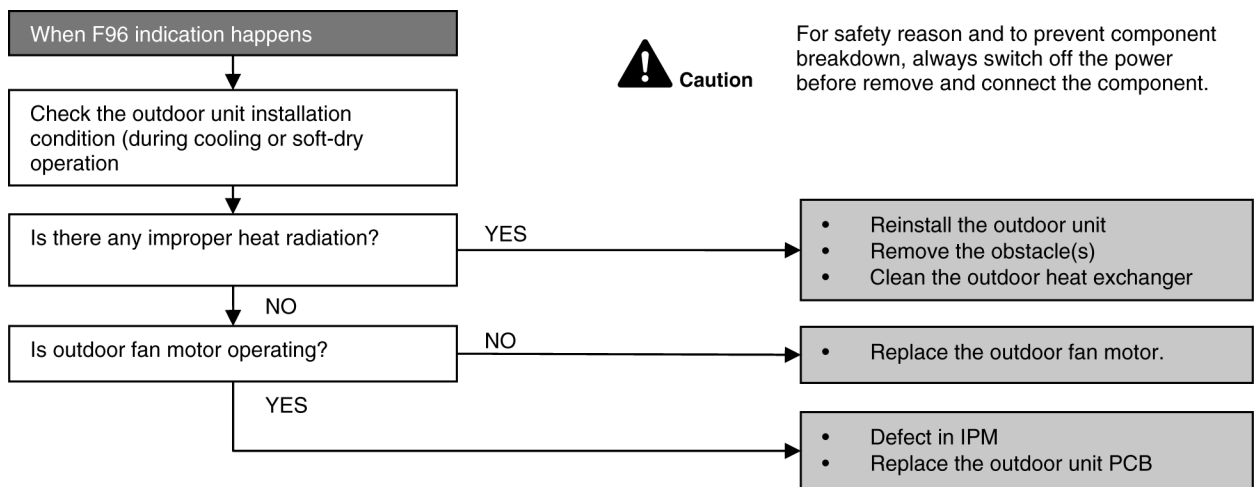
### Malfunction Caused

- IPM overheats due to short circuit of hot discharge air flow.
- IPM overheats due to defective of outdoor fan motor.
- IPM overheats due to defective of internal circuitry of IPM.
- IPM overheats due to defective IPM temperature sensor.

#### *Multi Models Only*

- Compressor OL connector poor contact.
- Compressor OL faulty.

### Troubleshooting



## 16.4.26 F97 (Compressor Overheating)

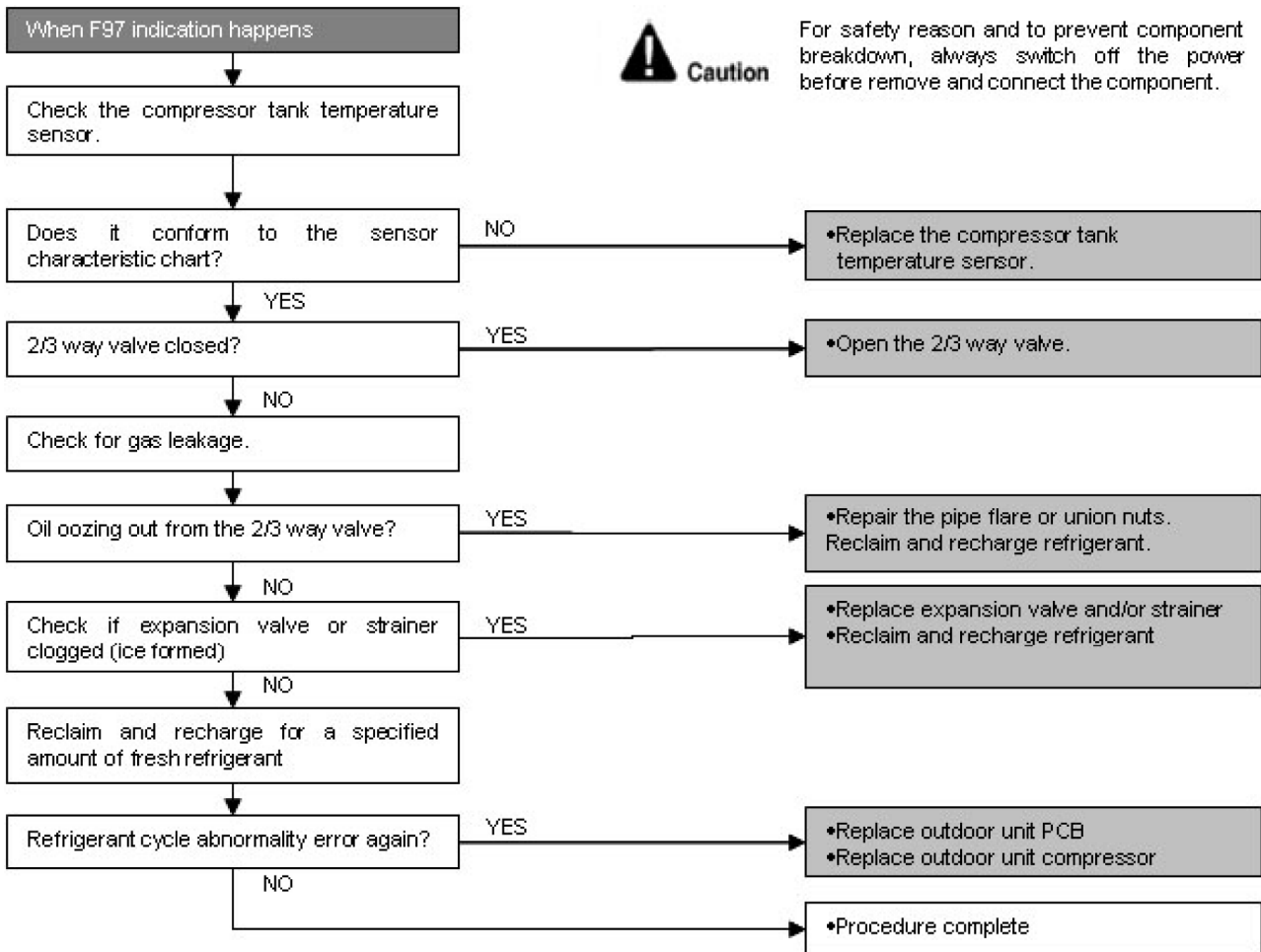
### Malfunction Decision Conditions

- During operation of cooling and heating, when compressor tank temperature data (112°C) is detected by the compressor tank temperature sensor.

### Malfunction Caused

- Faulty compressor tank temperature sensor
- 2/3 way valve closed
- Refrigerant shortage (refrigerant leakage)
- Faulty outdoor unit PCB
- Faulty compressor

### Troubleshooting



### 16.4.27 F98 (Input Over Current Detection)

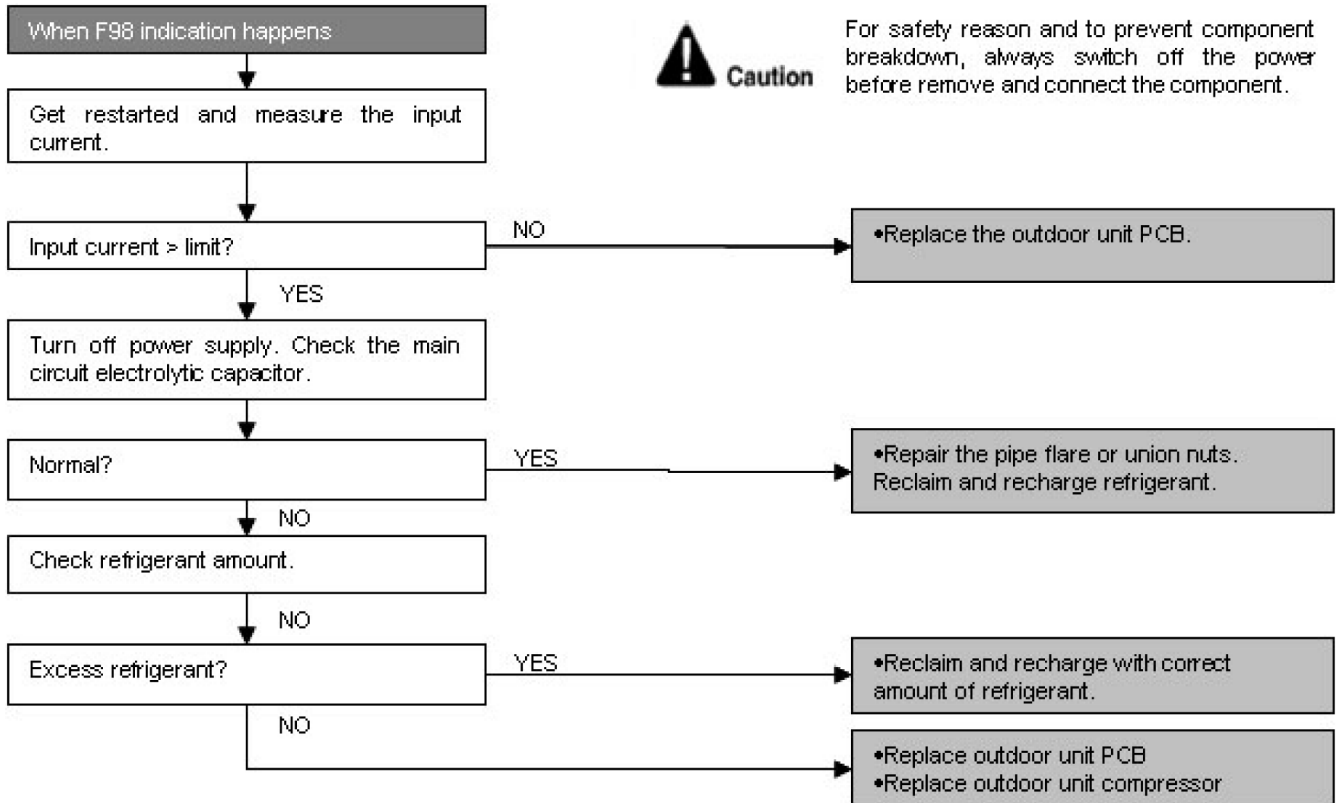
#### Malfunction Decision Conditions

- During operation of cooling and heating, when an input over-current (X value in Total Running Current Control) is detected by checking the input current value being detected by current transformer (CT) with the compressor running.

#### Malfunction Caused

- Excessive refrigerant.
- Faulty outdoor unit PCB.

#### Troubleshooting



## 16.4.28 F99 (DC Peak Detection)

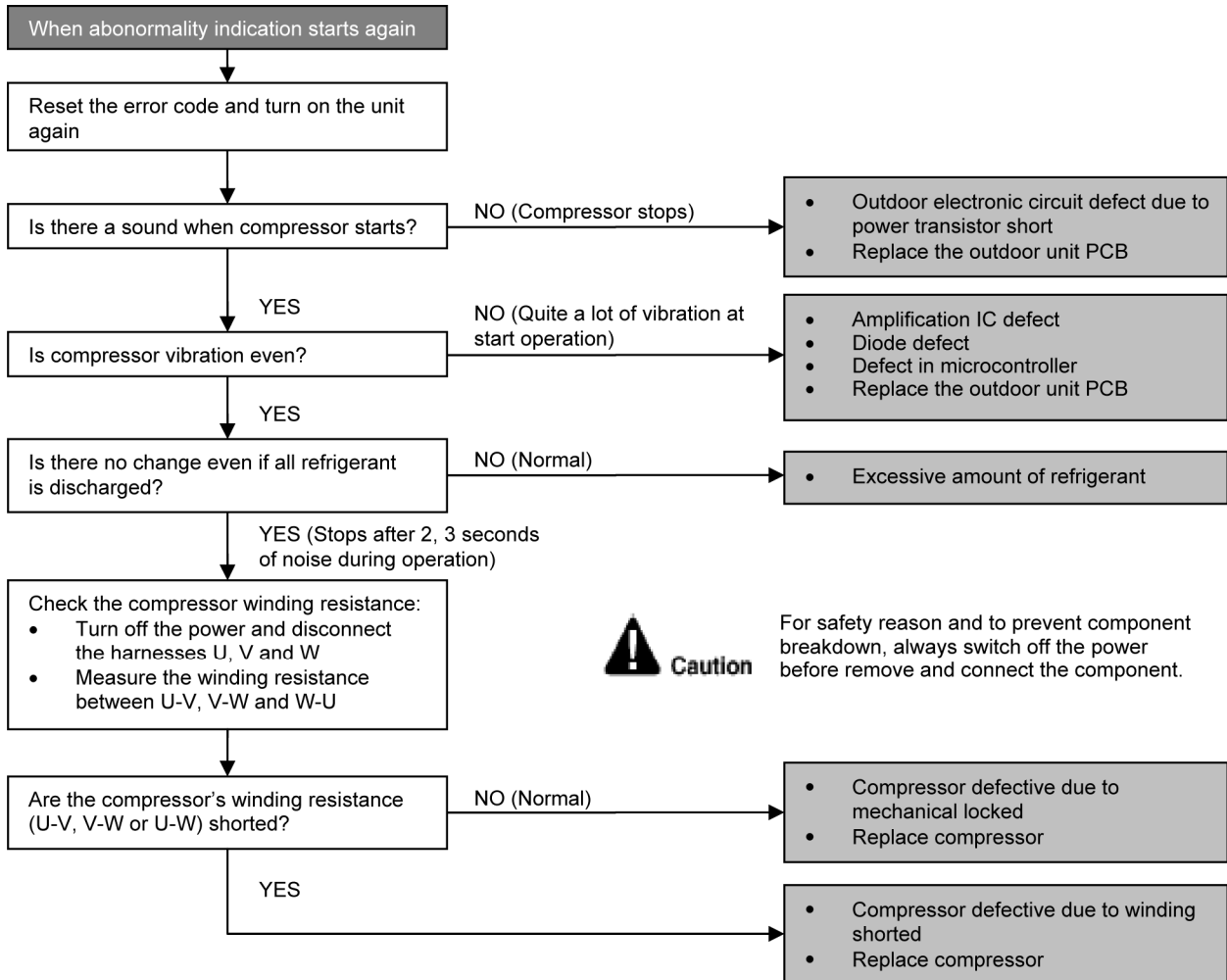
### Malfunction Decision Conditions

During startup and operation of cooling and heating, when inverter DC peak data is received by the outdoor internal DC Peak sensing circuitry.

### Malfunction Caused

- DC current peak due to compressor failure.
- DC current peak due to defective power transistor(s).
- DC current peak due to defective outdoor unit PCB.
- DC current peak due to short circuit.

### Troubleshooting





# 17. Disassembly and Assembly Instructions



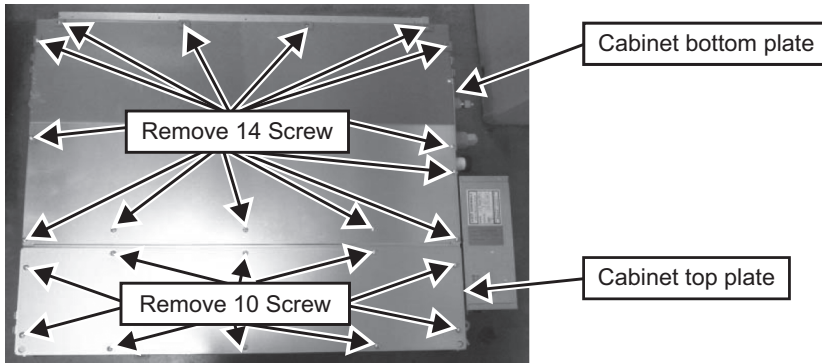
**WARNING**

High Voltage is generated in the electrical parts area by the capacitor. Ensure that the capacitor has discharged sufficiently before proceeding with repair work. Failure to heed this caution may result in electric shocks.

## 17.1 Indoor Electronic Controller, Blower Fan, Fan Motor & Drain Motor Removal Procedure.

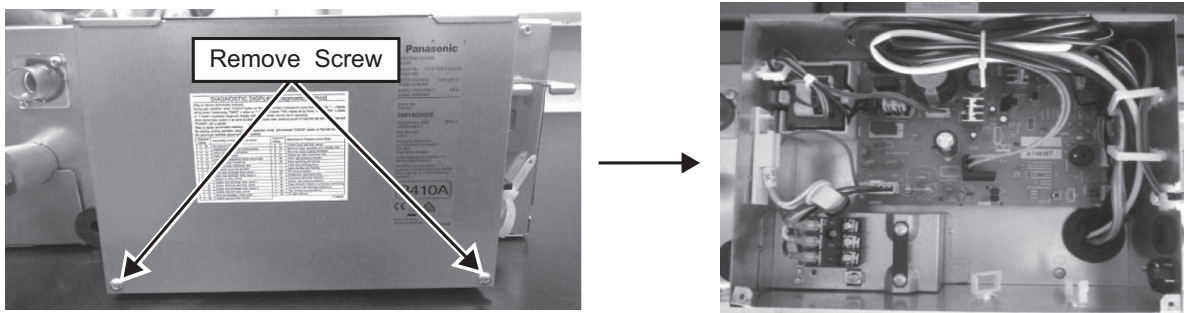
### 17.1.1 To Remove Cabinet Bottom Plate

- 1 Unscrew 14 screws on the cabinet bottom plate, 10 screws on the cabinet top plate and detach cabinet bottom plate and cabinet top plate from unit.

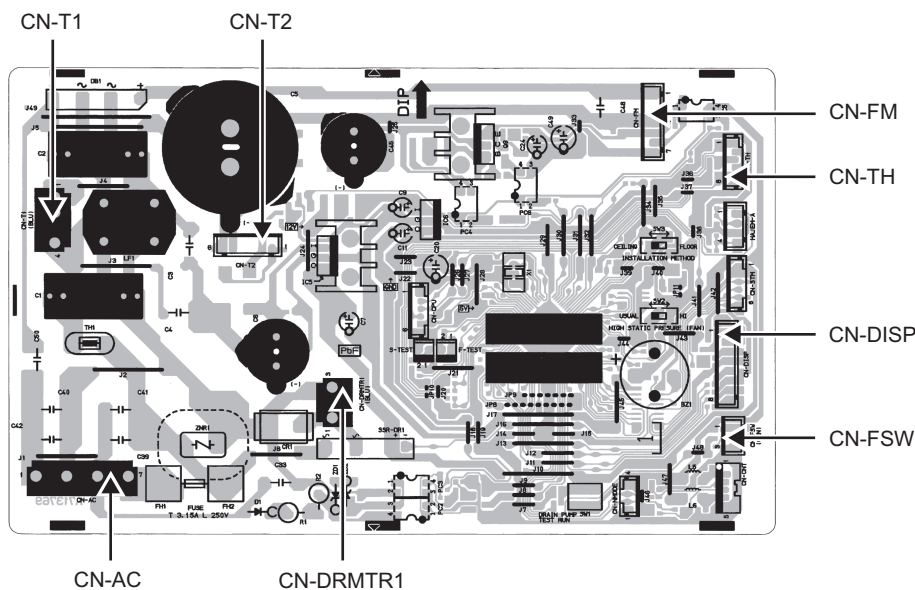


### 17.1.2 To Remove Electronic Controller

- 1 Unscrew the 2 screws on the Control Board and open the Control Board Cover.

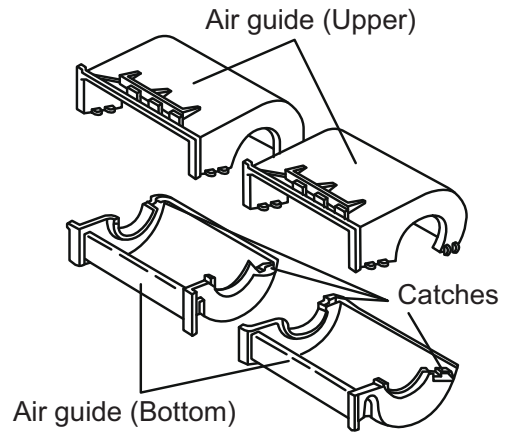
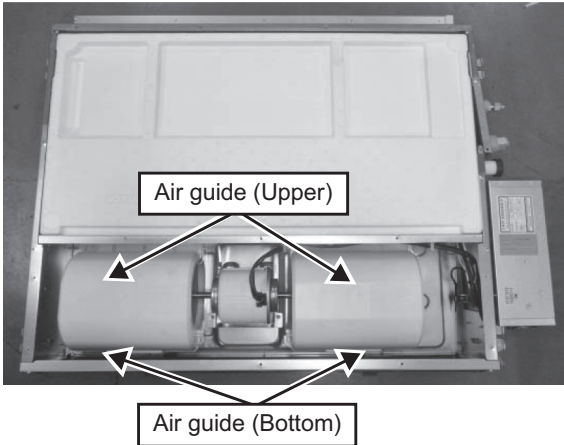


- 2 Detach all connectors as labeled from the electronic controller. Then pull out main controller gently.

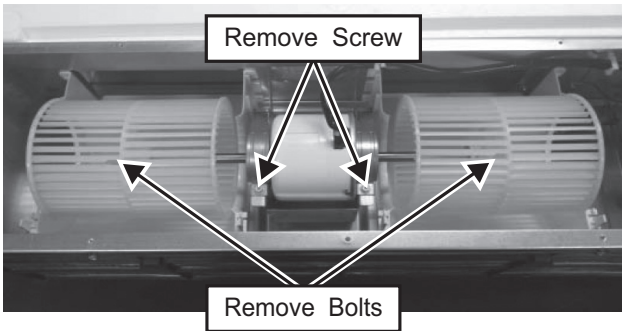


### 17.1.3 To Remove Fan Motor and Blower Fan

- 1 Detach the Upper and Inner Casing
- 2 Disengage the 4 catches (2 each on the left and right) on the Air Guide.

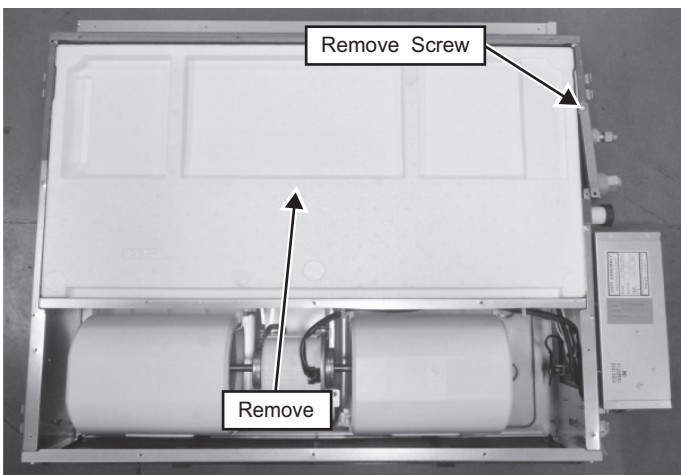


- 3 Unscrew the 2 screws on the Fan Motor Bracket and detach Fan Motor Bracket.
- 4 Remove the Fan Motor and Blower Fan from the unit.
- 5 Use a 3.0 mm hexagonal wrench to loosen the bolts connecting the Fan Motor and Fan. Detach the shaft connecting the Fan Motor and Blower Fan.

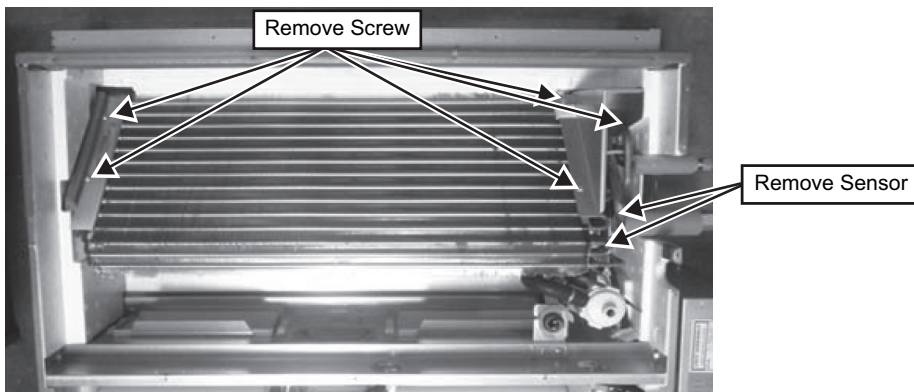


### 17.1.4 To Remove the Drain Motor

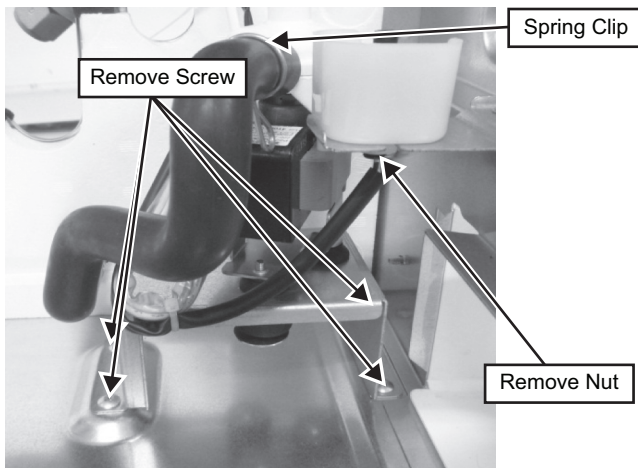
- 1 Unscrew the 1 screw on the Side Plate and remove Drain Pan from the unit.



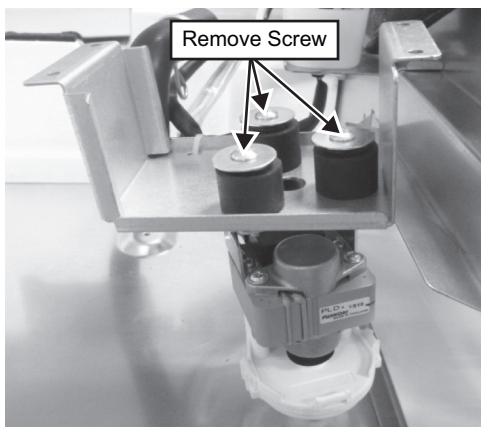
2 Unscrew 5 screws on the Evaporator and remove 2 sensor from holder and remove Evaporator from the unit.



3 Unscrew 4 screws, 1 nut and 1 Spring Clip on the Drain Motor Bracket and remove Drain Motor from unit.



4 Unscrew 3 screws on the Drain Motor and detach the Drain Motor from Drain Motor Bracket.



# 18. Fan Performance

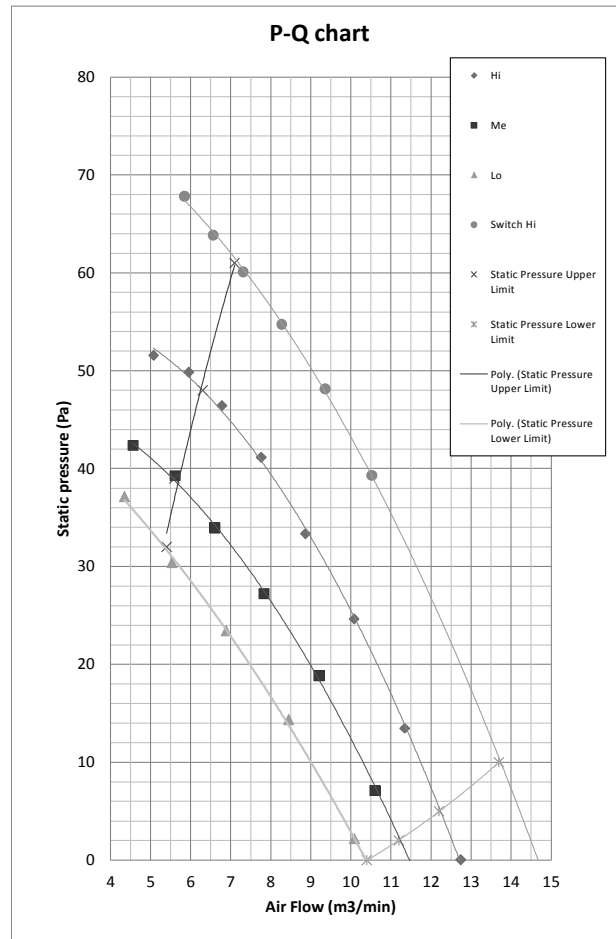
## 18.1 CS-MZ20UD3EA

### Test Report

Tap	Static Pressure (Pa)	Airflow (m <sup>3</sup> /min)
Lo	-0.1	10.4
	2.2	10.1
	14.4	8.4
	23.4	6.9
	30.4	5.5
	37.1	4.4
Me	-0.1	11.5
	7.1	10.6
	18.9	9.2
	27.2	7.8
	33.9	6.6
	39.3	5.6
	42.4	4.6

Tap	Static Pressure (Pa)	Airflow (m <sup>3</sup> /min)
Hi	0.1	12.7
	13.5	11.3
	24.6	10.1
	33.3	8.9
	41.1	7.8
	46.4	6.8
	49.9	6.0
	51.6	5.1
Hi Fan (Hi Static P selected)	-0.1	14.7
	39.3	10.5
	48.1	9.4
	54.7	8.3
	60.1	7.3
	63.8	6.6
	67.8	5.8

### Fan Performance Curve



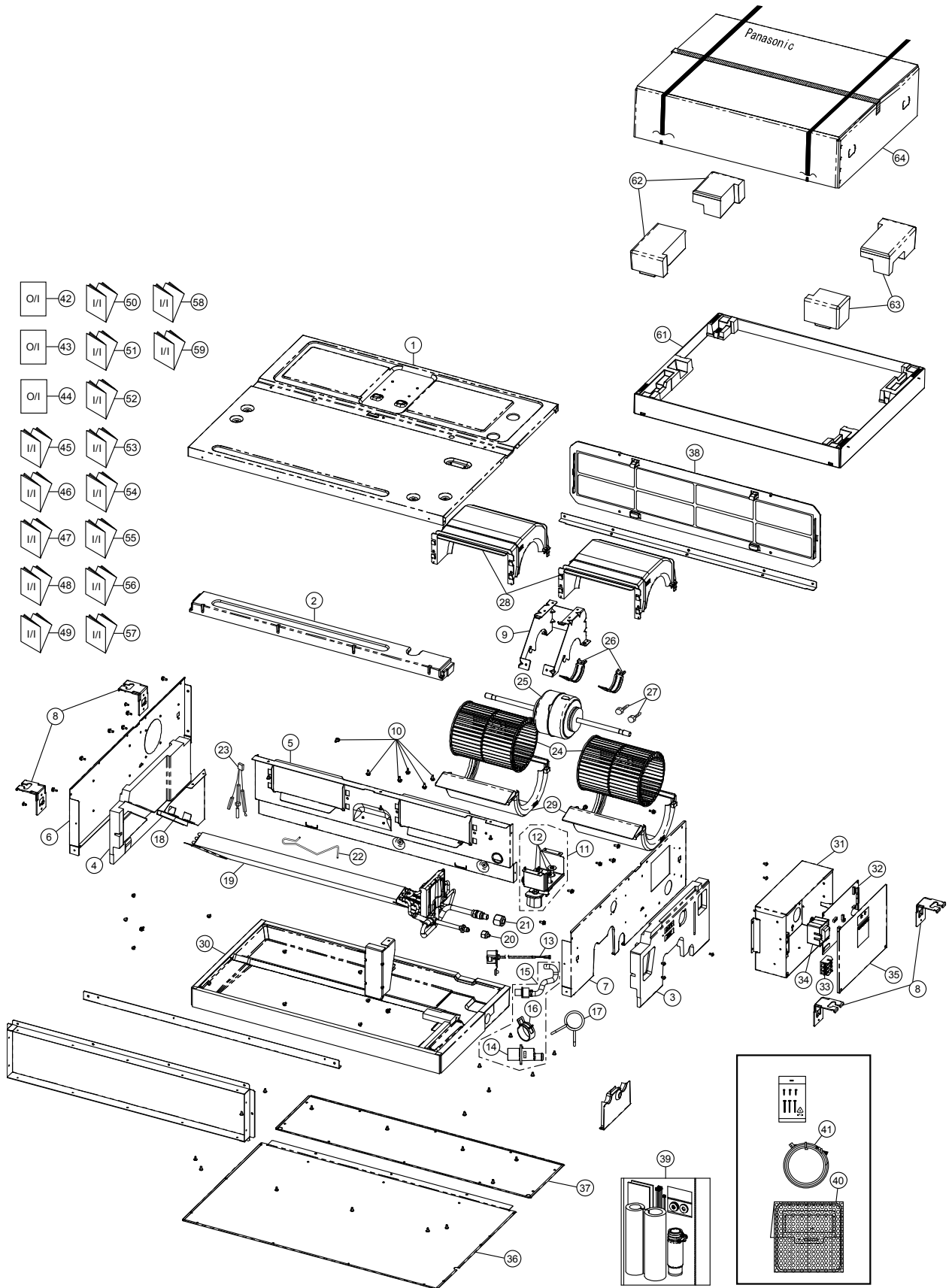
Static Pressure (Pa)	Airflow (m <sup>3</sup> /min)
61	7.1
48	6.3
39	5.6
32	5.4

	RPM	Static Pressure (Pa)	Airflow (m <sup>3</sup> /min)
Hi Fan (Hi Static P selected)	1230	43	10.1
Hi Fan (Standard)	1070	25	10.1
Me Fan (Standard)	970	20	9.0
Lo Fan (Standard)	880	15	8.2

Static Pressure (Pa)	Airflow (m <sup>3</sup> /min)
10	13.7
5	12.2
2	11.2
0	10.4

# 19. Exploded View and Replacement Parts List

## 19.1 Indoor Unit



Note:  
 The above exploded view is for the purpose of parts disassembly and replacement.  
 The non-numbered parts are not kept as standard service parts.

SAFETY	REF. NO.	PARTS NAME & DESCRIPTION	QTY.	CS-MZ20UD3EA	REMARK
	1	CABINET TOP PLATE-COMPLETE	1	CWE03C1169	
	2	FOAMED STYRENE COMPLETE	1	CWG07C1094	
	3	FOAMED STYRENE COMPLETE	1	CWG07C1089	
	4	FOAMED STYRENE COMPLETE	1	CWG07C1090	
	5	BULKHEAD	1	CWD531059	
	6	CABINET SIDE PLATE-COMPLETE	1	CWE04C1565	
	7	CABINET SIDE PLATE-COMPLETE	1	CWE04C1566	
	8	PARTICULAR PLATE	4	CWD912571	
	9	FAN MOTOR BRACKET	1	CWD541246	
	10	SCREW-FAN MOTOR BRACKET	6	CWH55406J	
⚠	11	PUMP-COMPLETE	1	ACXB53C00550	O
	12	ANTI-VIBRATION BUSHING	3	CWH501131	
	13	FLOAT SWITCH COMPLETE	1	CWA12C1034	O
	14	DRAIN NOZZLE	1	CWH411027	
	15	FLEXIBLE PIPE-COMPLETE	1	CWH85C1120	
	16	PLATE SPRING	1	CWH711022	
	17	WIRE SPRING	1	CWH722018	
	18	PARTICULAR PIECE-COMPLETE	1	CWD93C1191	
	19	EVAPORATOR-COMPLETE	1	ACXB30C16720	
	20	FLARE NUT (1/4)	1	CWT251030	
	21	FLARE NUT (1/2)	1	CWT251031	
	22	HOLDER-SENSOR	2	CWH32143	
⚠	23	SENSOR COMPLETE	1	ACXA50C00030	O
	24	BLOWER WHEEL ASS'Y	2	CWH01K1041	
⚠	25	FAN MOTOR	1	L6CBYYL0179	O
	26	FAN MOTOR BRACKET	2	CWD541265	
	27	SCREW-FAN MOTOR BRACKET	2	CWH551049J	
	28	AIR GUIDER B.W.	2	CWD321112	
	29	AIR GUIDER B.W.	2	CWD321113	
	30	DRAIN PAN-COMPLETE	1	CWH40C1134	
	31	CONTROL BOARD A'SSY	1	CWH10K1262	
⚠	32	ELECTRONIC CONTROLLER-(MAIN)	1	ACXA73C45120	O
⚠	33	TERMINAL BOARD ASS'Y	1	CWA28K1161	O
⚠	34	TRANSFORMER-COMPLETE	1	CWA40C1106	O
	35	CONTROL BOARD COVER CO.	1	ACXH13C04450	
	36	CABINET BOTTOM PLATE-COMPLETE	1	CWE05C1014	
	37	CABINET TOP PLATE	1	CWE031215	
	38	AIR FILTER	1	CWD001390	
	39	ACCESSORY-COMPLETE	1	CWH82C2111	
⚠	40	WIRED REMOTE CONTROL COMPLETE	1	CWA75C4264	O
⚠	41	REMOTE CONTROL CABLE	1	CWA221081	
	42	OPERATING INSTRUCTION	1	ACXF55-17690	
	43	OPERATING INSTRUCTION	1	ACXF55-17700	
	44	OPERATING INSTRUCTION	1	ACXF55-17960	
	45	INSTALLATION INSTRUCTION	1	ACXF60-26230	
	46	INSTALLATION INSTRUCTION	1	ACXF60-26240	
	47	INSTALLATION INSTRUCTION	1	ACXF60-26250	
	48	INSTALLATION INSTRUCTION	1	ACXF60-26260	
	49	INSTALLATION INSTRUCTION	1	ACXF60-26270	
	50	INSTALLATION INSTRUCTION	1	ACXF60-26280	
	51	INSTALLATION INSTRUCTION	1	ACXF60-26290	

SAFETY	REF. NO.	PARTS NAME & DESCRIPTION	QTY.	CS-MZ20UD3EA	REMARK
	52	INSTALLATION INSTRUCTION	1	ACXF60-26300	
	53	INSTALLATION INSTRUCTION	1	ACXF60-26310	
	54	INSTALLATION INSTRUCTION	1	ACXF60-26320	
	55	INSTALLATION INSTRUCTION	1	ACXF60-26330	
	56	INSTALLATION INSTRUCTION	1	ACXF60-26340	
	57	INSTALLATION INSTRUCTION	1	ACXF60-26350	
	58	INSTALLATION INSTRUCTION	1	ACXF60-26360	
	59	INSTALLATION INSTRUCTION	1	ACXF60-26370	
	61	BASE BOARD-COMPLETE	1	CWG62C1218	
	62	SHOCK ABSORBER	1	CWG713781	
	63	SHOCK ABSORBER	1	CWG713782	
	64	C.C.CASE	1	CWG581523	

(NOTE)

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- "O" marked parts are recommended to be kept in stock.